

SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

SM/GBL9099U/2210140

19th December 2022

WITHOUT PREJUDICE

The Manager
Motor Claim Dept.
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES GBL 9099 U AND SJA 1008 Z ON 20TH OCTOBER
2022 AT 1910 HRS AT LOR CHUAN**

Dear Sirs,

We refer to the above matter.

Our Client KSP Food Suppliers Pte Ltd the registered owner of GBL 9099 U.

You are the insurer of motor vehicle no. SJA 1008 Z, which was involved in the above accident.
Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SJA 1008 Z, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) Car rental bill
- d) An authorisation letter from the owner (GBL 9099 U)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair costs	S\$ 8,871.42
Car rental (7 days x \$90 x 7%GST)	S\$ 674.10
Medical fee & Medical claim	refer to owner

	S\$ 9,547.52
	=====

Dollar: Nine Thousand Five Hundred Forty Seven And Cents Fifty Two Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,


Karen Ong

ACCIDENT INVOLVING VEHICLE
GBL 9099 U And SJA 1008 Z on 20th October 2022
at 1910 hrs at Lor Chuan

Letter Of Authority And Undertaking

I/We KSP Food Suppliers pte ltd (NRIC NO) 200700437K of
8A Admiralty St #03-10 S 757437

the owner / driver of Vehicle No. GBL 9099 U hereby authorise your
esteem company Specialists motor pte ltd

as my repairer for my Damaged Vehicle involved in the above accident and to
claim against the negligent party and/or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my/our name to claim against the negligent party and/or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S Specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and/or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I/We will be obligated to assist and to provide your company with accurate and correct information.
7. I/We agree that I/We shall pay to your company all cost/expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost / expenses by you on my / our behalf.
8. I/We warrant and undertake that all information and statement provided by me/us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully,


Date : 28/10/2022

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SPECIALISTS MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,871.42** (Repair Cost), **S\$674.10** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBL9099U** that was damaged pursuant to the accident which occurred on **20/10/2022** (date) along **LOR CHUAN TOWARDS CTE** (location) involving vehicle no/s **SJA1008Z**. This is pursuant to the inspection conducted on **28/10/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **KSP FOOD SUPPLIERS PTE. LTD.** (the third party claimant”) of vehicle no. **GBL9099U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBL9099U** (vehicle no.) as a result of the accident.

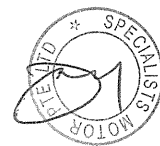
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10th (day) of March (month) 20 23 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

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SM/GBL9099U/2210140

19th December 2022

TAX INVOICE

The Manager
Motor Claim Department
AIG Asia Pacific Insurance Pte Ltd
CHARTIS Building
78 Shenton Way #07-16
Singapore 079120

Date of Accident : 20th October 2022
Location : Lorong Chuan
Name of Policyholder : KSP Food Suppliers Pte Ltd
Policy No : DMCG22009427
Vehicle No : GBL 9099 U Volkswagen Caddy

Supply of Parts & Labours

<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear boot cover LH	1	2,472.25	\$ 2,472.25
2	Rear boot cover hinge (bottom)	1	216.15	\$ 216.15
3	Rear bumper fascia	1	815.75	\$ 815.75
4	Rear bumper reflector LH	1	51.15	\$ 51.15
5	Rear bumper clips	1set	25.00	\$ 25.00
6	Rear bumper side retainer LH	1	58.85	\$ 58.85
7	Rear bumper under cover LH	1	192.75	\$ 192.75
8	Front bumper fascia	1	1,106.55	\$ 1,106.55
9	Front bumper clips	1set	25.00	\$ 25.00
10	Front bumper side retainer L&RH	2	89.90	\$ 179.80
11	Rear fender cowling LH	1	225.50	\$ 225.50
12	Headlamp assy LH	1	781.25	\$ 781.25
13	Front grille emblem	1	128.95	\$ 128.95
				\$ 6,278.95
		Less	10%	\$ 627.90
				\$ 5,651.05
14	Rear bumper sensor (s/nett)	1set	200.00	\$ 200.00
15	Rear boot cover sticker (s/nett)	1	10.00	\$ 10.00
16	Rear windscreen sealant (s/nett)	1	40.00	\$ 40.00
17	Front number plate (s/nett)	1	40.00	\$ 40.00
				\$ 5,941.05

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19th December 2022

Balance b/f \$ 5,941.05

Labour Charges :-

Amounts

Cut out, renew, knocking & welding front support panel, remove & install all damage parts & re-align body \$ 400.00

Cut out, renew, knocking & welding rear boot cover LH, rear fender LH, rear end panel LH, remove & install all damage parts, straighten & re-align body \$ 1,000.00

Remove & install rear windscreen glass \$ 120.00

Remove & install rear bumper sensor \$ 50.00

Tuff-kote on rear damage parts \$ 50.00

Spray painting on rear damage parts \$ 700.00

Check lighting on front & rear after repairs \$ 30.00

\$ 8,291.05

Add 7% GST \$ 580.37

Total Amount

\$ 8,871.42

P/s : Attached the Discharge Voucher signed by the owner.

