## Veron Chen (LKKAuto)

Claims Dept <claims@premiumauto.com.sg> From:

Sent: Monday, 17 October 2022 5:23 PM

'Lim, Kok-Chong' To: Cc: 'Norazima'; 'Claims'

RE: SGW 8889 X - DOA:25/2/2020 - THIRD PARTY CLAIM CONVERT OD CLAIM Subject:

### Dear Kok Chong,

Noted and we will submit the OD claim to LKK to register the claim.

Thank you.

Best Regards, **Tony Foong** Senior Claims Advisor

### PREMIUM AUTOMOBILES

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From: Lim, Kok-Chong [mailto:Kok-Chong.Lim@aig.com]

Sent: Monday, 17 October 2022 4:55 PM

**To:** Claims Dept Cc: 'Norazima'

Subject: RE: SGW 8889 X - DOA:25/2/2020 - THIRD PARTY CLAIM CONVERT OD CLAIM

Dear Tony,

As conversed, please submit OD Claim as per the usual and request LKK to review / revise the estimates.

On our end, we will then review this claim by our claim examiner.

Thanks Kok Chong

From: Claims Dept <claims@premiumauto.com.sg>

**Sent:** Monday, October 17, 2022 4:06 PM **To:** Lim, Kok-Chong < Kok-Chong.Lim@aig.com>

**Cc:** 'Claims' <claims@premiumauto.com.sg>; 'Norazima' <nora.khai@premiumauto.com.sg> **Subject:** [EXTERNAL] SGW 8889 X - DOA:25/2/2020 - THIRD PARTY CLAIM CONVERT OD CLAIM

Dear Mr. Kok Cheong,

Hope this email finds you well and great.

We refer to this case SGW8889X third party claim was repudiated by FWD insurance due to false declaration.

After discussion with our client and agreed to convert the claim under OD claim.

Kindly refer to the above attached document for your kind reference.

The labour rate are aligned on the standardized work time for rear fender replacement (AIG rate) and reviewed by LKK surveyor.

Please let me know if you need any additional documents

Thank you.

Best Regards, Tony Foong Senior Claims Advisor

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