

Our Ref : SMA6128S / TP#1798
Your Ref : SKL5682E / CC4/III22010599/pa3

WITHOUT PREJUDICE

Date : 11 January 2023

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street
#04/05/06 IOB Building
Singapore 049711

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMA6128S & SKL5682E ON 25/10/2022
ALONG PIE TOWARDS CHANGI (AFTER ENG NEO ROAD EXIT 22 LP:1064**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	6,754.97	
- Loss of Rental (incl. of GST)	S\$	1728.00	(\$100.00 X 16 Days)
- LTA / GIA Search Fee	S\$	2.00	
Grand Total	S\$	<u>8,484.97</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd**.

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/~~We~~(owner) Kee Bee Fong ('the third-party claimant') of
(Address) Blk 838 Honggang Central #13-501 5530838 registered owner of
(Vehicle Number) SMA 61285 hereby authorize ('the vehicle repairer workshop')

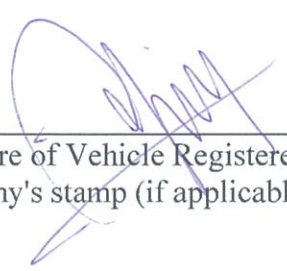
OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or

rental and/or loss of use for my/our vehicle number SMA 61285 that was

damaged pursuant to the accident which occurred on 25 OCT 2022 along PTE towards Changi
Eng Neo Rd Exit 22 (4p1064) involving vehicle number SKL 5682E.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 26 day of October year 2022.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2022D0006705
Claimant Ref: SMA6128S

We/I, OPTIMA WERKZ PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 6,754.97 (repair cost), S\$ 972.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SMA6128S that was damaged pursuant to the accident which occurred on 25/10/2022 (date) at PIE TOWARDS CHANGI (AFTER ENG NEO RD EXIT) (location) involving vehicle no. SKL5682E (insured vehicle). This is pursuant to the inspection conducted on 27/10/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KEE BEE FONG (JI MEIFENG) ("the third party claimant") of vehicle no. SMA6128S to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMA6128S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 7,728.97 to OPTIMA WERKZ PTE LTD

Dated this 19 day of May 2023

CLAIMANT:

Signature:

Name:


NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)


Joseph Tan
Sxxx 7906
BLK 10 AMK Ind Park 2A
#01-05 S (S68047)
Singaporean
Admin Officer

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by appointed Surveyor

LKK R&C
LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Singaporean

Surveyor

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET
#04-00/06-00 IOB BUILDING
SINGAPORE 049711

Tel: 63476100
Fax: 62257743

INV NO. : 322201729
INVOICE DATE : 11/01/2023
REF : TP#1798
VEH NO. : SMA6128S
MAKE : HONDA
CAR MODEL : SHUTTLE 1.5G CVT
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR TAILGATE	1	PCS	SR	660.00	660.00
REAR TAILGATE WINDSCREEN MOULDING	1	PCS	SR	44.00	44.00
REAR TAILGATE "LOGO" EMBLEM	1	PCS	SR	26.40	26.40
REAR TAILGATE "SHUTTLE" EMBLEM	1	PCS	SR	37.40	37.40
REAR TAILLAMP LH	1	PCS	SR	247.50	247.50
REAR TAILLAMP RH	1	PCS	SR	247.50	247.50
REAR TAILGATE MECHANISM LOCK	1	PCS	SR	126.50	126.50
REAR TAILGATE INNER TRIM BOARD	1	PCS	SR	181.50	181.50
REAR TAILGATE WEATHERSTRIP	1	PCS	SR	85.80	85.80
REAR TAILLAMP LH	1	PCS	SR	280.50	280.50
REAR TAILLAMP RH	1	PCS	SR	280.50	280.50
REAR TAILLAMP INNER PANEL RH	1	PCS	SR	74.80	74.80
REAR BUMPER	1	PCS	SR	638.00	638.00
REAR BUMPER REFLECTOR LH	1	PCS	SR	35.20	35.20
REAR END PANEL	1	PCS	SR	341.00	341.00
REAR END PANEL INNER TOP GARNISH	1	PCS	SR	93.50	93.50
REAR FLOOR PANEL TOOLBOX TRAY	1	PCS	SR	148.50	148.50
REAR FENDER INNER TRIM BOARD LH	1	PCS	SR	280.50	280.50
REAR FENDER INNER TRIM BOARD RH	1	PCS	SR	280.50	280.50
REAR WINDSCREEN SEALANT	1	PCS	SR	40.00	40.00
REAR NUMBER PLATE HOLDER	1	PCS	SR	45.00	45.00
REAR TAILGATE INNER TRIM BOARD CLIPS	1	PCS	SR	30.00	30.00
REAR BUMPER CLIPS	1	PCS	SR	50.00	50.00
REAR BUMPER REVERSE SENSOR	1	PCS	SR	200.00	200.00
REAR END PANEL JOINT SEALANT	1	PCS	SR	30.00	30.00
REAR END PANEL INNER TOP GARNISH CLIPS	1	PCS	SR	30.00	30.00
REAR FENDER INNER TRIM BOARD CLIPS LH	1	PCS	SR	30.00	30.00
REAR FENDER INNER TRIM BOARD CLIPS RH	1	PCS	SR	30.00	30.00
REAR TAILGATE OUTER CHROME MOULDING LOWER	1	PCS	SR	50.00	50.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX & READJUST AT ACCIDENT AREAS.	1	JOB	SR	700.00	700.00
LABOUR CHARGES FOR PAINTING & FURNISHING MATERIALS AT ACCIDENT AREAS.	1	JOB	SR	600.00	600.00
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR.	1	JOB	SR	50.00	50.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

