

Meng Yan (LKK Auto)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Tuesday, 3 January 2023 3:12 PM
To: Meng Yan (LKK Auto); SUR
Cc: assignments
Subject: RE: PRI/LKK \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

Dear LKK

Please close the file as Insured have private settlement with the claimant.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards
Agnes Chan
Claim Divison
D: 6329 5327 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, January 3, 2023 3:10 PM
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: PRI/LKK \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Agnes,

Please be informed that no survey was done for this vehicle.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Tuesday, 3 January 2023 2:06 PM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: PRI/LKK \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

Dear LKK

Please confirm any survey of GBH2847U done.

Thank you.

Working From Home with effect from 03 April 2020 till further notice.

Best Regards

Agnes Chan

Claim Division

D: 6329 5327 | T: 6461 6555



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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, October 20, 2022 5:01 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: PRI/LKK \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Sent: Thursday, 20 October 2022 10:49 AM

To: General <general@jklc.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Prestina <prestina@jklc.com.sg>

Subject: PRI/LKK \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

Without Prejudice

Our Reference: CMTD2203803/AGC

Your Reference: JK.22.GBH 2847U.TGA.PD

Dear Hariram,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey **GBH2847U** on a without prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: General <general@jklc.com.sg>

Sent: Thursday, October 20, 2022 10:34 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Prestina <prestina@jklc.com.sg>

Subject: RE: PRI \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

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WITHOUT PREJUDICE

OUR REF: JK.22.GBH 2847U.TGA.PD

Dear Sirs,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

1. Amos Ong

Please reply within 2 working days.

Thank you.

Regards,
Haram G.
Legal Executive



UEN No. 53394571B

58 Pagoda Street
#02-01
Singapore 059217

Tel: +65 6980 0135 / 0138
E-mail: general@jklc.com.sg

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Thursday, October 20, 2022 10:01 AM
To: Prestina <prestina@jklc.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: General <general@jklc.com.sg>
Subject: PRI \ CMTD2203803/AGC(nr) | PRE-REPAIR NOTICE ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH2847U & SMY8593S

Our Reference: CMTD2203803/AGC
Your Reference: JK.22.GBH 2847U.TGA.PD

Date: 20/10/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S JK LAW CHAMBERS

Dear Prestina,

ACCIDENT INVOLVING SMY8593S & GBH2847U ON 04.10.22

We refer to your Notice of Accident dated 19/10/2022.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)

		Kenneth Kong (North)
		Steve Chen (West)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Prestina <prestina@jklc.com.sg>

Sent: Wednesday, October 19, 2022 6:04 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: General <general@jklc.com.sg>

Subject: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.10.2022 at about 0905 hours along Tampines Expressway involving GBH 2847U & SMY 8593S (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

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WITHOUT PREJUDICE

OUR REF: JK.22.GBH 2847U.TGA.PD

Dear Sir/Mdm,

We are instructed by **LUXUS LOCK ATELIER PTE LTD** to notify you of a road traffic accident on **04.10.2022 at about 0905 hours** along **TAMPINES EXPRESSWAY** involving our client's vehicle registration number **GBH 2847U** and vehicle registration number **SMY 8593S** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

Regards,
Prestina
Legal Executive



UEN No. 53394571B
58 Pagoda Street
#02-01
Singapore 059217
DID: +65 6980 0138
Email: prestina@jklc.com.sg