

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Wednesday, 26 October 2022 1:59 PM
To: MTPRI; assignments; admin-d
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: PRI for SJW6668U – Our Insured: SMB1533H on 20/10/2022 Our Ref: D22003343MFBP/SMRTBUSES/KT/TPD-1

Dear Hua Yen,

Thank you for the assignment.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: MTPRI <MTPRI@smrt.com.sg>
Sent: Wednesday, 26 October 2022 9:40 AM
To: assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: FW: PRI for SJW6668U – Our Insured: SMB1533H on 20/10/2022 Our Ref: D22003343MFBP/SMRTBUSES/KT/TPD-1

Ref: TBA

Dear Yan,

Kindly survey on “ Without Prejudice” basis.

TP: SJW6668U
Insured: SMB1533H
Workshop: LM AUTO SOLUTION PTE LTD

Thank you.

Regards,

Hua Yen
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

From: Vincent Lee <admin@lmautosolution.com>
Sent: Tuesday, 25 October 2022 4:38 pm
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck

(Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: Re: PRI for SJW6668U – Our Insured: SMB1533H on 20/10/2022 Our Ref: D22003343MFBP/SMRTBUSES/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Sir/mdm

I would like LKK to conduct the survey

Thank you
Vincent

On Tue, 25 Oct 2022, 16:30 MTPRI, <MTPRI@smrt.com.sg> wrote:

Ref: TBA

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SMB1533H as such we do not follow the new protocol.

Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

Please let us have workshop contacts so our surveyor may call them to arrange for PRI without further delay.

Thank you.

However, we have 9 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang

8. M/s LKK Steve Chen Tsue Yee

9. In House Low Thian Seng

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2650 | Fax: 6368 7421 | Email: Huayen.Ong@strides.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>

Sent: Tuesday, 25 October 2022 3:47 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; admin@lmautosolution.com; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI for SJW6668U – Our Insured: SMB1533H on 20/10/2022 Our Ref: D22003343MFBP/SMRTBUSES/KT/TPD-1

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI.

Thank you and Regards,

Joanne Tan

Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

Website <http://www.msfirstcapital.com.sg>



Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.

Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system

and notify the sender immediately by return e-mail.

From: Vincent Lee <admin@lmautosolution.com>

Sent: Tuesday, October 25, 2022 1:05 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: (FIRST CAP) PRI FOR SJW 6668U; YOUR INSURED SMB 1533H

without prejudice

--

Dear Sir/Mdm,

ACCIDENT INVOLVING SJW 6668U and SMB 1533H on 20-10-2022

AT / ALONG KALLANG BAHRU > LAVENDER ST

We act for TAN SAY CHONG, whose vehicle registration number SJW 6668U was damaged in the above accident.

Kindly let us have your list of surveyors within 2 working days of your receipt of this notice should you like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you

Vincent Lee

LM AUTO SOLUTION PTE LTD

90162222

Blk 10 Sin Ming Industrial Estate Sector C

#01-12 Singapore 575645