

Our Ref: CT1022/SHC8366G/CK(st)
Date: 16.11.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506049W

Dear Sir/Madam

ACCIDENT ON 02.10.2022 INVOLVING SHC8366G & SLR6804X ALONG KILLINEY RD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHC8366G, which was involved in the captioned accident with your insured vehicle No SLR6804X.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,410.56
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **4,028.13**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
☒ LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHC8366G , SLR6804X** **ON 02-Oct-22 14:10**
ALONG **KILLINEY RD**

I / We **KASMIJAN BIN KIMIN** (Hirer) NRIC No.: **SXXXX565H**

and/or **ZAMRE BIN SELAMAT** (Relief) NRIC No.: **SXXXX141F**

Taxi Number **SHC8366G**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Oct-2022**

Name of Hirer **KASMIJAN BIN KIMIN**
Hirer NRIC **SXXXX565H**

Signature :

Address **409 CHOA CHU KANG AVENUE 3 #0...
680409**

Contact No. **92387606**

Name of Relief **ZAMRE BIN SELAMAT**
Relief NRIC **SXXXX141F**

Signature :

Address **457 JURONG WEST STREET 41 02-774
640457**

Contact No. **94811669**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00178932200 Claim No : SNM22D207073/C02/SLR6804X/KHONGLH

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,762.94**
SINGAPORE DOLLAR THREE THOUSAND SEVEN HUNDRED SIXTY TWO AND
CENTS NINETY FOUR ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC8366G

Insured Vehicle No. : SLR6804X

Date of Loss : 02/10/2022

Place of Accident : KILLINEY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : XIE YING

Driver Name : LIM KOK KOI (LIN GUOJU)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,410.56
(3) Loss of Use /Rental/Earning	S\$	350.38
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,762.94
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 24.5.2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8366G

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
31.08.2021

CHASSIS CODE
KMH851CVLU193245

INV. NO/DATE
92632082 09.11.2022

JOB NO.
305531966

ODOMETER READING

DATE/TIME IN
03.10.2022 09:10

Description : 3P 02.10.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0578	COVER-FR BUMPER#	1	481.10	20.00	384.88
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	04-01-0104-3818	BRACKET-FR BUMPER SIDE LH	1	28.00	20.00	22.40
0004	04-01-0104-2835	LAMP ASSY-HEAD LH#	1	2,110.30	20.00	1,688.24
0005	04-01-0104-2685	MOULDING-FRONT BUMPER LH	1	186.90	20.00	149.52
0006	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
SUB-TOTAL						2,557.44

JOB NATURE

0001	PB	PANEL BEATING SHC8366G-TP	350.00	350.00
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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92632082	3,410.56	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8366G

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
31.08.2021

CHASSIS CODE
KMHC851CVLU193245

INV. NO/DATE
92632082 09.11.2022

JOB NO.
305531966

ODOMETER READING

DATE/TIME IN
03.10.2022 09:10

S/No	Part No.	Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE	250.00		250.00
0003	17-01	CHECK ALL LIGHTING	30.00		30.00
SUB-TOTAL			:		630.00

Items total	3,187.44
Add GST @ 7.000 %	223.12
Invoice amount	3,410.56

Issued by : CHEWBEELING 09.11.2022 10:55:05
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WE UNDERTAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED AT OUR OWNERS' RISK.

OUR CUSTOMERS SHALL INFORM US OF ANY DAMAGE TO OR LOSS OF ANY PARTS OF THE VEHICLE WITHIN 7 DAYS FROM SUCH DAMAGE OR LOSS IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 20 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 10 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	92632082	3,410.56	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22100014

Date: 08 November 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 02/10/2022 @ 14:10 hrs
ALONG KILLINEY RD
INVOLVING SLR6804X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8366G** (the "Taxi"). The Taxi was hired to **KASMIJAN BIN KIMIN IC NO SXXXX565H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SLR6804X

Date of Accident

02/10/2022 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **26/07/2022 - 25/07/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **03/10/2022 10:23**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

[illegible]

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 9 November 2022 4:45 PM
To: lawrence.lim.altradeind@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLR6804X (CHINA TAIPING) AND SHC8366G AT/ALONG KILLINEY ROAD ON 02/10/2022

Our Ref: CC3/CTI22010481/Tpa3

Insured Name : Xie Ying
Insured Driver : Lim Kok Koi (Lin Guoju)

Dear Sir/Madam,

ACCIDENT INVOLVING SLR6804X (CHINA TAIPING) AND SHC8366G AT/ALONG KILLINEY ROAD ON 02/10/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC8366G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 23 May 2023 11:54 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH - Direct Settlement - Accident Involving SLR6804X (OI) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

Dear Ezlyna Eng,

Revised Mandate
\$3,410.56 (inclusive of GST)
\$250.38 (2 days X \$125.19) based on Milage card
\$100.00 (2 days X \$50)
2.00
<u>\$3,102.38 - \$3,452.38</u>

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, March 2, 2023 12:00 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH - Direct Settlement - Accident Involving SLR6804X (OI) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

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Dear Lynn,

We refer to our tele conversation earlier.

Please find enclosed herewith a copy of Log Card for SHC8366G, taxi is less than 3 years old and our surveyor recommended Part by Part repair. Thank you.

In future, I will indicate type of repair (L/Sum or PBP) for ease of reference. Thank you.

With warmest regards,
Ezlyna

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 1 March 2023 5:39 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH - Direct Settlement - Accident Involving SLR6804X (OI) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

Dear Ezlyna Eng,

Please find mandate as follows:

	Amount Claimed	Amount Revised	Mandate
1. Cost of Repair	\$ 4,541.44	\$ 3,410.56 (inclusive of GST)	\$2,750 up to \$3,1
2. Loss of Use (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days X \$125.19)	\$250.38 (2 days X Milage card
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)	\$100.00 (2 days X
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00	2.00
Total	\$ 5,159.01	\$ 3,938.13	\$3,102.38 - \$3,45

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Thursday, December 15, 2022 9:23 AM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH / RE: Direct Settlement - Accident Involving SLR6804X (OI : CTI - TBA) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

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Your ref: SNM22D207073/C02/SLR6804X/KHONGLH

LKK ref : CC3/CTI22010481/Tpa3

Dear Lynn,

ACCIDENT INVOLVING SLR6804X (CHINA TAIPING) AND SHC8366G (TP) ON 02/10/2022

We refer to the above matter.

It is under BOLA 24 scenario. Insured driver moving out from carpark lot and hit onto Third Party's vehicle which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$3,938.13 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,541.44	\$ 3,410.56 (inclusive of GST)
2. Loss of Use (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days X \$125.19)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,159.01	\$ 3,938.13

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 25 October 2022 12:31 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R : SNM22D207073/C02/SLR6804X/KHONGLH / RE: Direct Settlement - Accident Involving SLR6804X (OI : CTI - TBA) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

Dear all,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D207073/C02/SLR6804X/KHONGLH.

Dear Lynn,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 24 October 2022 8:10 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLR6804X (OI : CTI - TBA) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8366G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)