SPECIALISTS MOTOR PTE LTD

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Reg No: 201021308G GST No: 201021308G

22 Ubi Road 4, Fulco Building S'pore 408617

Tel: (65) 6743 6266 Fax: (65) 6420 6328

Ref: 632 90994

RENTAL AGREEMENT No. ST/ 23007

Hirer Particulars -		Vehicle Number ABL1480D		Replace Veh. No.											
Mr / Mrs / Company (as per Identity Card / Co. Cert) KSP FOOD SUPPLIERS PTE LTD		Make / Model CITROEN BERLINO		Auto/Manual											
Contact Person & Designation (for Companies)		Date/Time Out 09/12/2022 @ 14.5 hrs		KM Out 31595											
Address / Registered Address (& Mailing Address, if different) 8A ADMIRALTY STREET #03-10 FOOD XCHANGE @ ADMIRALTY (CFM 437)		Date/Time In 12/12/22 @ 1304 hrs		KM In											
Identity Card / Co. Cert. No. 2007004372		Mobile		Estimated Date/Time Return											
Email Address		Tel (Office) 62746108		Rental Charges -											
(For Individuals)				S\$											
Employer		Occupation		S\$											
				Hours @ Per Hour											
				Days @ Per Day 90 630.00											
				Weeks @ Per Week											
				Months @ Per Month											
Authorised Driver's Particulars -		Optional Charges -													
Mr / Mrs / Company (as per Identity Card / Co. Cert) OCEAN ONG YONG SHENG		Delivery @		Per Trip											
Address BLK 322 UBI AVENUE 1 #11-595 (400322)		Collection @		Per Trip											
Identity Card (NRIC/Passport) S9333570H		Nationality SINGAPOREAN		M'sia Surcharge @ Per Day											
Date of Birth 10/09/1993		Occupation		PAI @ Per Day											
D/Licence No. S9333570H		Pass Date 20/11/2017		Others											
Expiry Date		Country of Issue													
Mobile		Tel (Office)													
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES															
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>FRONT</p> </div> <div style="text-align: center;"> <p>LEFT</p> </div> <div style="text-align: center;"> <p>RIGHT</p> </div> </div>															
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>OUT</p> </div> <div style="text-align: center;"> <p>IN</p> </div> </div>		ACCESSORIES CHECK <input checked="" type="checkbox"/> Jack <input checked="" type="checkbox"/> STD Tools <input checked="" type="checkbox"/> S / Tyre <input checked="" type="checkbox"/> Hub Caps <input checked="" type="checkbox"/> S / RIM <input checked="" type="checkbox"/> Radio / CD													
Physical Damage Excess		Hirer's Acknowledgement		Sub-Total 630.00											
Singapore - Own Damage	S\$2,000.00			Add 7% GST 44.10											
Singapore - 3rd Party Claim	S\$2,000.00			(A) Estimated Total Rental 674.10											
Malaysia (if applicable)	S\$8,000.00			Extension -											
For Driver aged below 24 or above 65 or Less than 2 yrs driving experience regardless of age or Work Permit Holder	S\$3,000.00 (Additional)			<table border="1"> <tr> <td>Extension Rental</td> <td></td> <td>x</td> <td></td> </tr> <tr> <td>M'sia Surcharge</td> <td></td> <td>x</td> <td></td> </tr> <tr> <td></td> <td></td> <td>x</td> <td></td> </tr> </table>		Extension Rental		x		M'sia Surcharge		x			
Extension Rental		x													
M'sia Surcharge		x													
		x													
				Sub-Total											
				Add 7% GST											
				(B) Extension/others Total											
				(A) + (B) Grand Total Rental Charges											
				Less Prepayment											
				Balance Due											
				Mode of Payment Cash / Nets / Cheque / VISA / MC											
				Card No/Cheque No.											
				Invoice No.											
				Deposit Amount											
				DN No.											
IMPORTANT NOTE:		Remarks:		Deposit Refunded & Received By											
<p>1. Only drivers registered with FULCO Leasing Pte. Ltd. (the Owner) are authorised to drive the Vehicle. Should the Vehicle be damaged or stolen while being driven by unauthorised drivers, the Hirer is liable for the full cost of repair or the value of the Vehicle if the Vehicle is being stolen & other losses suffered by the Owner.</p> <p>2. The Hirer shall not permit the Vehicle to be used for purposes which conflict with the Law in connection with theft, drug pedaling or trafficking, smuggling or any other criminal action. Should the Vehicle be confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner for the full value of the Vehicle plus all cost and expenses incurred by the Owner.</p>		<p>The hirer hereby acknowledges that he / it has read and understood all terms and conditions stated on this page and overleaf</p>													
		Hirer Signature/Co's Stamp/Date		Signature & Company Stamp											



