

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Thursday, 20 October 2022 5:23 PM
To: Motor Claim - III; Derek Oh; Admin A; assignments
Cc: Debbie Khor HH; Sarah Candida; Randell Goon; Jason Wong; Cheong Kah Yu; Lan Boon Chin; Shawn Chua; Jess Francis Carlos; Eric Paul Glorioso; ESPL - Claims Admin; Stephanie Loke; Tan Wei Cin
Subject: RE: [EXTERNAL] - THIRD PARTY CLAIM - YOUR REF : SMG4727U / OUR REF : SMW9860A

Categories: HMK

Dear Bhuva,

Thank you for the assignment.

Dear Derek,

We will arrange survey accordingly.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Thursday, 20 October 2022 5:12 PM
To: Derek Oh <derek.oh@eurokars.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: Debbie Khor HH <debbie.khor@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Cheong Kah Yu <kahyu.cheong@eurokars.com.sg>; Lan Boon Chin <boonchin.lan@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>
Subject: RE: [EXTERNAL] - THIRD PARTY CLAIM - YOUR REF : SMG4727U / OUR REF : SMW9860A

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMW9860A](#) and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Derek Oh <derek.oh@eurokars.com.sg>
Sent: Thursday, 20 October 2022 5:02 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Debbie Khor HH <debbie.khor@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Cheong Kah Yu <kahyu.cheong@eurokars.com.sg>; Lan Boon Chin <boonchin.lan@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>
Subject: RE: [EXTERNAL] - THIRD PARTY CLAIM - YOUR REF : SMG4727U / OUR REF : SMW9860A

Hi Officers,

We agreed on your good arrangement, kindly schedule survey tomorrow morning, thanks.

Best Regards,



Derek Oh
Executive – Insurance Claims | Body & Paint



27A Tanjong Penjuru, Singapore 609042
Tel. +65 6331 0680 | DID +65 6331 0684 | derek.oh@eurokars.com.sg

EurokarsGroup.com | [EurokarsGroupSGLinkedin](https://www.eurokarsgroup.com/data-protection/)

The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. Internet communications are not secure. While every reasonable effort has been made to ensure that this communication has not been tampered with Trans Eurokars Pte Ltd and its affiliates is not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in <https://www.eurokarsgroup.com/data-protection/>.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 20 October 2022 4:55 PM

To: Derek Oh <derek.oh@eurokars.com.sg>

Cc: Debbie Khor HH <debbie.khor@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Cheong Kah Yu <kahyu.cheong@eurokars.com.sg>; Lan Boon Chin <boonchin.lan@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>

Subject: RE: [EXTERNAL] - THIRD PARTY CLAIM - YOUR REF : SMG4727U / OUR REF : SMW9860A

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: Derek Oh <derek.oh@eurokars.com.sg>

Sent: Thursday, 20 October 2022 3:04 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Debbie Khor HH <debbie.khor@eurokars.com.sg>; Sarah Candida <sarah.candida@eurokars.com.sg>; Randell Goon <randell.goon@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Cheong Kah Yu <kahyu.cheong@eurokars.com.sg>; Lan Boon Chin <boonchin.lan@eurokars.com.sg>; Shawn Chua <shawn.chua.cr@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; ESPL - Claims Admin <claims.espl@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>

Subject: [EXTERNAL] - THIRD PARTY CLAIM - YOUR REF : SMG4727U / OUR REF : SMW9860A

Dear Officers,

Kindly arrange the survey of our client's vehicle ASAP at 27A Tanjong Penjuru.

Attached is the ESTIMATE & ACCIDENT REPORT for your perusal.

We would appreciate it if you can kindly let us know the liability / status of this case.

Best Regards,

[Redacted Signature]

Derek Oh

Executive – Insurance Claims | Body & Paint

[Redacted Contact Information]

27A Tanjong Penjuru, Singapore 609042

Tel. +65 6331 0680 | DID +65 6331 0684 | derek.oh@eurokars.com.sg

EurokarsGroup.com | [EurokarsGroupSGLinkedin](https://www.eurokarsgroup.com/data-protection/)

The contents of this email and attachments herein are strictly confidential. It may contain privileged information and is intended only for the use of the individual or entity to whom the email is addressed. If you are not the intended recipient, please notify the sender immediately by replying to this message and then delete it from your system. Do not read, copy, use or circulate this communication. Internet communications are not secure. While every reasonable effort has been made to ensure that this communication has not been tampered with Trans Eurokars Pte Ltd and its affiliates is not responsible for alterations made to the contents of this message without its express consent. Any individual or entity who communicates with us is taken to have accepted these risks. In providing personal data to us, you consent to us using it for the purposes set out in <https://www.eurokarsgroup.com/data-protection/>.

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution,

transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."