

EzLyna (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 26 June 2023 6:00 PM
To: EzLyna (LKKAuto)
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - SNM22D207516/C02/TANKL) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

Without Prejudice

Hi Ezlyna,

Please proceed with your recommendation.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Friday, May 12, 2023 9:54 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - SNM22D207516/C02/TANKL) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

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Your Ref: SNM22D207516/C02/GBE911X/TANKL

Our Ref: CC6/CTI22010443/Kpa3

Dear Kah Leong,

ACCIDENT INVOLVING GBE911X (CHINA TAIPING) AND SNF5793P (TP) ON 18/10/2022

We refer to the above matter.

It is an accident under BOLA 23, based on third party's VF, while reversing, OID has collided onto TP parked vehicle. (Pls find enclosed VF.) We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Hwa Seng Spray Painting Pte Ltd" at \$ (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 8,822.72	\$ 5,850.20 (PBP)
2. Loss of Use (4 days x \$120)	\$ 480.00	\$ 240.00 (4 days x \$60)
3. LTA Search fee	\$ 7.45	\$ 7.45
Total	\$ 9,310.17	\$ 6,097.65

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 07/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kah Leong

Sent: Friday, 28 October 2022 11:51 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - SNM22D207516/C02/TANKL) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 28 October 2022 10:13 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: O/R: SNM22D207516/C02/GBE911X/TANKL / RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM22D207516/C02/GBE911X/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 27 October 2022 11:34 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 18/10/2022

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Dear Boon Sen,

Doa was on 18.10.2022.

Enclosed for your perusal is:

- TP GIA report
- TP addendum form
- estimated cost of repair

- preliminary advice.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 21 October 2022 10:49 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 17/10/2022

Dear Mei Kwan,

As spoken, we have accident SNM22D207516 at 18.10.2022 0400hrs. kindly confirm is it same accident case for our further processing.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 20 October 2022 11:02 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE911X (OI : CTI - TBA) AND SNF5793P (TP : LKK REF - CC6/CTI22010443/Kpa3) on 17/10/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SNF 5793P at M/s Hwa Seng Spray Painting Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)