Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 20 July 2023 9:57 AM **To:** Tan Chew Chik Jacqueline

Cc: Admin A; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] - SNM22D207436/C02/ SJU163J/TANCHC / RE: Direct Settlement

- Accident Involving SJU163J (OI: CTI - TBA) and SHD9930R (TP: LKK REF -

CC3/CTI22010461/Kpa3) on 13/10/2022

Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SHD9930R- LOD.pdf

Your ref: SNM22D207436/C02/ SJU163J/TANCHC

LKK ref: CC3/CTI22010461/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJU163J(CHINA TAIPING) AND SHD9930R(TP) ON 13/10/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at \$2,036.48(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,922.73	\$ 1,590.13 (\$1,486.10 + 7%GST)
2. Loss of Rental (4days x \$96.30)	\$ 385.20	\$ 288.90 (3days x \$96.30)
3. Loss of Income (4days x \$50.00)	\$ 400.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$ 9,715.42	<u>\$ 2,036.48</u>

Surveyor recommended 2days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

 $\textbf{Hsiao Tong, Chew (Ms)} \mid \texttt{Case Handler}$

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

 $\rm HQ$: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Thursday, November 10, 2022 4:24 PM **To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207436/C02/ SJU163J/TANCHC / RE: Direct Settlement - Accident Involving SJU163J (OI: CTI-

TBA) and SHD9930R (TP: LKK REF - CC3/CTI22010461/Kpa3) on 13/10/2022

Hi Hsiao Tong,

The video footage was taken after the impact.

I enclose it for your perusal.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

----Original Message-----

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com> Sent: Wednesday, 9 November 2022 3:58 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D207436/C02/ SJU163J/TANCHC / RE: Direct Settlement - Accident Involving SJU163J (OI: CTI -

TBA) and SHD9930R (TP : LKK REF - CC3/CTI22010461/Kpa3) on 13/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

Could you share a copy of our insured video for our viewing? Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

----Original Message-----

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Wednesday, 26 October 2022 12:42 PM
To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D207436/C02/ SJU163J/TANCHC / RE: Direct Settlement - Accident Involving SJU163J (OI: CTI -

TBA) and SHD9930R (TP: LKK REF - CC3/CTI22010461/Kpa3) on 13/10/2022

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4a9d031386ff%26g%3DMTI5NTdlOTRhYmY4ZmM1Mg%3D%3D%26h%3DOTdjYmE1ZTNhNWYyOWE3NGQ4NjNmM DE1OTc4NjRmZGY3YmVhZmI3OGVjNTJjZDhkYWIxMzAyYTdiNmRmOWJjMg%3D%3D%26p%3DYzJlOmN0aXNnOmM6 bzo3MDU5MGFjYjl0NTFhOTE4ZGUxYjgwYjU0ZDllNzAxOTp2MTpwOlQ%3D&data=05%7C01%7Cjacqueline.tan% 40sg.cntaiping.com%7Cae67abd40a4a42d7428208dac2283ba2%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0 %7C638035775362973750%7CUnknown%7CTWFpbGZsb3d8eyJWljoiMC4wLjAwMDAiLCJQljoiV2luMzliLCJBTil6lk1ha WwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=kkNAmjOl1yaEobjwBQD6BO2wtdQf3y8IKeJEQP42EvU%3 D&reserved=0 and open the encrypted PDF attachment to view your secure message. If you have problem accessing the encrypted message, please contact the sender of the message.