

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Wednesday, 28 December 2022 5:03 PM
To: Josephine Wong
Cc: SUR
Subject: RE: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG
Attachments: SHC 5891B-IA.pdf

Dear Josephine,

Enclosed herewith preliminary advice of SHC 5891B.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, 28 December 2022 9:25 AM
To: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: FW: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG

Dear Oliva

Your ref: SHC5891B DOA: 19/10/2022

Can update us the survey report quickly as agent is chasing us and PH disputes that there is no contact .

Thanks

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



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From: Kenny Teo <kenny_teo@winner.com.sg>
Sent: Tuesday, 20 December 2022 4:27 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Cc: wcpl@winner.com.sg
Subject: Re: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG

Dear Josephine,

The alleged claim had occurred in October 22.

As it is already 2 months, could you check with the surveyor again if there are any updates so that we can better manage the client.

Thank you.

--



Kenny Teo

• Business Development

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f. +6562828362

e. kenny_teo@winner.com.sg

w. www.winnerconsultancy.com

a. 148 Potong Pasir Ave 1 #01-
57 (s) 350148

We provide the quotation and advise on the following general insurance products:

Work Injury Compensation | Public Liability | Foreign Worker Medical Insurance | Fire Insurance | Health Insurance | Travel Insurance | Business Insurance Packages | Etc.

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From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Date: Tuesday, 20 December 2022 at 10:14 AM
To: 'Kenny Teo' <kenny_teo@winner.com.sg>
Cc: wcpl@winner.com.sg <wcpl@winner.com.sg>
Subject: RE: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG

Dear Kenny

We have received a third party's claim .

From our insured 's GIA report stated no collision and we have arrange survey with our surveyor to access consistency of damage towards claimant's vehicle .

Reserve is necessary as our findings are no concluded .

Announcement

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E

Regards,

Josephine Wong
Senior Executive | Claims



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From: Kenny Teo <kenny_teo@winner.com.sg>
Sent: Friday, 16 December 2022 6:35 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Cc: wcpl@winner.com.sg; Vincent Yeo <vincent.yeo@eqinsurance.com.sg>
Subject: Re: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG

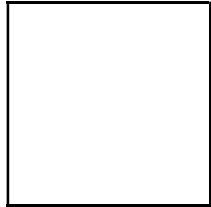
Dear Josephine,

DMPPHQ22-000821

Please advise any updates to the claim status.

Insured's motor insurance policy is up for renewal and NCD has been affected resulting in an increase in premiums.

Best Regards



Kenny Teo . Business Development
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On Fri, Oct 28, 2022 at 3:12 PM Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:

Dear Zhi Xiang

We noted on your photos and email send .

Under the motor policy condition , our insured needs to report the accident immediately to any of our reporting centre.

Enclose lists fy reference .

We will respond to third party’s claim only when we received our insured’s GIA report .

Announcement

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Regards,

Josephine Wong
Senior Executive | Claims



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From: Zhang Zhixiang Kenny <kenny_teo@winner.com.sg>
Sent: Thursday, October 27, 2022 2:18 PM
To: Vincent Yeo <vincent.yeo@eqinsurance.com.sg>

Cc: Josephine Wong <josephine.wong@eqinsurance.com.sg>; wcpl@winner.com.sg
Subject: Re: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG

Dear Vincent,

We had wrote to the client and he had responded as follows,

Dear Kenny,

Kindly be informed that there is no such accident in the first place as it was the sudden stop of the taxi in front of our car and we did apply our car brake in time to avoid car collision. There is also two other people in my car who can witness my car is still intact with that taxi driver at the spot during that time.

You can refer to the attached my WhatsApp's conversation with that taxi driver and with the proofs of my car photos taken after the incident time on the same day itself.

Therefore this can clearly shows that the other party is making a fraud case to your company and should we report this matter to the police as soon as possible?

Appreciate your prompt reply.

Do let me know if further assistance is required from me.

Thank you.

--



Kenny Teo

- Business Development

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From: Vincent Yeo <vincent.yeo@eqinsurance.com.sg>
Date: Wednesday, 26 October 2022 at 9:38 AM
To: Kenny Teo <KENNY_TEO@WINNER.COM.SG>
Cc: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: Non-reporting letter for accident involving SMK8433U under Ref:DM22HO01807 Insured: BEH CHEE SIANG

Good Morning ,

Dear Mdm /Sir

We hereby attached the non-reporting letter.

For your necessary action.

Regards,

Vincent Yeo
Executive



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