

## Xin Yu (LKK Auto)

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**From:** Xin Yu (LKK Auto)  
**Sent:** Friday, November 4, 2022 4:48 PM  
**To:** Melody Teoh  
**Cc:** SUR  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE YP5324C - DOA 08/10/2022 / YOUR REF: CDMFG22002118

Dear Melody,

Noted with thanks.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Melody Teoh <melody.teoh@ergo.com.sg>  
**Sent:** Friday, November 4, 2022 4:36 PM  
**To:** Xin Yu (LKK Auto) <xinyu@lkkauto.com>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE YP5324C - DOA 08/10/2022 / YOUR REF: CDMFG22002118

Dear Lkk,

Sum insured \$50,000

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Melody Teoh  
Executive, Claims  
**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9225  
[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)



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**From:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>

**Sent:** Friday, 4 November 2022 4:00 pm

**To:** Melody Teoh <[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE YP5324C - DOA 08/10/2022 / YOUR REF: CDMFG22002118

Dear Melody,

Kindly advise how much the advertisement and freezer box prices are insured.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Melody Teoh <[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)>

**Sent:** Friday, November 4, 2022 3:48 PM

**To:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>; [chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE YP5324C - DOA 08/10/2022 / YOUR REF: CDMFG22002118

Hi,

OD repairs authorised in Merimen.

Please note that OD excess is \$500 + freezer excess \$500 = \$1,000/-

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Melody Teoh  
Executive, Claims  
**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9225  
[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)



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**From:** Melody Teoh

**Sent:** Thursday, 27 October 2022 10:37 am

**To:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OWN DAMAGED CLAIM FOR VEHICLE YP5324C - DOA 08/10/2022 / YOUR REF: CDMFG22002118

Dear Xin Yu,

Investigations are ongoing at our end.

We will give our mandate as soon as we have an update from our investigators.

Kindly assist to inform workshop.

Thank you.

Data Classification: Confidential, C3

Warmest Regards,  
Melody Teoh  
Executive, Claims  
**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three  
Singapore 038988  
DID.: +65 6829 9225  
[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)



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**From:** Xin Yu (LKK Auto) <[xinyu@lkkauto.com](mailto:xinyu@lkkauto.com)>

**Sent:** Thursday, 27 October 2022 9:24 am

**To:** Melody Teoh <[melody.teoh@ergo.com.sg](mailto:melody.teoh@ergo.com.sg)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** OWN DAMAGED CLAIM FOR VEHICLE YP5324C - DOA 08/10/2022 / YOUR REF: CDMFG22002118

You don't often get email from [xinyu@lkkauto.com](mailto:xinyu@lkkauto.com). [Learn why this is important](#)

Dear Melody,

I have submitted a mandate request in Merimen.

Kindly let us have your approval.

Thanks and Warmest Regards,

**Xin Yu**

**LKK Auto Consultants Pte Ltd**

phone: 6256-3561 | email: [XinYu@lkkauto.com](mailto:XinYu@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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