

Date: 17/10/2023

The Car Regency Pte Ltd  
160 Sin Ming Drive  
# 05-11 Sin Ming Autocare  
Singapore 575722

Attn : Motor Claim Department

Your Ref :

China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road  
# 16-01 Springleaf Tower  
Singapore 078109

Dear Sirs/Madam,

**DIRECT SETTLEMENT**

Accident on 18/10/2022 involving Vehicle No. SNF 5793P & GBE911X  
At 266 Yishun Street. 22 Car Park Singapore 760266

I/We refer to my/our letter date

Arising out of the above accident, as a assessment on the damaged to my/our Vehicle No. SNF 5793P was being conducted by your appointed panel surveyor.

Due to the negligence/fault of your insured/driver of Vehicle No. GBE911X. I/We am/are now claiming against you for the repair and other consequential suffered by me/us.

For the purpose of a amicable settlement. I/We quantified my/our claim as follows:-

- |  |              |
|--|--------------|
| a) Cost of repair at   | S\$ 5,850.20 |
| b) Loss of use for <u>4</u> days at rate of ( <u>\$120 per day</u> ) | S\$ 480.00   |
| c) Police/ROV Fee  | S\$          |
| d) Others <u>LTA Search Fee</u>                                      | S\$ 7.45     |

**Total Cost**

S\$ 6,337.65

I/We enclose herewith copies of all relevant documents for your perusal.

Kindly also direct all correspondence or liase with my Repairer's Messrs Hwa Sang Spray Painting Pte Ltd relating to the said accident without any further reference to me/us.

Thanking you and awaiting your favourable response.

Yours Faithfully



**LETTER OF AUTHORIZATION**

**To Whom It May Concern**

Accident on 18/10/2022 involving SNF 5793 P and GBE911X

along 266 Yishun Street 22.

Car Park Singapore 760266

I/We The Car Regency Pte Ltd <sup>Co Reg</sup> NRIC No. 2007037452

of 3 Ang Mo Kio St 62 #01-15116 LINK @ AMK S'pore 569139

Owner of Motor Vehicle Registration No. SNF 5793 P insured by Income Insurance Limited

under Policy No. 5721815884-01

do hereby authorize M/s Hwa Seng Spray Painting Pte Ltd

as my/our representative with full authority to write, negotiate and settle claim

for damages on my/our behalf against the owner and/or driver of

Motor Vehicle No. GBE 911X in regard to the abovementioned accident.

I/We also consent to the agreed settlement sum be made in favour of my/our

representative, M/s Hwa Seng Spray Painting Pte Ltd and

the said payment be forwarded to them to be construed as full and final discharge of

my/our claim.



**Owner Signature & Company Stamp**

Date: 17/01/2023

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00134692100 Claim No : SNM22D207516/C02/GBE911X/TANKL  
Claimant : THE CAR REGENCY PTE LTD  
Amount : **S\$6,097.65**  
SINGAPORE DOLLARS SIX THOUSAND NINETY SEVEN AND CENTS SIXTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SNF5793P  
Insured Vehicle No. : GBE911X

Date of Loss : 18/10/2022  
Place of Accident : YISHUN ST 22 OPEN CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AOK  
Driver Name : WEE HONG TONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	5,850.20
(3) Loss of Use/Rental/Earning	S\$	240.00
(4) <del>GIA/Police Reports/</del> Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	<b>S\$</b>	<b>6,097.65</b>

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Claimant Name : The Car Regency Pte Ltd <sup>Co Reg.</sup>  
NRIC No : 2007037452

Signature : \_\_\_\_\_  
Date : 12/07/2023



# HWA SENG SPRAY PAINTING PTE. LTD.

160 Sin Ming Drive, #05-11, Sin Ming Autocity

Singapore 575722

Tel No. : 64533100 Fax No. : 62669932

Buss. Reg. No. : 202017045G

THE CAR REGENCY PTE LTD

3 ANG MO KIO ST 62, #01-15/16 LINK @AMK

569139

Attention : Motor Claim Department

Contact : 62566298 62569655

Final Repair Bill : H000094

Date : 17/01/2023

Vehicle Num. : SNF 5793 P

Make/Model : TOYOTA RAIZE

Chassis/Eng# :

