

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 20 October 2022 12:06 PM
To: Elise Law; assignments; SUR
Cc: Keong
Subject: RE: OUR REF: SNM22D207499/C02/ XD5689A/LEEPG & YOUR REF: SJS3058X TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Elise Law <eliselaw@successunited.com.sg>
Sent: Thursday, 20 October 2022 11:58 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Keong <keong@successunited.com.sg>
Subject: Re: OUR REF: SNM22D207499/C02/ XD5689A/LEEPG & YOUR REF: SJS3058X TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Cecilia,

Please assign LKK for the survey.

Thank you.

Best Regards,

Elise Law
Claim Executive

SUCCESS UNITED PTE LTD
2 Kaki Bukit Ave 2
#01-33 Kaki Bukit AutoHub
Singapore 417921
Tel: 6746 1515 Fax: 6748 5015

On Thu, 20 Oct 2022 at 10:04, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Save As To Costs

Our reference: SNM22D207499/C02/ XD5689A/LEEPG

Your reference: SJS3058X

Dear Sirs,

We refer to your email of 19/10/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 20 October 2022 9:18 am
To: Elise Law <eliselaw@successunited.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Keong <keong@successunited.com.sg>
Subject: OUR REF: SNM22D207499/C02/ XD5689A/LEEPG & YOUR REF: SJS3058X TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Please conduct **PRS SJS3058X & revert liability** soonest possible.

Please contact our claims department Cecilia Lee **6389 6530** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅

城 Taiping SG

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From: Elise Law <eliselaw@successunited.com.sg>

Sent: Wednesday, 19 October 2022 3:03 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Keong <keong@successunited.com.sg>

Subject: TP PRI - SJS3058X / XD5689A / DoA 17. 10. 2022

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Hi,

Kindly arrange TP PRI for our client's vehicle no. SJS3058X which was damaged due to the accident.

Attached herein the necessary document for your reference.

Thank you.

Best Regards,

Elise Law

Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015