

Shiau Chan (LKKAuto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Monday, 20 March 2023 4:50 PM
To: Shiau Chan (LKKAuto); SUR
Subject: RE: PRS for our client's vehicle SHC 2635 U and your insured's vehicle GBJ 2830 G on 21.10.2022

Dear Shiau Chan,

M12D00082211

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, March 20, 2023 12:15 PM
To: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: PRS for our client's vehicle SHC 2635 U and your insured's vehicle GBJ 2830 G on 21.10.2022

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Tuesday, October 25, 2022 9:16 AM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>; Assessment Dept <assessment_ltc@bifrostable.com>
Subject: RE: PRS for our client's vehicle SHC 2635 U and your insured's vehicle GBJ 2830 G on 21.10.2022
Importance: High

Dear LKK,

Kindly proceed with PRI of vehicle SHC2635U and acknowledge receipt.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Tuesday, 25 October 2022 9:05 am
To: LEE KATIE <katielee@uoi.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: Re: PRS for our client's vehicle SHC 2635 U and your insured's vehicle GBJ 2830 G on 21.10.2022

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Without Prejudice

Dear Katie

We agree to the proposed SJE appointment.

Taxi at workshop.

Thank you and Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

On Tue, 25 Oct 2022 at 07:57, LEE KATIE <katielee@uoi.com.sg> wrote:

WITHOUT PREJUDICE

Dear Mr Yee,

We propose to appoint LKK Auto Consultants as SJE.

Kindly advise.

Regards,

Katie Lee

Senior Manager
Claims

United Overseas Insurance Limited
146 Robinson Road, #02-01, UOI Building, Singapore 068909

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From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Saturday, 22 October 2022 10:50 am
To: LEE KATIE <katielee@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: PRS for our client's vehicle SHC 2635 U and your insured's vehicle GBJ 2830 G on 21.10.2022

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Lim Kian Yong, to notify you of the aforesaid accident involving our client’s vehicle SHC 2635 U and your insured’s vehicle GBJ 2830 G on 21.10.2022.

Please find enclosed our client’s LTA Search. We will follow with the GIA/SAS Report once avail.

This serves as a **NOTICE** that we are claiming against GBJ 2830 G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client’s and your intention to conduct a pre-repair survey of our client’s vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client’s vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com/ assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **21.10.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687