

Hsiao Tong (LKKAuto)

From: Teng Huat Tan <eurosuccess0202@gmail.com>
Sent: Monday, 12 December 2022 6:41 PM
To: Hsiao Tong (LKKAuto)
Subject: SMU4180Y Repair and Rental bill
Attachments: SMU4180Y Repair and Rental bill.pdf

Dear Sirs,

We are claiming as below: -

Repair cost: \$22,000.00

Loss of Rental (35days x \$120.00) :\$4,200.00

Total: 26,200.00

Euro Success Serv Pte Ltd

TO: Euro Success Serv Pte Ltd

LOCATED AT: 1 Kakit Bukit Avenue 6, Autobay #02-03 S(417883)

OUR REF:

LETTER OF AUTHORIZATION

In respect of accident involving my/our vehicle no: SMM 4180Y & SMQ70456

@ GAMBAS AVE

I/We hereby declare that my/our vehicle repair cost to be paid to **Euro Success Serv Pte Ltd, UEN 201842831D** in full and final settlement and discharge of my/our claims under policy no. DMPC SMM 00239062ND in respect of the damages caused in the accident which occurred on the 22 day of October 2022.

A handwritten signature in blue ink, consisting of a stylized 'X' shape with a small loop in the center, positioned above a horizontal line.

Signature of Insured

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00239062100 Claim No : SNM22D207595/C02/SMQ7045G/LEWLC

Claimant : LEE HOCK JOO JIM

Amount : **S\$25,300.00**
SINGAPORE DOLLARS TWENTY FIVE THOUSAND THREE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMU4180Y
Insured Vehicle No. : SMQ7045G

Date of Loss : 22/10/2022
Place of Accident : GAMBAS AVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BENSON NEO BENG SENG
Driver Name : BENSON NEO BENG SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	22,000.00
(3) Loss of Use /Rental/ Earning	S\$	3,300.00
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 25,300.00

Claimant Name: Lee Hock Joo Jim

NRIC No : S6902151D

Signature : 

Date : 16-02-2023

EURO SUCCESS SERV PTE. LTD.

No. 1 Kakit Bukit Avenue 6 #02-03 Autobay, Singapore 417883

Tel: 9336 5311

Fax: 6741 1019

INVOICE

Name: LEE HOCK JOO JIM

Date : 12TH DEC 2022

Address: c/o No. 1 Kakit Bukit Avenue 6

Invoice No : SH/SMU4180Y

#02-03 Autobay @ Kakit Bukit

Singapore 417883

LUMP SUM REPAIR NISSAN SYLPHY NO. SMU4180Y: \$22,000.00

SINGAPORE DOLLARS: TWENTY-TWO THOUSAND DOLLARS ONLY



Signature & Official Stamp

TAN LEASING PTE LTD

1 Kakit Bukit Ave 6 #02-02 Autobay
Singapore 417883
Tel: 8869 8285 Fax: 6741 1019

INVOICE

To : LEE HOCK JOO JIM
NRIC : S6902151D
Address : BLK 14 BEDOK SOUTH AVENUE 2 #22-578 S(460014)
Vehicle No. Plate: SLZ4272B
Model: MAZDA 3 1.5
Rental Rate: **\$120.00 DAILY**

S/N	DESCRIPTION	DURATION/DAYS	AMOUNT
1.	22-10-2022 TO 26-11-2022	35	SGD4200.00
Total		35	
		Total amount	SGD4200.00

