## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Friday, 21 April 2023 4:27 PM

**To:** Southern Motor

Cc: Admin A

Subject: RE: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

**Dear Sirs** 

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at \$\frac{\\$\\$4,420.00(all in)}{\}\$ in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the <u>Letter of Authorization</u> / **Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **07 OCT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Southern Motor < soumotorclaims@hotmail.com>

Sent: Monday, April 17, 2023 12:21 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Hi Hsiao Tong,

We confirm acceptance of your offer \$4,420 (all-in),

**Thanks** 

Ti Ti Southern Motor 6273-0369

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Monday, April 17, 2023 12:05 PM

**To:** Southern Motor < <u>soumotorclaims@hotmail.com</u>>

Cc: Admin A <a driver like and admin-a@lkkauto.com >

Subject: RE: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

WITHOUT PREJUDICE

Dear Sirs,

We are prepared to revise our offer at a global sum of \$4,420.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Southern Motor < soumotorclaims@hotmail.com >

Sent: Tuesday, January 31, 2023 11:59 AM

To: Hsiao Tong (LKKAuto) < <a href="mailto:com">chewht@lkkauto.com">chewht@lkkauto.com</a>>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

**Cc:** Claims Banca (Allianz Insurance Singapore) < <a href="mailto:claims@allianz.com.sg">claims@allianz.com.sg</a>>

Subject: Re: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Hi Hsiao Tong,

We are not accepted your offer amount \$4100.00.(all-in) Our offer amount is \$4500.00 (with GST).

Please confirm acceptance.

Thanks,

Ti Ti Southern Motor 6273-0369

From: Southern Motor < soumotorclaims@hotmail.com >

**Sent:** Wednesday, January 18, 2023 10:20 AM **To:** Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Subject: Fw: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Hi Hsiao Tong,

We are not accepted your offer amount \$4100.00.(all-in) Our offer amount is \$4500.00 (with GST).

Please confirm acceptance.

Thanks,

Ti Ti Southern Motor 6273-0369

From: Southern Motor <soumotorclaims@hotmail.com>

Sent: Monday, January 9, 2023 4:02 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: Re: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Hi Hsiao Tong,

We are not accepted your offer amount \$4100.00.(all-in) Our offer amount is \$4500.00 (with GST).

Please confirm acceptance.

Thanks,

Ti Ti Southern Motor 6273-0369

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, January 5, 2023 12:52 PM

**To:** Southern Motor < <a href="mailto:soumotorclaims@hotmail.com">soumotorclaims@hotmail.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

#### WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We propose settlement at a global sum of \$4,100.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**From:** Southern Motor < <u>soumotorclaims@hotmail.com</u>>

**Sent:** Tuesday, 29 November 2022 10:52 AM **To:** Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: Fw: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Hi Hsiao,

Kindly check LOD & PIR as your requested.

We would appreciate receiving your payment soonest possible.

Thanks,

Ti Ti Southern Motor 6273-0369

From: Southern Motor <soumotorclaims@hotmail.com>

**Sent:** Wednesday, November 23, 2022 10:22 AM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Hi Hsiao,

Kindly check police investigation result for your necessary action .(ref attach)

**Thanks** 

Ti Ti Southern Motor 6273-0369

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, November 4, 2022 10:25 AM

**To:** Southern Motor < <a href="mailto:soumotorclaims@hotmail.com">soumotorclaims@hotmail.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Without Prejudice

Dear Sirs,

Please submit police investigation result for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 1 November 2022 11:35 AM

To: Southern Motor < <a href="mailto:soumotorclaims@hotmail.com">soumotorclaims@hotmail.com</a>; Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: TP DS claim: Third Party Claim FBN9819Z \*\*\* LKK REF: CC4/AIS22010545/Epa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

### Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

\_\_\_\_\_

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Southern Motor < soumotorclaims@hotmail.com >

**Sent:** Tuesday, 1 November 2022 11:32 AM **To:** Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

Subject: Fw: TP DS claim: Third Party Claim FBN9819Z

Hi Sir,

We shall be much obliged if you would let us know whether the above motorcycle FBN9819Z is authorized for

direct settlement.

Thank You

Ti Ti

Southern Motor

6273-0369

From: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Friday, October 28, 2022 11:09 AM

To: admin-a@lkkauto.com <admin-a@lkkauto.com>; Yan (LKK Auto) <admin-d@lkkauto.com>

**Cc:** Southern Motor < <u>soumotorclaims@hotmail.com</u>> **Subject:** FW: TP DS claim: Third Party Claim FBN9819Z

Internal

Dear LKK

Kindly assist

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 I Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

P Please consider the environment before printing this e-mail.

From: Southern Motor < <a href="mailto:soumotorclaims@hotmail.com">soumotorclaims@hotmail.com</a>>

**Sent:** Friday, October 28, 2022 10:28 AM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Subject: [EXT] Re: TP DS claim: Third Party Claim FBN9819Z

Hi Sir,

We shall be much obliged if you would let us know whether the above motorcycle FBN9819Z is authorized for

direct settlement.

Thank You

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Ti Ti

Southern Motor

6273-0369

From: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Saturday, October 22, 2022 11:10 AM

To: Yan (LKK Auto) <a href="mailto:yan">admin-a@lkkauto.com</a>; <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>

**Cc:** Southern Motor < <u>soumotorclaims@hotmail.com</u>> **Subject:** TP DS claim: Third Party Claim FBN9819Z

Internal

Your ref: FBN9819Z

Our ref: 2022 22007294KC-SMX4429R

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: FBN9819Z(TP).pdf, SMX4429R-OI.pdf

Link: https://filexchange.allianz.de/SecureDownload.aspx?id=bb6c2a42-0611-4919-9af8-5660d4c09f02-80ffcb852cfe6fcc

Size: ~ 2 MByte, Download available until: 11/5/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 I Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

P Please consider the environment before printing this e-mail.

From: Southern Motor < soumotorclaims@hotmail.com >

**Sent:** Friday, October 21, 2022 10:53 AM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>

Subject: [EXT] Third Party Claim FBN9819Z

Hi,

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## Kindly arrange survey for the motorcycle FBN9819Z.

Survey Type : New survey

Vehicle to be surveyed : FBN9819Z

Your Insured Vehicle : SMX4429R

Date of Accident : 07.10.2022

Name of Workshop : SOUTHERN MOTOR

Address of Survey Location: BLK 1006, BUKIT MERAH LANE 2

#01-10, SE 159762

Name of Contact Person : AH HUAT

Thanks,

Ti Ti Southern Motor 6273-0369