## **Veron Chen (LKKAuto)**

you

From: Sent: To: Cc: Subject:	Claims Dept <claims@premiumauto.com.sg> Monday, 17 October 2022 5:23 PM 'Lim, Kok-Chong' 'Norazima'; 'Claims' RE: SGW 8889 X - DOA:25/2/2020 - THIRD PARTY CLAIM CONVERT OD CLAIM</claims@premiumauto.com.sg>
Dear Kok Chong,	
Noted and we will submit the OD	claim to LKK to register the claim.
Thank you.	
Best Regards,	
Tony Foong	
Senior Claims Advisor	
cid:image001.png@01D691D1.A9	006DD00
(Reg No 199902271W)	
55 Ubi Road 1 Singapore 408699	
p. +65 6366 2323, d. +65 676898	28
e. <mailto:fanny.kwek@premium <http:="" www.audi.com.sg=""></mailto:fanny.kwek@premium> www	auto.com.sg> mailto:claims@premiumauto.com.sg w. v.audi.com.sg
Audi Showroom 281 Alexandra F	Road Singapore 159938 p. +65 68362223
<a href="http://www.audi.com.sg/etron">http://www.audi.com.sg/etron</a>	> Logo
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From: Lim, Kok-Chong [mailto:Kok-Chong.Lim@aig.com] Sent: Monday, 17 October 2022 4:55 PM To: Claims Dept Cc: 'Norazima'
Subject: RE: SGW 8889 X - DOA:25/2/2020 - THIRD PARTY CLAIM CONVERT OD CLAIM
Dear Tony,
As conversed, please submit OD Claim as per the usual and request LKK to review / revise the estimates.
On our end, we will then review this claim by our claim examiner.
Thanks
Kok Chong
From: Claims Dept <claims@premiumauto.com.sg> Sent: Monday, October 17, 2022 4:06 PM To: Lim, Kok-Chong <kok-chong.lim@aig.com> Cc: 'Claims' <claims@premiumauto.com.sg>; 'Norazima' <nora.khai@premiumauto.com.sg> Subject: [EXTERNAL] SGW 8889 X - DOA:25/2/2020 - THIRD PARTY CLAIM CONVERT OD CLAIM</nora.khai@premiumauto.com.sg></claims@premiumauto.com.sg></kok-chong.lim@aig.com></claims@premiumauto.com.sg>
Dear Mr. Kok Cheong,
Hope this email finds you well and great.
We refer to this case SGW8889X third party claim was repudiated by FWD insurance due to false declaration.
After discussion with our client and agreed to convert the claim under OD claim.
Kindly refer to the above attached document for your kind reference.

The labour rate are aligned on the standardized work time for rear fender replacement (AIG rate) and reviewed by LKK surveyor.
Please let me know if you need any additional documents
Thank you.
Best Regards,
Tony Foong
Senior Claims Advisor
(Reg No 199902271W)
55 Ubi Road 1 Singapore 408699
p. +65 6366 2323, d. +65 67689828
e. <mailto:fanny.kwek@premiumauto.com.sg> mailto:claims@premiumauto.com.sg w. <http: www.audi.com.sg=""></http:> www.audi.com.sg</mailto:fanny.kwek@premiumauto.com.sg>
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223
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