Remarks: SMU4180Y



TAN LEASING PTE LTD

1 Kaki Bukit Ave 6 #02-02 Autobay @Kaki Bukit Singapore 417883
Tel: 8869 8285 Fax: 6741 1019

VEHICLE RENTAL AGREEMENT

Co. Reg. 201812509N

RA NO: **1883**

Hirer Particulars -		Veh. No. <u>SNN480Y</u>		Replace Veh. No. <u>SZ4272B</u>	
Name	<u>Lee Hock Joo Jim</u>	Make / Model	<u>Mazda 3 1.5A</u>	Auto / Manual	
Address	<u>14 Bedok South Ave 2</u>	Date/Time Out	<u>22-10-2022 15:00</u>	KM Out	<u>162782</u>
	<u>#22-578 (460014)</u>	Date/Time In	<u>26-11-2022 18:00</u>	Km In	<u>163438</u>
NRIC/Passport		Mobile		Estimated Date/Time Return	
Tel (O)		Fax		Rental Charges -	
				S\$	S\$
Authorised Driver's Particulars -		Hours	@	Per Hour	
Name	<u>Lee Hock Joo Jim</u>	Days	@	Per Day	<u>4200.00</u>
Address	<u>14 Bedok South Ave 2</u>	Weeks	@	Per Week	
	<u>#22-578 (460014)</u>	Months	@	Per Month	
NRIC/Passport		Nationality	<u>SG</u>	Sub-Total	
Date of Birth	<u>06/01/1969</u>	Occupation		Less	Discount
D/Licence No.		Mobile		Sub-Total	
Expiry Date		Tel (O)		Optional Charges -	
Country of Issue		Tel (H)		Delivery	@ Per Trip
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection	@ Per Trip		
		Others		Sub-Total	
		Add 7% GST			
		(A) Estimated Total Rental			
		Extension -			
		Extension Rental	X		
		Surcharge (Malaysia)	X		
		P.A.I.	X		
			X		
		Others -			
		Misc :			
		Cash/Nets/Cheque/VISA/MC Card No:			
		Sub-Total			
		(A) Estimated Total Rental			
		(A) + (B) Grand Total Rental Charges			
		Less Prepayment			
		Balance Due			
		Deposit		Deposit Refunded	
		Amount			
		Remarks:		Received by	
(Additional)		The hirer hereby read and understood all terms and conditions stated on this page and overleaf :			
IMPORTANT NOTE: 1. Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. 2. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. 3. Vehicle is strictly for SINGAPORE USE ONLY. and may not be driven out of Singapore without prior consent of TAN LEASING PTE LTD 4. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by TAN LEASING PTE LTD should the vehicle is damaged or stolen.		for TAN LEASING PTE LTD Hirer Signature/Co's Stamp/Date Authorised Signature/Date 			

FUND TRANSFER REQUEST FORM

IMPORTANT: Statement Pursuant to Section 25(5) of the Insurance Act, Singapore: You are to disclose in this Proposal Form fully and faithfully all the facts which you know or ought to know, otherwise the policy issued hereunder may be void.

1 Requestor Information
A. DETAILS OF POLICY OWNER

Name of Policy Owner

Policy Number

NRIC / Passport No. / Entity Registration No.

B. DETAILS OF PAYEE

Name of Bank Account Holder

Euro Success Serv Pte Ltd

Nationality

☒ Singaporean

☐ Singapore PR

☐ Others, please specify:

NRIC / Passport No. / Entity Registration No.

Date of Birth

201842831 D

Is the Payee under Section 1B the same as Policy Owner?

☒ Yes

☐ No

If No, please state the basis of this payment and attach supporting document(s) to this form:

2 Payment Instructions - Direct Fund Transfer (DFT)
☒ To link my DFT Account to my PayNow

- Please ensure that you have registered your NRIC / UEN with the bank.
- We will not be responsible for any delays if NRIC / UEN is wrong or not registered with any bank.

NRIC / UEN:

OR

☒ To link my DFT Account to my designated bank account

- This account must belong to the Policy Owner or the Payee stated under Section 1B (the "Agreed Payee").
- Please submit a copy of your bank book or recent bank statement for account verification (You need to circle the account for crediting if your statement shows more than 1 bank account).
- Bank account must be a Singapore Bank account and the amount payable must be denominated in Singapore dollars.

Bank Name: DBS Current

Bank Account Number: 072 008 7097

Email to notify on transfer: eurosucces0202@gmail.com

Note:

- These instructions will supersede any previous instructions (if any) regarding the mode of payment.
- DFT facility will not be applicable for any Policy that is the subject of a trust nomination created under Section 49L of the Insurance Act (Cap. 142).

Declaration & Acknowledgement

1. I/We understand the purpose and contents of this Fund Transfer Request Form and declare that the information above are true, correct and complete, whether written by me/us or by anyone else on our behalf and I/We accept full responsibility for them. I/We confirm that I/We would like China Taiping Insurance (Singapore) Pte. Ltd. ("CTPIS") to perform the transaction selected above and acknowledge that CTPIS will not accept or process any incomplete form.
2. I/We confirm that the policy as identified by the Policy Number stated above (the "Policy") is owned by the Policy Owner stated above and has not been assigned to any other party. [Note: This declaration is only applicable to the Policy Owner or the authorised representative of the Policy Owner completing this form.].
3. I/We agree to indemnify and hold CTPIS harmless against any and all losses (whether direct, indirect, special or consequential) suffered by me/us or any third party arising from or in connection with CTPIS accepting and acting on my/our instructions set out in this Fund Transfer Request Form (including where relevant, the use of the electronic banking services stated in this Fund Transfer Request Form to effect payment) except where such loss is attributable solely to the gross negligence or wilful default of CTPIS.
4. I/We authorise CTPIS to effect the payment in accordance with the instruction as set out in this Fund Transfer Request Form.
5. If I/We opt to link my/our DFT account to my/our PayNow, I/We agree to register for PayNow using my/our NRIC/UEN number (if this has not been done already) and for all payments to be paid via PayNow as per my/our instructions set out in this Fund Transfer Request Form. I/we further agree that any payment made via the PayNow facility to my/our NRIC/UEN number shall be good and valid discharge and full and final settlement of any liability and obligations of CTPIS.
6. I/We am/are aware that this Fund Transfer Request will not be effective until it is formally accepted by CTPIS.
7. I/We further confirm that I/we have read and understood and hereby consent to the collection, use, disclosure and processing of my/our personal data in accordance with and agree to be bound by CTPIS's Privacy Policy which is made available on our website at <http://www.sg.cntaiping.com/privacypolicy>, as may be amended from time to time.

