

Meng Yan (LKK Auto)

From: Meng Yan (LKK Auto)
Sent: Tuesday, 25 October 2022 3:51 PM
To: LEE KATIE; assignments; SUR
Subject: RE: GBG499J DOA 30 SEP 2022 - AVER ASIA (S) PTE LTD / Veh on fire

Dear Katie,

Thank your for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, 25 October 2022 3:48 PM
To: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FW: GBG499J DOA 30 SEP 2022 - AVER ASIA (S) PTE LTD / Veh on fire
Importance: High

Dear LKK,

Please proceed to carry out survey of the insured vehicle which caught fire and advise us the cause of fire. The vehicle is currently at the following workshop :-

***Guan Lee Seng Motor
3 Pioneer Road North #01-20, Singapore 628457
Tel 62641181
Contact: Ms Siew Ling
Mon – Fri 9am to 6pm (no lunch hour to avoid)***

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>

Sent: Tuesday, 25 October 2022 2:18 pm

To: LEE KATIE <katielee@uoi.com.sg>

Subject: GBG499J DOA 30 SEP 2022 - AVER ASIA (S) PTE LTD

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Hi Katie

Please find the following as requested.

Thks & Regards

Janice Lam

United Insurance Agency Pte Ltd

(Reg No. 198602429N)

146 Robinson Road, #12-01

UOI Building,

Singapore 068909

Tel : 62233933 Fax : 62225396

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Dear Janice

The said vehicle is now at our authorized workshop, kindly let the insurance inspector to inform Ms Siew Ling in advance before the visit:

Guan Lee Seng Motor
3 Pioneer Road North #01-20, Singapore 628457
Tel 62641181
Contact: Ms Siew Ling
Mon – Fri 9am to 6pm (no lunch hour to avoid)

Thank you.

Best regards,

May Lee Seng Bee | HR & General Affair
DID +65 6681 0638 | M +65 8322 7733

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, 25 October 2022 11:57 AM
To: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>
Subject: RE: GBG499J DOA 30 SEP 2022 - AVER ASIA (S) PTE LTD

Dear Janice,

Please advise where is the vehicle now so that we may appoint surveyor to look into this claim. A

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>
Sent: Tuesday, 25 October 2022 11:46 am
To: LEE KATIE <katielee@uoi.com.sg>; TAN ANNIE <annietan@uoi.com.sg>
Subject: GBG499J DOA 30 SEP 2022 - AVER ASIA (S) PTE LTD

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Dear Katie

Please find attachment as reported earlier 30-09-2022.

Thks & Regards

Janice Lam

United Insurance Agency Pte Ltd
(Reg No. 198602429N)
146 Robinson Road, #12-01
UOI Building,

Singapore 068909
Tel : 62233933 Fax : 62225396

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From: May Lee Seng Bee <sb.lee@averasia.com>
Sent: Tuesday, 25 October 2022 11:21 AM
To: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>
Cc: Edmund Cheok <edmund.cheok@averasia.com>; Chen Li Na <lina.chen@averasia.com>; Tam Chi Hui <chihui.tam@averasia.com>; philiptcp@hotmail.com
Subject: RE: GBG499J DOA 30 SEP 2022

Dear Janice

Attached amended, included "Guan Lee Seng Motor" under driver's particulars as advised.

Type of Accident..... Fire, explosion or lightning
This is drop down list in GIA reporting, hence can't amend.

Thank you.

Best regards,

May Lee Seng Bee | HR & General Affair
DID +65 6681 0638 | M +65 8322 7733
T +65 6861 5550 | F +65 6861 2142 | www.averasia.com
Aver Asia (S) Pte Ltd | 14 Benoi Place Singapore 629953



From: May Lee Seng Bee
Sent: Friday, 21 October 2022 4:27 pm
To: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>
Cc: Edmund Cheok <edmund.cheok@averasia.com>; Chen Li Na <lina.chen@averasia.com>; Tam Chi Hui <chihui.tam@averasia.com>; philiptcp@hotmail.com
Subject: RE: GBG499J DOA 30 SEP 2022

Dear Janice

Attached GIA report from our workshop people (which is the driver during accident), please advise any other action required from us, as the policy holder.
Thank you.

Best regards,

May Lee Seng Bee | HR & General Affair
DID +65 6681 0638 | M +65 8322 7733
T +65 6861 5550 | F +65 6861 2142 | www.averasia.com
Aver Asia (S) Pte Ltd | 14 Benoi Place Singapore 629953



From: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>
Sent: Friday, 30 September 2022 4:33 pm
To: May Lee Seng Bee <sb.lee@averasia.com>
Cc: Edmund Cheok <edmund.cheok@averasia.com>; Chen Li Na <lina.chen@averasia.com>; Tam Chi Hui <chihui.tam@averasia.com>
Subject: GBG499J DOA 30 SEP 2022

Hi May

Are you able informed the workshop technician to **take some photos IMMEDIATELY.**

Thks & Regards

Janice Lam

United Insurance Agency Pte Ltd
(Reg No. 198602429N)
146 Robinson Road, #12-01
UOI Building,
Singapore 068909
Tel : 62233933 Fax : 62225396

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From: May Lee Seng Bee <sb.lee@averasia.com>
Sent: Friday, 30 September 2022 4:28 PM
To: United Insurance Agency Pte Ltd <uiapl@singnet.com.sg>
Cc: Edmund Cheok <edmund.cheok@averasia.com>; Chen Li Na <lina.chen@averasia.com>; Tam Chi Hui <chihui.tam@averasia.com>
Subject: GBG499J DOA 30 SEP 2022

Dear Janice

As spoken, the said vehicle was on fire just now, at Pioneer Road North traffic junction. Nobody is injured.

The driver will submit an accident report by Monday.

Thank you.

Best regards,

May Lee Seng Bee | HR & General Affair

DID +65 6681 0638 | M +65 8322 7733

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