

## Rajes (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 21 October 2022 9:07 AM  
**To:** Precise Auto Service; assignments; SUR  
**Subject:** RE: OUR REF: SNM22D207440/C02/ GBE6277D/LEEPG & YOUR REF: SKU 8705G TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

We refer to our email dated 17/10/2022 and chaser on 19/10/2022.

As we do not hear from you within stipulated time, we will appoint LKK as SJE.

**Note: Our insured had not reported the accident. Please let us have a copy of your client's accident report and repair estimate.**

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** Cecilia Lee  
**Sent:** Wednesday, 19 October 2022 5:13 pm  
**To:** 'Precise Auto Service' <Support@preciseauto.sg>  
**Subject:** RE: OUR REF: SNM22D207440/C02/ GBE6277D/LEEPG & YOUR REF: SKU 8705G TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice**  
**Save As To Costs**

Dear Sir/Madam

Please refer to our email below and revert with your choice of surveyor within protocol timelines.

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Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** Cecilia Lee

**Sent:** Tuesday, 18 October 2022 10:38 am

**To:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Subject:** RE: OUR REF: SNM22D207440/C02/ GBE6277D/LEEPG & YOUR REF: SKU 8705G TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice**

**Save As To Costs**

**Our reference: SNM22D207440/C02/ GBE6277D/LEEPG**

**Your reference: SKU 8705G**

Dear Sirs,

We refer to your email of 17/10/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 18 October 2022 10:31 am  
**To:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM22D207440/C02/ GBE6277D/LEEPG & YOUR REF: SKU 8705G TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Cecilia,

Please refer to the below email.

Please conduct **PRS SKU 8705G & revert liability** soonest possible.

Please contact our claims department Cecilia Lee **6389 6530** the officer in charge or **6389 6116** should you require our assistance.

**\*Kindly quote our claim reference number when replying.\***

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Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>

**Sent:** Monday, 17 October 2022 3:41 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Pre-repair Inspection For (SKU 8705G). Your Insured Vehicle no : (GBE 6277D) DOA: 13/10/2022.

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

We refer to the matter mentioned above, herewith enclosed 2 days' notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle **(SKU 8705G)** in our workshop ASAP.

Thank You.

Best Regards

Yee Xuan

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**T :** 6745 7367 | **F :** 6841 3390

**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)

**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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