I/We agree on my/our behalf (where I am the Policy Owner or the claimant) or on behalf of the Policy Owner/the claimant (if applicable, and where I/We am/are the authorised representative of the Policy Owner or the claimant) that CTPIS is authorised to collect, retain, use and / or disclose as it reasonably deems fit, any information in respect of me/us/the Policy Owner or the claimant (where I/We am/are the authorised representative of the Policy Owner or the claimant), that is received by CTPIS in accordance the Privacy Policy set out under paragraph 7 herein. As far as reasonably possible, CTPIS will release such information to the parties specified in the Privacy Policy on a need to know basis and on the understanding that the information will be kept strictly confidential and be used, disclosed and retained in accordance with the applicable law.



HW

17-02-2023

Signature of Policy Owner / Agreed Payee¹

Date

¹ For entities, this form must be signed by the authorised signatory of the company and company stamp is required.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 9 November 2022 2:21 PM
To: bensonneo@hotmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMQ7045G (CHINA TAIPING) / SMU4180Y / OTHERS AT/ ALONG GAMBAS AVE (TOWARDS WOODLANDS) ON 22/10/2022

Benson Neo Beng Seng

[By Email Only]

Dear Sir/Madam,

You Ref: SMQ7045G

Our Ref: CC6/CTI22010582/Upa3

ACCIDENT INVOLVING SMQ7045G (CHINA TAIPING) / SMU4180Y / OTHERS AT/ ALONG GAMBAS AVE (TOWARDS WOODLANDS) ON 22/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMU4180Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 22 February 2023 8:14 AM
To: 'Jenny Lew'
Cc: Admin A
Subject: RE: [SEEK MANDATE] - SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Dear Sirs,

For an update, we have settled the matter at **\$25,300.00(all-in)** with third party repairer. The breakdown is as follows: -

1. Cost of Repair	\$ 22,000.00
2. Loss of Rental (33days x \$100.00)	\$ 3,300.00
Total	<u>\$ 25,300.00</u>

We will proceed to close file and submit all the necessary documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, February 7, 2023 4:05 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Hi Hsiao Tong,

Pls proceed:

1. Cost of Repair	\$ 22,000.00
2. Loss of Rental (35days x \$120.00)	\$ 3,400.00 (34DAYS X \$100.00)
Total	<u>\$ 25,400.00</u>

Surveyor recommended 28days for repair + 5SUNDAY + 1PRS = 34DAYS.

Thank you.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Tuesday, January 17, 2023 11:17 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

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Your ref: **SNM22D207595/C02/SMQ7045G/LEWLC**
LKK ref : CC6/CTI22010582/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMQ7045G(CHINA TAIPING) / SMU4180Y(TP) / OTHERS ON 22/10/2022

We refer to the above matter.

SMQ7045G(OI)-> SMU4180Y(TP)-> SND7752E

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. There is no video footage from third party.

We seek your approval to offer repairer "EURO SUCCESS SERVICES PTE LTD" at **\$25,400.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 54,558.92	\$ 22,000.00
2. Loss of Rental (35days x \$120.00)	\$ 4,200.00	\$ 3,400.00 (34DAYS X \$100.00)
Total	\$ 58,758.92	\$ 25,400.00

Surveyor recommended 28days for repair + 5SUNDAY + 1PRS = 34DAYS.

Market Value	: \$ 66,000.00 (est)
LTA Rebate	: \$ 31,838.00 (est)
Nett Value	: \$ 34,162.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 09/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 27 December 2022 2:11 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, 27 October 2022 1:24 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Pls request for the copy of TP VF if any, thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 11:04 am
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: O/R: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D207595/C02/SMQ7045G/LEWLC.

Dear Jenny,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 October 2022 4:27 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 4180Y at M/s Euro Success Services Pte Ltd on 26/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