Accident Date : 18/10/2022

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
		LIST ITEMS :		
1.	1	O/S HEADLAMP		3,160.00
2.	1	O/S/F FENDER		691.70
3.	1	O/S/F FENDER GARNISH		105.70
4.	1	FRONT BUMPER		1,020.00
5.	1	FRONT BUMPER RIGHT RETAINER		67.90
6.	1	FRONT BUMPER RIGHT FOG LAMP COVER		129.30
7.	1	FRONT BUMPER GRILLE		422.60
8.	1	FRONT BUMPER RIGHT SENSOR		340.10
9.	1	FRONT BUMPER LOWER SPOILER		436.30
		List Total S\$ :		6,373.60
		25.00% Discount S\$ :		1,593.40
				4,780.20
		LABOUR :		
		Panel knocking		450.00
		Spray painting		600.00
		Wire checking		20.00
		Labour Total S\$ :		1,070.00
		E. & O.E.	Total S\$ :	5,850.20



for HWA SENG SPRAY PAINTING PTE. LTD.

> Back to OneMotoring

# Land Transport Authority

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Oct 2022 / 13:42:55

Receipt Date/Time : 18 Oct 2022 / 13:42:55

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-221018-002010

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBE911X As at 17 Oct 2022/23:10:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE911X Enquiry Fee 20221018134103060794	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
400682XXXXXX8782		eNETS Credit Card		7.45
<b>Total</b>				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 12 May 2023 8:55 am  
**To:** neo.lunfei@gmail.com  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING GBE911X (CHINA TAIPING) AND SNF5793P AT/ALONG YISHUN ST 22 OPEN CARPARK ON 18/10/2022

Our Ref: CC6/CTI22010443/Kpa3q2

**Insured Name : AOK**  
**Insured Driver : Wee Hong Tong**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE911X (CHINA TAIPING) AND SNF5793P AT/ALONG YISHUN ST 22 OPEN CARPARK ON 18/10/2022**

We refer to the above matter.

Please be informed that we have received video footage from third party – SNF5793P’s workshop. Based on video footage, there was an impact while your driver reversing onto third party parked vehicle. We are of the view that liability is not in your driver’s favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Thank you.

*\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, April 18, 2023 2:21 PM  
**To:** neo.lunfei@gmail.com  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING GBE911X (CHINA TAIPING) AND SNF5793P AT/ALONG YISHUN ST 22 OPEN CARPARK ON 18/10/2022

Our Ref: CC6/CTI22010443/Kpa3q2

**Insured Name : AOK**  
**Insured Driver : Wee Hong Tong**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE911X (CHINA TAIPING) AND SNF5793P AT/ALONG YISHUN ST 22 OPEN CARPARK ON 18/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SNF5793P** against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 28<sup>th</sup> April 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

\*Pls be informed as Traffic Police is involved in this case, if Third party received Traffic Police Investigation Result or provided evidence that collision happened between your vehicle & third party's, we will settle third party claim as to save costly litigation.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAuto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 26 June 2023 6:00 PM  
**To:** EzLyna (LKKAuto)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - SNM22D207516/C02/TANKL) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

### Without Prejudice

Hi Ezlyna,

Please proceed with your recommendation.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Sent:** Friday, May 12, 2023 9:54 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - SNM22D207516/C02/TANKL) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

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Your Ref: SNM22D207516/C02/GBE911X/TANKL

Our Ref: CC6/CTI22010443/Kpa3

Dear Kah Leong,

ACCIDENT INVOLVING GBE911X (CHINA TAIPING) AND SNF5793P (TP) ON 18/10/2022

We refer to the above matter.

It is an accident under BOLA 23, based on third party's VF, while reversing, OID has collided onto TP parked vehicle. (Pls find enclosed VF.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Hwa Seng Spray Painting Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,822.72	\$ 5,850.20 (PBP)
2. Loss of Use (4 days x \$120)	\$ 480.00	\$ 240.00 (4 days x \$60)
3. LTA Search fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 9,310.17</b>	<b>\$ 6,097.65</b>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong

**Sent:** Friday, 28 October 2022 11:51 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - SNM22D207516/C02/TANKL) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 28 October 2022 10:13 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** O/R: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207516/C02/GBE911X/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 27 October 2022 11:34 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

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Dear Boon Sen,

Doa was on 18.10.2022.

Enclosed for your perusal is:

- TP GIA report
- TP addendum form
- estimated cost of repair

- preliminary advice.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 21 October 2022 10:49 am  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 17/10/2022

Dear Mei Kwan,

As spoken, we have accident SNM22D207516 at 18.10.2022 0400hrs. kindly confirm is it same accident case for our further processing.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 20 October 2022 11:02 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 17/10/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNF 5793P at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)