

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Wednesday, 26 October 2022 10:51 AM
To: Yik Chan Hoe
Cc: SUR
Subject: RE: CTP REF NO. SNM22D206992C01 ----- SMP3922G OD Claim

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle SMP 3922G **(Excess \$500).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Sent: Tuesday, 25 October 2022 7:48 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: CTP REF NO. SNM22D206992C01 ----- SMP3922G OD Claim

Dear Irene,

LKK had surveyed our client's car, kindly advise on the authorisation to proceed with the repairs.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 19 October 2022 9:42 am
To: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>; Eddie Sim <eddie.sim@sg.cntaiping.com>
Subject: CTP REF NO. SNM22D206992C01 ----- SMP3922G OD Claim

This email was sent from outside of your organisation

Dear Sir,

We refer to the above captioned matter and your email below.

Our in-house surveyor will contact you to arrange for survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

-----Original Message-----

From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Sent: Monday, 17 October 2022 3:09 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SMP3922G OD Claim

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly arrange survey asap.

Thanks & Regards,

Yik Chan Hoe

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

Pandan Loop Service Center

Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272

Website: <https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.mercedes-benz.com.sg%2F&data=05%7C01%7Cclaimsdept%40sg.cntaiping.com%7C830d9e6f4fa1498c93cd08dab00e79cc%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%7C0%7C638015873489913177%7CUnknown%7CTWfpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C&sdata=uRw1%2BvcUyy584QbJ8HlmMiSojgm14439c3UGoSxOzkQ%3D&reserved=0>

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.