

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Monday, November 14, 2022 10:05 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SNC 7953 Y, DOA: 15/10/2022
Attachments: SNC 7953Y Marked Estimate with Supplementary.PDF

Dear Siti/Kee Siang,

Please proceed the supplementary as attached with our surveyor marking.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Tuesday, October 25, 2022 10:34 AM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SNC 7953 Y, DOA: 15/10/2022

Dear Siti/Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle **SNC 7953Y (Excess \$1,200/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Thanks and Warmest Regards,

Xin Yu

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: XinYu@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, October 20, 2022 9:01 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNC 7953 Y, DOA: 15/10/2022

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair approval.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

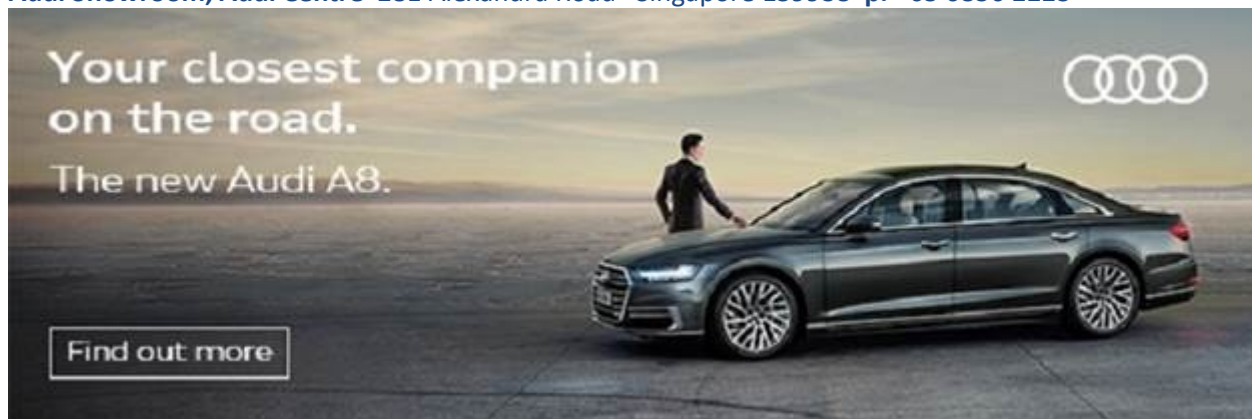
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, 18 October 2022 9:31 AM

To: Claims <claims@premiumauto.com.sg>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SNC 7953 Y, DOA: 15/10/2022

Dear Siti,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 17 October 2022 4:46 PM

To: admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SNC 7953 Y, DOA: 15/10/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 19/10/2022 @2.30pm. 55 Ubi Road 1. Owner waiting.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

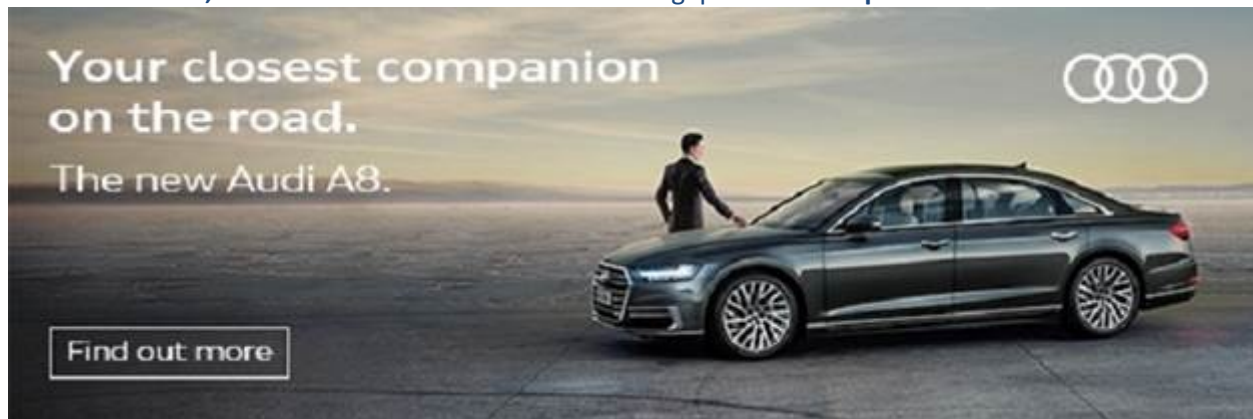
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