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To: INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET
#04-00/06-00 IOB BUILDING
SINGAPORE 049711

Tel: 63476100
Fax: 62257743

INV NO. : 322201729
INVOICE DATE : 11/01/2023
REF : TP#1798
VEH NO. : SMA6128S
MAKE : HONDA
CAR MODEL : SHUTTLE 1.5G CVT
CURRENT MILEAGE:
ADVISOR : NGAI KAR KIT
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LABOUR CHARGES TO REMOVE & REFIX REAR WINDSCREEN GLASS & ETC.	1	JOB	SR	120.00	120.00
LABOUR CHARGES TO REMOVE & REINSTALLED REAR TAILGATE INNER MECHANISM & ETC.	1	JOB	SR	60.00	60.00
BACK TO ORIGINAL OPERATIONS.					
TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	20.00	20.00
TO TUFF KOTE & UNDERSEAL MATERIALS.	1	JOB	SR	60.00	60.00

Remarks: DOA: 25/10/2022 @ 19:06HRS
CLAIMANT: KEE BEE FONG / ANG SHUENN GUAN
TP VEHICLE: SKL5682E

Singapore Dollars: Six Thousand Seven Hundred Fifty-Four And Cent Ninety-Seven Only

SUB TOTAL SGD 6,254.60
GST 8.00% SGD 500.37
TOTAL SGD 6,754.97
OUTSTANDING SGD 6,754.97

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax Amount	SR 6,254.60
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I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature

Optima Werkz Pte Ltd
10 Ang Mo Kio Industrial Park 2A, #01-05, Singapore 568047
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011
Co Reg & GST No: 201212455W

TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET
#04-00/06-00 IOB BUILDING
SINGAPORE 049711

Tel: 63476100
Fax: 62257743

INV NO. : 322201730
INVOICE DATE : 11/01/2023
REF : TP#1798/RA10981
VEH NO. : SMA6128S
MAKE : HONDA
MODEL : SHUTTLE 1.5G CVT
CURRENT MILEAGE:
ADVISOR : TP/OD
TERMS : COD
MECHANIC :

#	DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
1	CAR RENTAL CHARGES RENTAL AGREEMENT NO: 10981 VEHICLE NO: SNF507H MODEL: HYUNDAI AVANTE FROM: 26-10-2022 TO 10-11-2022	1	DAYS	SR	1,600.00	1,600.00

Remarks: DOA: 25/10/2022 @ 19:06 HRS

Singapore Dollars: One Thousand Seven Hundred Twenty-Eight Only

SUB TOTAL SGD 1,600.00
GST 8.00% SGD 128.00
TOTAL SGD 1,728.00
OUTSTANDING SGD 1,728.00

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	1,600.00

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Bank Account No.:0039441282
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OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For **Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

Head Office:
6 Kung Chong Road,
Singapore 159143
Tel: +65 6472 1313
Fax: +65 6472 2112

Branch:
9A Serangoon North Ave 5,
Singapore 554500
Tel: +65 6484 9919
Fax: +65 6481 1011

Branch:
551 Upper Thomson Road,
Singapore 574415
Tel: +65 6452 6868
Fax: +65 6452 9223

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS	
Full Name: <i>Lee Bee Fong</i>	
NRIC/Passport No.: <i>S7214501 A</i>	
Address: <i>Blk 838 Honggang Central</i> <i>#13-501 S530838</i>	
Driving Lic No.: <i>✓</i> <i>Local</i> / International*	
Issue Date: <i>25/04/1972</i>	
Date of Birth: <i>25/04/1972</i>	
Contact No.:	Handphone: <i>9722 3168</i>
ADDITIONAL DRIVER'S PARTICULARS	
Full Name: <i>Ang Shuenn Guan</i>	
NRIC/Passport No.: <i>S7033067 I</i>	
Address: <i>Blk 838 Honggang Central</i> <i>#13-501 S530838</i>	
Contact:	<i>96563523</i>
REMARKS: <i>Replacement Car</i> <i>SNA 61285 Honda/</i> <i>Shuttle/Red</i>	
IMPORTANT THINGS TO NOTE	

