

Huey Yon (LKKAUTO)

From: Autoexcel Engineering Pte Ltd <aeexcel@singnet.com.sg>
Sent: Friday, 28 October 2022 8:48 AM
To: Huey Yon (LKKAUTO)
Cc: SUR
Subject: RE: OD CLAIM FOR YN4182L - CDMCG22002241

Dear Mdm,

Owner will do own cash repair for his vehicle

Thank you & Regards

Ryan
Handphone : 93825367
DirectLine : 64535654
Fax : 64591698

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Wednesday, 26 October 2022 11:01 am
To: Autoexcel Engineering Pte Ltd <aeexcel@singnet.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR YN4182L - CDMCG22002241

Dear Ryan,

According to our principal, the rear canopy is not covered under insured's motor policy.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Autoexcel Engineering Pte Ltd <aeexcel@singnet.com.sg>
Sent: Wednesday, 26 October 2022 10:36 AM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR YN4182L - CDMCG22002241

Dear Sir, Mdm

Any news for the own damage claim ?
Customer calling me to ask

Thank you & Regards

Ryan

Handphone : 93825367

DirectLine : 64535654

Fax : 64591698

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 21 October 2022 3:49 pm

To: Autoexcel Engineering <aeexcel@singnet.com.sg>; 'Mei Kwan (LKKAUTO (Meikwan@lkkauto.com))' <Meikwan@lkkauto.com>; 'Admin-D (LKKAUTO (admin-d@lkkauto.com))' <admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com))' <admin-a@lkkauto.com>

Subject: RE: OD CLAIM FOR YN4182L - CDMCG22002241

Dear LKK,

Please assist.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg

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From: Autoexcel Engineering <aeexcel@singnet.com.sg>
Sent: Friday, 21 October 2022 3:34 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: OD CLAIM FOR YN4182L - CDMCG22002241
Importance: High

Dear Officer,

Attached marked estimate for your perusal.

Please let us have your authorization to start the repair.

Thank you

Best Regards
Ryan Soh
93825367

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Friday, October 21, 2022 2:44 PM
To: Autoexcel Engineering <aeexcel@singnet.com.sg>; 'Mei Kwan (LKKAUTO)' (Meikwan@lkkauto.com)<Meikwan@lkkauto.com>; 'Admin-D (LKKAUTO)' (admin-d@lkkauto.com)<admin-d@lkkauto.com>; 'Admin A (admin-a@lkkauto.com)' (admin-a@lkkauto.com)<admin-a@lkkauto.com>
Subject: RE: OD CLAIM FOR YN4182L - CDMCG22002241

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Autoexcel Engineering <aeexcel@singnet.com.sg>
Sent: Friday, 21 October 2022 1:07 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: FW: OD CLAIM FOR YN4182L
Importance: High

Attached amendment GIA report with statement.

From: Autoexcel Engineering <aeexcel@singnet.com.sg>
Sent: Friday, October 21, 2022 12:26 PM
To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>
Subject: OD CLAIM FOR YN4182L
Importance: High

Dear Sirs,

Kindly note that we are doing OD claim for YN4182L

Attached herewith GIA, estimate and other documents for YN4182L.

Kindly revert soonest.

Thank you

Best Regards
Ryan Soh
93825367

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