Date : 15/12/2022

To: SPECIALISTS MOTOR PTE LTD
BLK 318A UBI ROAD 1
#01-24/25/26
SINGAPORE 408711

Tax Invoice No : S1061/22

Attn: Ms Irene

Rental Agreement No : ST/23007

Contract Period : 05/12/22 - 12/12/22

Payment Terms : CASH

Payment Period : 05/12/22 - 12/12/22

Payment Due Date : 15/12/2022

Ref: Ocean Ong Yong Sheng
(GBL9099U)

Salesman : Johnson

Vehicle No.	Driver	Model	Item	Amount
GBL1480D	As per agreement	CIT BERLINGO 1.5	Rental Charges 7 Days @ \$90/D	\$ 630.00

Total \$ 630.00

GST 7% \$ 44.10

Amount Payable \$ 674.10

Billing Enquiries

Contact	Accounts
Tel. No.	6743 6266
Fax No.	6420 6328

for Fulco Leasing Pte Ltd

Authorized Signature

Cheques should be crossed and made payable to "Fulco Leasing Pte Ltd"
or Payment via bank transfer to :

Bank : United Overseas Bank Ltd

Account No : 450-301-461-5

Bank Code : 7375

Branch Code : 001

Swift Code : UOVBSGSG

>>>>>>

<<<<<<

Please detach and return with
your remittance to :

Invoice No : S1061/22

Vehicle No : GBL1480D

Due date : 15/12/2022

Fulco Leasing Pte Ltd

22 Ubi Road 4, Fulco Building

Singapore 408617

Amount Payabl : \$ 674.10

Cash/Cheque : _____

If Payment Amount is not received within 7 days from the Payment Due Date, a late charge at one per cent (1%) per month will be levied.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SJA1008Z

Date of Accident

20/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **10/12/2021 - 09/12/2022**Requested By **Irene Ting (SPECIALISTS MOT...**Requested Date **25/10/2022 13:42**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 October 2022 11:20 AM
To: GEOFF.B.TAN@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SJA1008Z(AIG) / GBL9099U/ OTHERS AT/ALONG LOR CHUAN TOWARDS AMK AVE 1 ON 20/10/2022

TAN BENG WAH GEOFFREY (CHEN MINGHUA)

[By Email Only]

Dear Sir/Madam,

You Ref: SJA1008Z

Our Ref: CC6/AIG22010544/Upa3

ACCIDENT INVOLVING SJA1008Z(AIG) / GBL9099U/ OTHERS AT/ALONG LOR CHUAN TOWARDS AMK AVE 1 ON 20/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from GBL9099U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Oct 2022 23:10	Clm Dtl Modified	Claimant's Name: -> KSP FOOD SUPPLIERS PTE. LTD.. Claimant's ID: -> 200700437R.	[A] HOW MEI KWAN
2	25 Oct 2022 23:10	Clm Veh Model Changed	(201133) VOLKSWAGEN CADDY 2.0 D (M).	[A] HOW MEI KWAN
3	25 Oct 2022 23:10	Clm Created	Reg No: GBL9099U. Acct Date: 2022/10/20. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: ERGO Insurance Pte. Ltd. (HQ). Workshop: Specialis ts Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Oct 2022 23:10	Clm Existing Check Notice		[A] HOW MEI KWAN
5	25 Oct 2022 23:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
6	25 Oct 2022 23:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/03	[A] HOW MEI KWAN
7	25 Oct 2022 23:10	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
8	25 Oct 2022 23:10	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
9	25 Oct 2022 23:10	Label Added	(20224):Field Survey.	[A] Merimen Administrator
10	25 Oct 2022 23:10	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	25 Oct 2022 23:10	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
12	27 Oct 2022 19:50	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
13	27 Oct 2022 19:52	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
14	28 Oct 2022 11:08	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	31 Oct 2022 14:08	Video Downloaded	Downloaded Video - Accident	[I] Chew, Yvonne
16	15 Nov 2022 19:22	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	15 Nov 2022 19:24	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
18	04 Jan 2023 17:20	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
19	04 Jan 2023 17:20	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
20	04 Jan 2023 17:20	Clm Dtl Modified	JPJ Reg. Date: -> 2022/07/07.	[A] JOANNE LEE KHANG MIN
21	04 Jan 2023 17:20	Clm Details Notified		[A] JOANNE LEE KHANG MIN
22	16 Jan 2023 11:27	Adj Mandate Request	Cur.Req:9547.52:Liability: 100%(BOLA 28) *Quantum: \$9,547.52 (all-in). Pls refer to a djuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
23	17 Jan 2023 14:36	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/11/03	[I] Chew, Yvonne
24	17 Jan 2023 14:36	Adj Mandate Set	Approved:9547.52.	[I] Chew, Yvonne
25	25 Jan 2023 09:57	Video Downloaded	Downloaded Video - Accident	[I] Khoo, Kay-Eng

Date From   Date To   Audit Type 

ACTIVITY								
No record								

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2859812	26 Oct 2022 12:08:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBL9099U	SJA1008Z	11.00
2893019	04 Jan 2023 17:20:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBL9099U	SJA1008Z	11.00