

EzLyna (LKKAUTO)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Tuesday, 23 May 2023 11:54 PM
To: EzLyna (LKKAUTO)
Cc: Admin A
Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH - Direct Settlement - Accident Involving SLR6804X (OI) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

Dear Ezlyna Eng,

Revised Mandate
\$3,410.56 (inclusive of GST)
\$250.38 (2 days X \$125.19) based on Milage card
\$100.00 (2 days X \$50)
2.00
<u>\$3,102.38 - \$3,452.38</u>

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6156 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Thursday, March 2, 2023 12:00 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH - Direct Settlement - Accident Involving SLR6804X (OI) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

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Dear Lynn,

We refer to our tele conversation earlier.

Please find enclosed herewith a copy of Log Card for SHC8366G, taxi is less than 3 years old and our surveyor recommended Part by Part repair. Thank you.

In future, I will indicate type of repair (L/Sum or PBP) for ease of reference. Thank you.

With warmest regards,
Ezlyna

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, 1 March 2023 5:39 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH - Direct Settlement - Accident Involving SLR6804X (OI) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

Dear Ezlyna Eng,

Please find mandate as follows:

	Amount Claimed	Amount Revised	Mandate
1. Cost of Repair	\$ 4,541.44	\$ 3,410.56 (inclusive of GST)	\$2,750 up to \$3,1
2. Loss of Use (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days X \$125.19)	\$250.38 (2 days X Milage card
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)	\$100.00 (2 days X
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00	2.00
Total	\$ 5,159.01	\$ 3,938.13	\$3,102.38 - \$3,45

Thank you

Regards,

Lynn Khong

Senior Executive

Claims Department

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From: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Thursday, December 15, 2022 9:23 AM

To: Lynn Khong <lynn.khong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] O/R : SNM22D207073/C02/SLR6804X/KHONGLH / RE: Direct Settlement - Accident Involving SLR6804X (OI : CTI - TBA) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

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Your ref: SNM22D207073/C02/SLR6804X/KHONGLH

LKK ref : CC3/CTI22010481/Tpa3

Dear Lynn,

ACCIDENT INVOLVING SLR6804X (CHINA TAIPING) AND SHC8366G (TP) ON 02/10/2022

We refer to the above matter.

It is under BOLA 24 scenario. Insured driver moving out from carpark lot and hit onto Third Party's vehicle which was travelling straight. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$3,938.13 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,541.44	\$ 3,410.56 (inclusive of GST)
2. Loss of Use (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days X \$125.19)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,159.01	\$ 3,938.13

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 12/12/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 25 October 2022 12:31 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R : SNM22D207073/C02/SLR6804X/KHONGLH / RE: Direct Settlement - Accident Involving SLR6804X (OI : CTI - TBA) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

Dear all,

Please note that officer in charge for this case is Lynn Khong.

Claim no SNM22D207073/C02/SLR6804X/KHONGLH.

Dear Lynn,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 24 October 2022 8:10 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLR6804X (OI : CTI - TBA) and SHC8366G (TP : LKK REF - CC3/CTI22010481/Tpa3) on 02/10/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8366G at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)