RE: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G (OI : CTI - TBA) AND SMU4180Y (TP : LKK REF - CC6/CTI22010582/Upa3) on 22.10.2022

Jenny Lew <jenny.lew@sg.cntaiping.com>

Thu 27/10/2022 1:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>;Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>;Claims Dept of CTI <claimsdept@sq.cntaiping.com>

Hi Mei Kwan / Hsiao Tong

Pls refer to attached.

Pls request for the copy of TP VF if any, thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 27 October 2022 11:04 am

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Jenny Lew < jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D207595/C02/SMQ7045G/LEWLC / RE: Direct Settlement - Accident Involving SMQ7045G

(OI: CTI-TBA) AND SMU4180Y (TP: LKK REF-CC6/CTI22010582/Upa3) on 22.10.2022

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D207595/C02/SMQ7045G/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 26 October 2022 4:27 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A admin-a@lkkauto.com; Hsiao Tong (LKKAuto) chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMQ7045G (OI: CTI - TBA) AND SMU4180Y (TP: LKK REF -

CC6/CTI22010582/Upa3) on 22.10.2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMU 4180Y at M/s Euro Success Services Pte Ltd on 26/10/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)