

## Meng Yan (LKK Auto)

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**From:** Janice Goh <janice.goh@hlas.com.sg>  
**Sent:** Wednesday, 19 October 2022 5:00 PM  
**To:** assignments  
**Cc:** Joel Goh Zan Wei  
**Subject:** RE: PRS for our client's vehicle SHC 3257 X and your insured's vehicle SLB 9090 C on 17.10.2022 - HLA"s REF: MPC03762/JG

Dear LKK

FYI - Assignment in Merimen and Insured has not reported the accident to us yet.

Regards,  
Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057  
T +65 6922 6030 / F +65 6224 1923  
[claims@hlas.com.sg](mailto:claims@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

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**From:** HLAS Claims  
**Sent:** Wednesday, 19 October 2022 4:56 pm  
**To:** 'Assessment Dept' <assessment\_ltc@bifrostauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>  
**Cc:** Claims Dept <claims\_ltr@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims\_ltm@bifrostauto.com>; Claims Dept <claims\_ltv@bifrostauto.com>; Joel Goh Zan Wei <Joel.Goh@hlas.com.sg>  
**Subject:** RE: PRS for our client's vehicle SHC 3257 X and your insured's vehicle SLB 9090 C on 17.10.2022 - HLA"s REF: MPC03762/JG

Without Prejudice

Dear Mr Yee

Thank you for your email and we will appoint LKK for PRI.

**Aside to LKK – Please attend the PRI.**

Regards,  
Claims Department



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**Important:** Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.

**From:** Assessment Dept [[mailto:assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)]

**Sent:** Wednesday, 19 October 2022 9:25 am

**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Joel Goh Zan Wei <[joel.goh@hlas.com.sg](mailto:joel.goh@hlas.com.sg)>

**Subject:** Re: PRS for our client's vehicle SHC 3257 X and your insured's vehicle SLB 9090 C on 17.10.2022 - HLA's REF: MPC03762/JG

Without Prejudice

Dear Sir/Mdm,

Our client selects **LKK Auto Consultants Pte Ltd / Bryan**

Taxi in workshop.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Tue, 18 Oct 2022 at 17:46, HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Sirs,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) Appraisals Associates Pte Ltd</b>  Tel : 6747 2822	<b>2) Formteam Adjusters Pte Ltd</b>  Tel: 6509 1788
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Fax: 6747 0070	Fax: 6509 6221
<b>3) Vicom Ltd (VICOM)</b>  Tel: 6455 5358  Fax: 6452 6621	<b>4) LKK Auto Consultants Pte Ltd</b>  Tel: 6256 3561  Fax: 6741 4108
<b>5) Priority Services</b>  Tel: 6293 4822  Fax: 6296 3283	<b>6) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155
<b>7) Infiniti Appraisal Service</b>  Tel : 9668 4818/9009 9001  Fax: 6458 7432	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

We shall hear from you.

**Claims officer in charge of matter is – Mr Joel Goh, copied herein.**

Regards,

Claims Department



11 Keppel Road #11-01, ABI Plaza, Singapore 089057  
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[claims@hlas.com.sg](mailto:claims@hlas.com.sg) | [www.hlas.com.sg](http://www.hlas.com.sg)

***Important: Please note that acceptance and clearing of our settlement cheque/GIRO/PayNow payment constitutes your acceptance of payment which will be in full and final settlement and discharge of all claims that you may have against HL Assurance Pte. Ltd. and/or our insured whichever is applicable in respect of the above subject matter.***

**From:** Assessment Dept [mailto:[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)]

**Sent:** Tuesday, 18 October 2022 3:14 pm

**To:** HLAS Claims <[claims@hlas.com.sg](mailto:claims@hlas.com.sg)>

**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>

**Subject:** Re: PRS for our client's vehicle SHC 3257 X and your insured's vehicle SLB 9090 C on 17.10.2022

Without Prejudice

Dear Sir/Mdm

Please find attached GIA report for your reference.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

On Tue, 18 Oct 2022 at 15:08, Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)> wrote:

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Anthony Muthu Paul , to notify you of the aforesaid accident involving our client's vehicle SHC 3257 X and your insured's vehicle SLB 9090 C on 17.10.2022.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SLB 9090 Cfor damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Mr Yee

**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **17.10.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind

advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

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The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687