

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 27 October 2022 12:39 PM
To: Tang Shushi (VGS - SG/Singapore); Meng Yan (LKK Auto); SUR; assignments
Cc: Wong Meiy (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore); Oh Aikseong (VGS - SG/Singapore)
Subject: RE: [EXT] RE: SJL1749K - ALLIANZ OD/RECOVERY - DOA: 22/10/2022

Dear Shu Shi,

As instructed by our client , please proceed to repair the **insured vehicle SJL 1749K, (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Thursday, 27 October 2022 8:54 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims (AGCS) <claims@allianz.com.sg>
Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Oh Aikseong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>
Subject: RE: [EXT] RE: SJL1749K - ALLIANZ OD/RECOVERY - DOA: 22/10/2022

Hi,

Vehicle had been survey, please let me know if claim authorised?

Also, please let me know if policy entitle to any replacement vehicle or loss of use benefit?

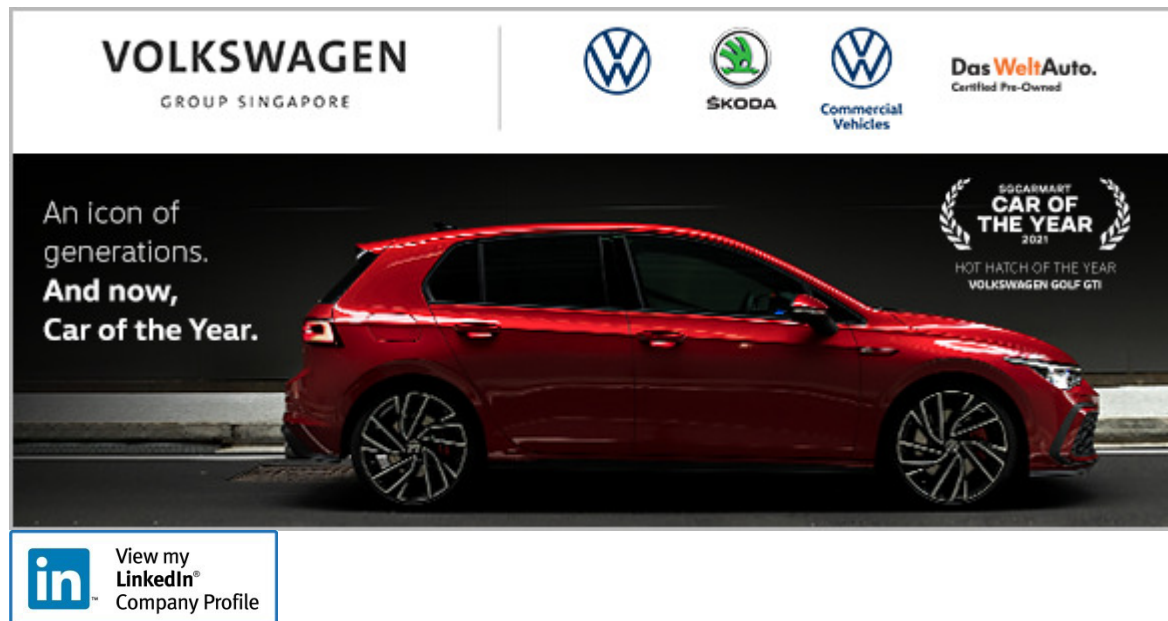
Best Regards,

Tang Shu Shi

Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, 26 October 2022 10:13 am
To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims (AGCS) <claims@allianz.com.sg>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Oh Aikseong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>
Subject: [EXT] RE: SJL1749K - ALLIANZ OD/RECOVERY - DOA: 22/10/2022

Dear Shu Shi,

Thank you for the email.

We will arrange accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 25 October 2022 6:18 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Claims (AGCS) <claims@allianz.com.sg>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Oh Aikseong

(VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>

Subject: SJL1749K - ALLIANZ OD/RECOVERY - DOA: 22/10/2022

Dear Claims,

Please arrange survey at 17 Tuas Ave 9, Singapore 639197, vehicle in workshop.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>

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