

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 27 October 2022 9:42 AM
To: VAuG Claims; SUR
Subject: RE: SLF6198A - Ergo OD - DOA: 13/10/2022 - Authorization To Repair

Dear Raymond,

As instructed by our client , please proceed to repair the **insured vehicle SLF 6198A, (Excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Thursday, 27 October 2022 9:10 AM
To: SUR <sur@lkkauto.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>
Subject: Re: SLF6198A - Ergo OD - DOA: 13/10/2022 - Authorization To Repair

Good morning,

Can we have the authorization to repair?

Thanks!
Best Regards
Raymond Teo

 **Vin's**
AUTOMOTIVE GROUP
#VAuG

Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Claims Office: #03-03

Workshops: #08-08/09/10
Tel: 64532121
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

** w.e.f 28th June 2022, our head office have shifted to 20 Sin Ming Lane #06-65/66 Singapore 573968 **

On Wed, 26 Oct 2022 at 16:05, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good afternoon,

Is there any update for the authorization?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
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On Wed, 26 Oct 2022 at 09:33, Ivy Yong <ivy.yong@ergo.com.sg> wrote:

Dear LKK,

Please assist.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3

Singapore 038988

DID.: +65 6829 9197

ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Wednesday, 26 October 2022 9:32 am
To: Ivy Yong <ivy.yong@ergo.com.sg>

Cc: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Subject: SLF6198A - Ergo OD - DOA: 13/10/2022 - Authorization To Repair

Good morning,

Can we have the authorization to repair the vehicle?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Claims Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121

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