

## Huey Yon (LKKAuto)

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**From:** Huey Yon (LKKAuto)  
**Sent:** Friday, 16 December 2022 9:09 AM  
**To:** 'kaitlyn.chio@ow.sg'  
**Cc:** SUR; 'ary.chua@ow.sg'; 'joseph@ow.sg'; 'tingan.ling@ow.sg'; 'mohamed.nashik@ow.sg'; 'karkit.ngai@ow.sg'; 'victor.seng@ow.sg'  
**Subject:** RE: EQ OD Claim - SME8882M (FERRARI F8 TRIBUTO S-A), DOA: 07/10/2022, EQI REF: DM22HO01739

Dear Sir/Mdm,

As instructed by our client , please proceed to repair the **insured vehicle SME 8882M at repair cost up to \$323,859.00 (Excess \$15,000.00/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Huey Yon** | case handler  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Friday, 21 October 2022 11:01 AM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Chia Ka Wei <[kawei.chia@eqinsurance.com.sg](mailto:kawei.chia@eqinsurance.com.sg)>  
**Subject:** RE: EQ OD Claim - SME8882M (FERRARI F8 TRIBUTO S-A), DOA: 07/10/2022, EQI REF: DM22HO01739

Dear Josephine,

Vehicle was surveyed by LKK Kenneth today.  
Kindly let us have the authorisation for the repair.  
Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**  
Claims Executive, Motor Claims Department  
D: +65 6481 1522 | F: +65 6481 1011

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**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>

**Sent:** 20 October 2022 13:49

**To:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>

**Cc:** Chia Ka Wei <[kawei.chia@eqinsurance.com.sg](mailto:kawei.chia@eqinsurance.com.sg)>

**Subject:** FW: EQ OD Claim - SME8882M (FERRARI F8 TRIBUTO S-A), DOA: 07/10/2022, EQI REF: DM22HO01739

Without Prejudice

Dear Kaitlyn

Kindly forward us OD estimate ?

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

**Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore 069110  
did 65 6496 9032 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Kaitlyn Chio <[kaitlyn.chio@ow.sg](mailto:kaitlyn.chio@ow.sg)>  
**Sent:** Thursday, 20 October 2022 12:19 pm  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Cc:** Ary Chua <[ary.chua@ow.sg](mailto:ary.chua@ow.sg)>; Joseph Low <[joseph@ow.sg](mailto:joseph@ow.sg)>; Ling Ting An <[tingan.ling@ow.sg](mailto:tingan.ling@ow.sg)>; Mohamed Nashik <[mohamed.nashik@ow.sg](mailto:mohamed.nashik@ow.sg)>; Ngai Kar Kit <[karkit.ngai@ow.sg](mailto:karkit.ngai@ow.sg)>; Victor Seng <[victor.seng@ow.sg](mailto:victor.seng@ow.sg)>  
**Subject:** EQ OD Claim - SME8882M (FERRARI F8 TRIBUTO S-A), DOA: 07/10/2022

Dear Motor Claims Department,

Enclosed documents for your perusal.

Please arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

**\*Vehicle in\***

Thank you.

Best Regards,

**Kaitlyn Chio (Ms.)**

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

**OPTIMA//ERKZ™ PTE. LTD.**

**Head Office:** 6 Kung Chong Road Singapore 159143

**Branch:** 9A Serangoon North Ave 5 Singapore 554500

**Branch:** Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1993

Fax: (+65) 6481 1011

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