

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 27 December 2022 2:10 PM
To: Jenny Lew
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SMU4180Y.pdf; PARF_COE REBATE.pdf; LKK SURVEY PHOTOS.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 1:24 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Pls request for the copy of TP VF if any, thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 11:04 am
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: O/R: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D207595/C02/SMQ7045G/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 October 2022 4:27 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 4180Y at M/s Euro Success Services Pte Ltd on 26/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)