

## Claim Audit

### AUDIT TRAIL

| No. | On                | Audit                            | Remarks                                                                                                                                                                               | By                      |
|-----|-------------------|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|
| 1   | 22 Oct 2022 11:38 | <b>Clm Veh Model Changed</b>     | (205960) KIA CERATO 1.6 SX (A).                                                                                                                                                       | [R] Henry Lee Yoon Sang |
| 2   | 22 Oct 2022 11:38 | <b>Clm Created</b>               | Reg No: SMH5851G. Policy No: DMPCSNW00031962200. Acct Date: 2022/10/20. Claim Type: OD. Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ). Workshop: Ding Auto Pte Ltd (HQ) | [R] Henry Lee Yoon Sang |
| 3   | 22 Oct 2022 11:57 | <b>Clm Submitted</b>             | 7850.07.                                                                                                                                                                              | [R] Henry Lee Yoon Sang |
| 4   | 25 Oct 2022 09:45 | <b>Clm Registration Modified</b> | Excess: -> 500.00.                                                                                                                                                                    | [I] Cecilia Lee         |
| 5   | 25 Oct 2022 09:45 | <b>Adj Co Assigned</b>           | LKK Auto Consultants Pte Ltd (HQ):                                                                                                                                                    | [I] Cecilia Lee         |
| 6   | 25 Oct 2022 09:45 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/11/03                                                                                                                                                | [I] Cecilia Lee         |
| 7   | 25 Oct 2022 09:45 | <b>Adj Mandate Set</b>           | Approved:0.00.                                                                                                                                                                        | [I] Cecilia Lee         |
| 8   | 25 Oct 2022 10:01 | <b>Assignment 1st Accessed</b>   |                                                                                                                                                                                       | [A] CELINE FONG         |
| 9   | 09 Nov 2022 12:56 | <b>Adj Adjuster Assigned</b>     | [None] -> KENNETH KONG                                                                                                                                                                | [A] HUEY YON            |
| 10  | 09 Nov 2022 13:05 | <b>Adj Rpt Initiated</b>         |                                                                                                                                                                                       | [A] HUEY YON            |
| 11  | 09 Nov 2022 13:11 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2022/11/03                                                                                                                                                | [A] HUEY YON            |
| 12  | 10 Nov 2022 13:27 | <b>Adj Mandate Request</b>       | Cur Req:4680.07:Insured vehicle was found fitted with several after market parts, which are LTA compliant. For your information review before any authorization.                      | [A] HUEY YON            |
| 13  | 11 Nov 2022 12:04 | <b>Adj Next Rpt Changed</b>      | Next Rpt:Final Rpt.Due Date:2022/11/03                                                                                                                                                | [I] Pauline Tham        |
| 14  | 11 Nov 2022 12:05 | <b>Adj Mandate Set</b>           | Approved:4680.07.                                                                                                                                                                     | [I] Pauline Tham        |
| 15  | 11 Nov 2022 14:58 | <b>Clm Registration Modified</b> | Excess: 500.00 -> 0.00. Excess Waived: -> 500.00.                                                                                                                                     | [I] Cecilia Lee         |
| 16  | 17 Nov 2022 12:14 | <b>Adj Im. Advice Submitted</b>  | Next Rpt:Final Rpt.Due Date:2022/11/03                                                                                                                                                | [A] SHIAU CHAN          |
| 17  | 17 Nov 2022 12:14 | <b>Adj Mandate Request</b>       | Cur Req:5070.07:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY.                                                                                          | [A] SHIAU CHAN          |
| 18  | 18 Nov 2022 10:53 | <b>Adj Mandate Set</b>           | Approved:5070.07.                                                                                                                                                                     | [I] Cecilia Lee         |

Date From    Date To    Audit Type  

### ACTIVITY

[25/10/2022 11:33] CELINE FONG:  
25/10/2022 Please be informed that vehicle not in the workshop, repairer will arrange.

### Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                  | Ref 1    | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|-----------------------------------|----------|-------|--------|
| 2858930     | 22 Oct 2022 11:38:21 | OD/TP Case (Repairer) | Motor    | Ding Auto Pte Ltd (HQ)       | Ding Auto Pte Ltd (HQ)            | SMH5851G |       | xx.xx  |
| 2866657     | 09 Nov 2022 13:05:17 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SMH5851G |       | 11.00  |

