

## Meng Yan (LKK Auto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Wednesday, 26 October 2022 1:59 PM  
**To:** Cecilia Lee; assignments; SUR  
**Subject:** RE: OUR REF: SNM22D207629/C02/ SKX4253D/LEEPG & YOUR REF: SGW9829M TO CONDUCT PRS & REVERT ON LIABILITY

Dear Cecilia,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Wednesday, 26 October 2022 12:43 PM  
**To:** Chin Hui Xin <huixin@n51.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: OUR REF: SNM22D207629/C02/ SKX4253D/LEEPG & YOUR REF: SGW9829M TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice**

**Save As To Costs**

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

**Note:** Please let us have a copy of your client's accident report and repair estimate.

Dear LKK

Please arrange Mr. Adrian Ling to conduct PRS on without prejudice basis.

Please be informed that the said vehicle can be inspected at:

**TWINCAR AUTOMOTIVE PTE LTD**

Kaki Bukit Autohub

2 Kaki Bukit Avenue 2

#01-17

Singapore 417921

Contact Person: **6842 0051 / 6744 0510 (Elynn)**

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>  
**Sent:** Wednesday, 26 October 2022 12:39 pm  
**To:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** Re: OUR REF: SNM22D207629/C02/ SKX4253D/LEEPG & YOUR REF: SGW9829M TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Cecilia,

We refer to your list.

We agree with the surveyor of **Adrian Ling from LKK** as the Single Joint Expert for this matter.

Please refer to the attachment.

Thank you

Regards,  
**Elynn On Behalf Of**

Melody Chin

N-51 Automotive Pte Ltd  
TWINCAR Automotive Pte Ltd  
Direct line : 6932 4863  
Office : 6842 0051  
Fax : 6741 0510  
[www.n51.com.sg](http://www.n51.com.sg)



On Wed, Oct 26, 2022 at 12:00 PM Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Save As To Costs**

**Our reference: SNM22D207629/C02/ SKX4253D/LEEPG**

**Your reference: SGW9829M**

Dear Sirs,

We refer to your email of 25/10/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 26 October 2022 10:49 am

**To:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** OUR REF: SNM22D207629/C02/ SKX4253D/LEEPG & YOUR REF: SGW9829M TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**

via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Please conduct **SGW9829M & revert liability** soonest possible.

Please contact our claims department Cecilia Lee **6389 6530** the officer in charge or **6389 6116** should you require our assistance.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Chin Hui Xin <[huixin@n51.com.sg](mailto:huixin@n51.com.sg)>

**Sent:** Tuesday, 25 October 2022 2:55 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SGW9829M & SKX4253D - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

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Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors as soon as possible.

Thank you 😊

Regards,

**Elynn On Behalf Of**

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

[www.n51.com.sg](http://www.n51.com.sg)