(Rental)	(Principal if any)
Vehicle No.: <i>SNE507H</i>	Vehicle No.: <i>SNA61285</i>
Make/Model.: <i>H/Acute/RP6</i>	Make/Model.: <i>H/SHUTTLE</i>
Mileage Out: <i>8628 km</i>	Mileage In: <i>9775 km</i>
DATE OUT: <i>26 OCT 2022</i>	DATE IN: <i>10 NOV 2022</i>
TIME OUT: <i>11:11am</i>	TIME IN: <i>17:35pm</i>
Signature Out: <i>AME</i>	Signature In: <i>AME</i>
PETROL LEVEL	
OUT: E 1/4 <i>1/2</i> 3/4 FULL	
IN: E 1/4 <i>1/2</i> 3/4 FULL	
CHARGES	
<i>16</i> Day(s) @ S\$ <i>100</i> per day	S\$ <i>1600</i>
Month(s) @ S\$ per mth	
MISCELLANEOUS	
SURCHARGE	
GST	S\$ <i>128</i>
DEPOSIT COLLECTED	
TOTAL RECEIVABLE S\$ <i>1728</i>	
INSURANCE EXCESS	
SECTION 1: OWN DAMAGE	S\$ <i>2500.00</i>
SECTION 2: THIRD PARTY	S\$ <i>2500.00</i>
WINSCREEN:	S\$ <i>200.00</i>
Sign: <i>AME</i>	

- ONLY LICENSED PERSON ABOVE *24* YEARS OF AGE WITH MORE THAN *2* YEARS DRIVING EXPERIENCE MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS SHALL BE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL INFORM OPTIMA WERKZ IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24HOURS.
- THE HIRED VEHICLE IS TO BE USED IN SINGAPORE ONLY. ANY USAGE OUTSIDE OF SINGAPORE WILL BE SUBJECTED TO APPROVAL, WITH ADDITIONAL CHARGES.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS(ES) WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE TO THE TERMS STATED THEREIN. I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL AND/OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Signature: *AME*
Date: *26 OCT 2022*

Driver's
Signature: *AME*
Date: *26 OCT 2022*


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKL5682E

Date of Accident

25/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **India International Insurance ...**Period of Insurance **28/11/2021 - 27/11/2022**Requested By **KAITLYN CHIO (OPTIMA WERK...**Requested Date **26/10/2022 10:59****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Oct 2022 20:27	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	26 Oct 2022 20:27	Clim Veh Model Changed	(203845) HONDA JAZZ 1.4 (A).	[A] HOW MEI KWAN
3	26 Oct 2022 20:27	Clim Created	Reg No: SMA6128S. Acct Date: 2022/10/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Oct 2022 20:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Oct 2022 20:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/04	[A] HOW MEI KWAN
6	26 Oct 2022 20:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Oct 2022 20:27	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Oct 2022 20:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	27 Oct 2022 10:35	Clim Dtl Modified	Claimant's Name: - -> KEE BEE FONG (JI MEIFENG). Claimant's ID: -> SXXXX501A.	[A] HOW MEI KWAN
10	27 Oct 2022 10:35	Clim Veh Model Changed	(203845) -> (205534) HONDA SHUTTLE 1.5 G CVT (A).	[A] HOW MEI KWAN
11	09 Nov 2022 09:05	Video Downloaded	Downloaded Video - Aftermath	[A] Ezlyna
12	09 Nov 2022 09:10	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remark: BOLA 28 applicable. 3 VEHICLES CHAIN COLLISION, OI MIDDLE & 1ST TP VEHICLE. (ASS.0%)	[A] Ezlyna
13	09 Nov 2022 10:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/04	[I] Sherini Pillai
14	09 Nov 2022 10:06	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
15	08 Feb 2023 12:09	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	08 Feb 2023 12:09	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	08 Feb 2023 12:09	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/14.	[A] JOANNE LEE KHANG MIN
18	08 Feb 2023 12:09	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	09 May 2023 18:23	Adj Mandate Request	Cur.Req:7728.97:PODS Liability: 100% *Quantum: \$7,728.97. Please refer to adjuster & DE Assessment reports for details. *For your approval please.	[A] Ezlyna
20	10 May 2023 10:01	Adj Mandate Set	Approved:7728.97.	[I] Sherini Pillai

Date From   
 Date To   
 Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2860276	27 Oct 2022 10:38:19	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMA6128S	Sherini Pillai	xx.xx
2860534	27 Oct 2022 15:12:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMA6128S	SKL5682E	11.00
2912034	08 Feb 2023 12:09:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA6128S	SKL5682E	11.00

