

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Tuesday, 25 October 2022 4:56 PM
To: Irene Tay; admin@mycar.sg; Admin A; assignments
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D207508/C02/ GBD1224U/TAYHP & YOUR REF: SNG1340J TO CONDUCT PRS & REVERT ON LIABILITY

Dear Irene,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 25 October 2022 4:35 PM
To: admin@mycar.sg; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D207508/C02/ GBD1224U/TAYHP & YOUR REF: SNG1340J TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with MYCAR to conduct survey.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jeremy Yeo <admin@mycar.sg>
Sent: Tuesday, 25 October 2022 3:09 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SPAM-LOW: RE: OUR REF: SNM22D207508/C02/ GBD1224U/TAYHP & YOUR REF: SNG1340J TO CONDUCT PRS & REVERT ON LIABILITY

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Hi irene,

We would like to choose Adrain ling (LKK). Thank you.

REGARDS
DAUD

From: "Irene Tay" <irene.tay@sg.cntaiping.com>

Sent: 10/25/22 2:46 PM

To: "admin@mycar.sg" <admin@mycar.sg>

Subject: SPAM-LOW: RE: OUR REF: SNM22D207508/Co2/ GBD1224U/TAYHP & YOUR REF: SNG1340J TO CONDUCT PRS & REVERT ON LIABILITY

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 20 October 2022 1:52 PM

To: admin@mycar.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: OUR REF: SNM22D207508/C02/ GBD1224U/TAYHP & YOUR REF: SNG1340J TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the below email.

Please conduct **PRS SNG1340J & revert liability** soonest possible.

Please contact our claims department Irene Tay **6389 6530** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jeremy Yeo <admin@mycar.sg>

Sent: Monday, 17 October 2022 4:56 pm

To: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>

Subject: OUR REF: SNG1340J YOUR REF: GBD1224U PRE REPAIR INSPECTION FOR SNG1340J

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SNG1340J

YOUR REF: GBD1224U

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SNG1340J

ACCIDENT INVOLVING SNG1340J AND GBD1224U

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.