

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Wednesday, 26 October 2022 11:29 AM
To: Claims - Motor Survey; admin-d; assignments; SUR
Cc: Choo, Thelma
Subject: RE: LKK/MC \ CMTD2203825/THE - Pre-Repair Inspection for SJD3585U // Acc on 20/10/2022 @ 07:50HR at along Pasir Ris Drive 3 x Walk SJD3585U & SJU 5572 D

Dear Grace,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Wednesday, 26 October 2022 11:07 AM
To: Zoom Autowerks <zoomautowerks@gmail.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: LKK/MC \ CMTD2203825/THE - Pre-Repair Inspection for SJD3585U // Acc on 20/10/2022 @ 07:50HR at along Pasir Ris Drive 3 x Walk SJD3585U & SJU 5572 D

Without Prejudice

Our Reference: CMTD2203825/THE
Your Reference: SJD3585U

Dear Elin,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SJD3585U** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, October 26, 2022 11:00 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: Re: PRI \ CMTD2203825/THE - Pre-Repair Inspection for SJD3585U // Acc on 20/10/2022 @ 07:50HR at along Pasir Ris Drive 3 x Walk SJD3585U & SJU 5572 D

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear All,

Please arrange LKK Marcus Chua

On Wed, Oct 26, 2022, 10:58 Claims - Motor Survey <MotorSurvey@sompo.com.sg> wrote:

Our Reference: CMTD2203825/THE

Your Reference: SJD3585U

Date: 26/10/2022

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING SJU5572D & SJD3585U ON 20.10.22

We refer to your Notice of Accident dated 26/10/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow Boxiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

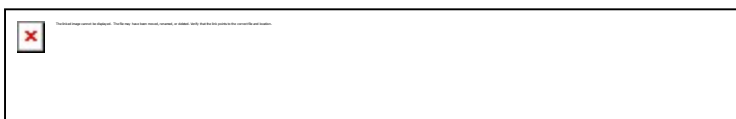
Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Wednesday, October 26, 2022 12:57 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Pre-Repair Inspection for SJD 3858 U // Accident on 20/10/2022 @ 07:50HR at along Pasir Ris Drive 3 x Pasir Ris Walk involving Vehicle Number SJD 3858 U & SJU 5572 D

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Madam,

We are instructed by Edmund Tan Rui En to notify you of a road traffic accident on 20/10/2022

at about 07:50HR along Pasir Ris Drive 3 x Pasir Ris Walk involving our client's vehicle registration number SJD 3858 U and vehicle registration number SJU 5572 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -