

Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 21 October 2022 10:44 AM
To: 'City Auto'
Cc: assignments
Subject: RE: Arrange survey on SFJ7776A ; EQI Ref: DM22HO01635

Dear Vronica,

Noted. Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: City Auto <cityauto@singnet.com.sg>
Sent: Friday, 21 October 2022 10:34 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: Arrange survey on SFJ7776A ; EQI Ref: DM22HO01635
Importance: High

Dear Jie Si,

Kindly arrange LKK auto to survey.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]
Sent: Thursday, 22 September 2022 5:29 pm
To: 'City Auto' <cityauto@singnet.com.sg>
Subject: RE: Arrange survey on SFJ7776A ; EQI Ref: DM22HO01635

WITHOUT PREJUDICE

Dear Vronica,

Noted and LKK Auto Consultants Pte Ltd will make arrangement.

Thank you.

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From: City Auto <cityauto@singnet.com.sg>
Sent: Thursday, 22 September 2022 5:22 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: Arrange survey on SFJ7776A ; EQI Ref: DM22HO01635

Dear Jie Si,

Kindly arrange **LKK Auto Consultants Pte Ltd** to survey.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd
Blk 8 Sin Ming Industrial Estate,
#01-60/62 Sin Ming Road,
Singapore 575643
Tel : 6453 1235
Fax : 6453 7944

From: Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]
Sent: Thursday, 22 September 2022 4:01 pm
To: 'City Auto' <cityauto@singnet.com.sg>
Cc: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: Arrange survey on SFJ7776A ; EQI Ref: DM22HO01635

WITHOUT PREJUDICE

Dear Vronica,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Neo Jie Si

Senior Executive | Claims

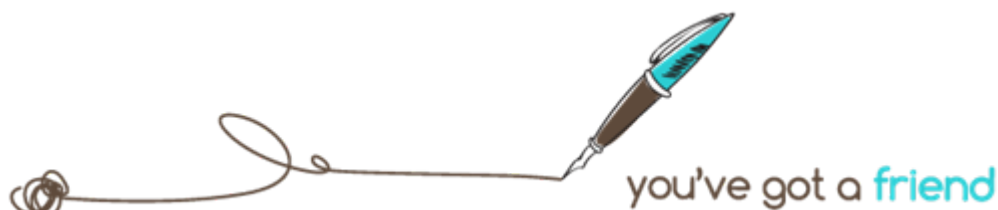


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From: City Auto <cityauto@singnet.com.sg>

Sent: Thursday, September 22, 2022 11:45 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Arrange survey on SFJ7776A

Dear Motor Claim Department,

Kindly arrange survey on following vehicle :

TP Survey

Your Vehicle : YQ3184Y

Our Vehicle : SFJ7776A

D.O.A : 20/09/2022

LOCATION : Blk 160, Sin Ming Drive #05-01 Sin Ming Drive Singapore 575722

Thank you.

Best Regards,

Veronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944