

Meng Yan (LKK Auto)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
<BeeGan.Lee@strides.com.sg>
Sent: Friday, 21 October 2022 12:36 PM
To: admin-d; assignments
Cc: MTPRI; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd); Chris Lim Gan Koon
Subject: FW: PRI for SMT1847H - Our Insured: SHB1027L on 01.05.2022 Our Ref: D22001322MFSH/STRIDES/CL/TPD-1
Attachments: 01052022.pdf; VIDEO.zip

Ref: TAX/05/22/2006/MA

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SMT1847H
Insured: SHB1027L
Workshop: Motorway

Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: ainee@motorway.com.sg <ainee@motorway.com.sg>
Sent: Friday, 21 October 2022 12:14 pm
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Cc: arc@motorway.com.sg; MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; 'Chris Lim Gan Koon' <ChrisLim@msfirstcapital.com.sg>
Subject: RE: PRI for SMT1847H - Our Insured: SHB1027L on 01.05.2022 Our Ref: D22001322MFSH/STRIDES/CL/TPD-1

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Dear Ashlene,

Please find attach SAS report & video footage.
Due to lack of spare part my client bring back the vehicle from other workshop and let us to do the repair.

Thanks & Regards
Motorway Car Care Centre Pte Ltd
No. 4 Jalan Besut Sg 619557
6571 9642
Ainee

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Friday, 21 October 2022 11:57 am
To: ainee@motorway.com.sg
Cc: arc@motorway.com.sg; MTPRI <MTPRI@smrt.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Subject: FW: PRI for SMT1847H – Our Insured: SHB1027L on 01.05.2022 Our Ref: D22001322MFSH/STRIDES/CL/TPD-1

Ref: TAX/05/22/2006/MA

Without Prejudice
Save As To Costs

Dear Ainee,

Your client has only request for PRI almost nearing 6 months after the accident.
Kindly provide a copy of your client's GIA report, damage photos, scene photos and video footage for us to review this case.
We need the above to justify the consistency of your client's vehicle damage.
Kindly let us have the requested and we will arrange for survey after receipt of the above.
Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Friday, 21 October 2022 10:46 am
To: MTPRI <MTPRI@smrt.com.sg>
Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>; ainee@motorway.com.sg;

arc@motorway.com.sg; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Subject: PRI for SMT1847H – Our Insured: SHB1027L on 01.05.2022 Our Ref: D22001322MFSH/STRIDES/CL/TPD-1

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Dear Hua Yen,

For PRI.

Thank you and Regards,
Joanne Tan
Motor Claims

MS First Capital Insurance Ltd

16 Raffles Quay #42-01 Hong Leong Building | Singapore 048581

D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

Website <http://www.msfirstcapital.com.sg>

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From: ainee@motorway.com.sg <ainee@motorway.com.sg>

Sent: Friday, October 21, 2022 10:15 AM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Motor_Claims <Motor_Claims@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: arc@motorway.com.sg

Subject: Request for Third Party Motor Claim Survey (SMT1847H) DOA: 01.05.2022

Good morning/afternoon,

We would like to request for a third-party motor claim survey, details as follow;

Our Vehicle: SMT1847H

Your Insured: SHB1027L

DOA: 01.05.2022

Our vehicle is currently **NOT** in the workshop, address as follow, **please arrange on 25 oct 2022 (Tuesday)**

No. 4 Jalan Besut S(619557)

Thanks & Regards
Motorway Car Care Centre Pte Ltd
No. 4 Jalan Besut Sg 619557
6571 9642
Ainee



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