## Meng Yan (LKK Auto)

**From:** Teo, Grace < grace.teo@sompo.com.sg> **Sent:** Wednesday, 19 October 2022 4:47 PM

**To:** admin-d; assignments; SUR

Cc: Gnoh, Pau Loong

**Subject:** FW: LKK \ CMTD2203796/GPL - Request for pre repair inspection for accident involving

PC5479P & GBD5246E (yr insured) on 18 Oct 2022

**Attachments:** WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

Ciairis Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>



# Innovation for Wellbeing

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Claims - Motor Survey

Sent: Wednesday, October 19, 2022 4:26 PM

To: Lau <connect3lau@gmail.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'assignments'

<assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

**Cc:** Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Ong <connect3ong@gmail.com>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

**Subject:** LKK \ CMTD2203796/GPL - Request for pre repair inspection for accident involving PC5479P & GBD5246E ( yr insured ) on 18 Oct 2022

#### Without Prejudice

Our Reference: CMTD2203796/GPL

Your Reference: PC5479P

Dear Ms. Lau,

We refer to your email reply and agreed to appoint **LKK AUTO** to survey the above vehicle.

#### Hi LKK Auto,

Please arrange the named surveyors to conduct the survey for **PC5479P** on a without Prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

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From: Lau <connect3lau@gmail.com>

Sent: Wednesday, October 19, 2022 4:21 PM

To: Claims - Motor Survey < <a href="MotorSurvey@sompo.com.sg">MotorSurvey@sompo.com.sg</a>>

**Cc:** Winnie Chai (via Google Drive) < <a href="mailto:connect3winnie@gmail.com">connect3winnie@gmail.com</a>>; Ong < <a href="mailto:connect3ong@gmail.com">connect3winnie@gmail.com</a>>; Ong < <a href="mailto:connect3ong@gmail.com">connect3winnie@gmail.com</a>>; Ong < <a href="mailto:connect3ong@gmail.com">connect3ong@gmail.com</a>>; Gnoh, Pau Loong

<PauLoong.Gnoh@sompo.com.sg>

**Subject:** Re: PRI \ CMTD2203796/GPL - Request for pre repair inspection for accident involving PC5479P & GBD5246E ( vr insured ) on 18 Oct 2022

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi

We would like LKK to attend the survey.

Thank you Ms Lau Tel: 8188 4136 Connect 3 566 Woodlands Road (Mandai Estate) S 728697

On Wed, Oct 19, 2022 at 4:06 PM Claims - Motor Survey < MotorSurvey@sompo.com.sg > wrote:

Our Reference: CMTD2203796/GPL

Your Reference: PC5479P

Date: 19/10/2022

Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

**Attention:** 

M/S CONNECT 3

Dear Ms. Lau,

#### ACCIDENT INVOLVING GBD5246E & PC5479P ON 18.10.22

We refer to your Notice of Accident dated 19/10/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

As spoken, kindly let us have your choice of appointed surveyor from the list below.

### **Pre-Repair Survey**

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow Boxiong
LKK Auto Consultants	Adrian Ling (East)
	Marcus Chua (East)
	Kenneth Kong (North)
	Steve Chen (West)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

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From: Lau <connect3lau@gmail.com>

Sent: Wednesday, October 19, 2022 1:35 PM

**To:** Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>; Winnie Chai (via Google Drive)

<connect3winnie@gmail.com>; Ong <connect3ong@gmail.com>; Teo, See Ling <seeling.teo@sompo.com.sg>

Subject: [Possible Phish Fraud]Request for pre repair inspection for accident involving PC5479P & GBD5246E ( yr

insured ) on 18 Oct 2022

**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Hi

Attached is the GIA report.

Pls kindly assign yr surveyor down for the survey.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697