

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 28 October 2022 3:21 PM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: - Own Damage claim - GBC9608Z (DOA: 21/10/2022)

Lonpac External - General

Our Ref: 22/22/22/VC05/026458 (Kenny's case)

Dear Veron,

Please proceed to authorize repair not exceeding \$8,000.00 before excess & GST.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 28 October 2022 1:48 pm
To: SUR <sur@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: - Own Damage claim - GBC9608Z (DOA: 21/10/2022)

Dear Gerald,

Enclosed preliminary revised of vehicle GBC 9608Z
Date of survey: 26/10/2022
Number of days (estimated) : 10 days

Repairer able to undertake the repair at Lump Sum Not Exceeding \$8,000.00

We have Not authorise repair.

Kindly let us have your approval and provides claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 26 October 2022 10:41 AM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Florence Loh <fa_autoservices@falconair.com.sg>

Subject: FW: - Own Damage claim - GBC9608Z (DOA: 21/10/2022)

Lonpac External - General

Our Ref : TBA

Dear Yan,

Please proceed to survey and revert.

The excess is \$500.00 (Section I) and an additional excess of \$2,500.00 (Young & Inexperienced Drivers) as the driver has less than 2 years of driving experience.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Wednesday, 26 October 2022 10:22 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Ong Li Li Forwarding Email <llong@lonpac.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>; ENG HUEY NI <hneng@lonpac.com>; Francine Ng <francine.gail@falconair.com.sg>; andy <andy@falconair.com.sg>

Subject: FW: - Own Damage claim - GBC9608Z (DOA: 21/10/2022)

Dear Sir/Madam,

Insured is making an Own Damage claim.

Attach documents (SAS, COI and driver's NRIC & driving license) for your perusal.

Please arrange for vehicle survey at our Sin Ming w/shop. Vehicle is in.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862