

## Meng Yan (LKK Auto)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Tuesday, 25 October 2022 3:02 PM  
**To:** admin-d; SUR  
**Cc:** MT\_Claim\_SG  
**Subject:** Paper re-survey on TPV SDD8328J // Our Ref: 22/22/22/VC05/026034  
**Attachments:** 3989 COMPILED LOD\_compressed.pdf

## Lonpac External - Confidential

Hi Yan,

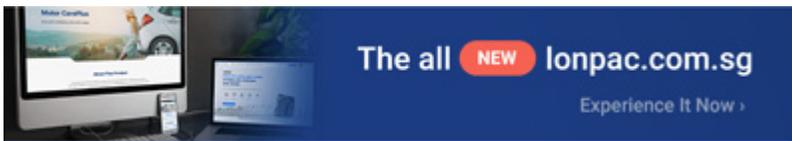
We attach the LOD and claim doc (including survey report and colour photos).

Please conduct paper re-survey and let us have your report in due course.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** ENG HUEY NI  
**Sent:** Tuesday, 25 October 2022 2:58 pm  
**To:** rachel@johnlawchambers.com  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; admin@johnlawchambers.com  
**Subject:** YOUR REF: JLC.2022.3989.PD(A) // Our Ref: 22/22/22/VC05/026034

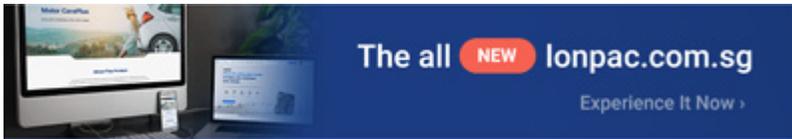
## Lonpac External - Confidential

Without Prejudice Save as to Costs

Dear Sirs/Mdm

We acknowledge receipt of your letter of demand dated 21.10.2022 and the claim documents  
We are investigating your client's claim and will reply to you substantively soon.

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



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**From:** [rachel@johnlawchambers.com](mailto:rachel@johnlawchambers.com) <[rachel@johnlawchambers.com](mailto:rachel@johnlawchambers.com)>  
**Sent:** Friday, 21 October 2022 1:12 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** [admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)  
**Subject:** YOUR REF: FBE9357L || OUR REF: JLC.2022.3989.PD(A)

**WITHOUT PREJUDICE**

**Our Ref: JLC.2022.3989.PD(A) – OZ CAR RENTAL PTE LTD**  
**Your Ref: FBE9357L (TO BE ADVISED)**  
**D.O.A: 14 JUL 2022 @ 1200 HOURS**

Dear Sirs/Mdm,

We refer to the above matter.

We enclose herewith the compiled LOD for your perusal.

Kindly let us have your case ref number and the OIC.

Thank you.

**Any disclosure or share of our client's information of this claims to any third party is NOT agreeable upon acknowledging the LOD, action will be taken shall there by a violation of our client's PDPA.**

Regards,

RACHEL CHONG

**Legal Claims Executive**

*JOHN LAW CHAMBERS LLC  
133 NEW BRIDGE ROAD,  
#17-09, CHINATOWN POINT  
SINGAPORE 059413.  
TEL: 65926984  
FAX: 65926985*

- **We have relocated, kindly update our latest address in your system.**

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