

Meng Yan (LKK Auto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Friday, 21 October 2022 5:40 PM
To: assignments; Admin A
Cc: 'Claims'
Subject: FW: ARRANGE FOR SURVEY ON 25/10/2022 FOR SHC5891B

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9032 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Claims <claims@transcab.com.sg>
Sent: Friday, October 21, 2022 5:33 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: Re: ARRANGE FOR SURVEY ON 25/10/2022 FOR SHC5891B

Hi Josephine,

Kindly assign LKK Auto Consultants for the PRI.

Thank you.

Kek Zhewei
21/10/2022

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Friday, October 21, 2022 5:16 PM
To: Claims <claims@transcab.com.sg>
Subject: FW: ARRANGE FOR SURVEY ON 25/10/2022 FOR SHC5891B

Without Prejudice

Dear Zhe Wei

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
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Josephine Wong

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From: Claims <claims@transcab.com.sg>

Sent: Friday, October 21, 2022 3:48 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: ARRANGE FOR SURVEY ON 25/10/2022 FOR SHC5891B

DEAR ALL,

Please arrange for survey on 25/10/2022as below :

SMK8433U – 19/10/2022 AT 2050Hrs - SHC5891B

Lunch time : 12pm - 1pm.

Kindly avoid arranging survey during lunch time.

"We Agree to let your In-house surveyor assess/ survey our vehicle with estimate

Best Regards,
Kek Zhewei
Claims Officer