

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 21 October 2022 4:55 PM
To: Cecilia Lee; SUR
Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022
Attachments: PC 7285T estimate.pdf; PC7285T IA.pdf

Dear Cecilia,

Enclosed herewith preliminary advice of PC 7285T.
Repairer able to undertake the repair cost not more than \$57,000.00 on Lump Sum basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Friday, 21 October 2022 4:18 PM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

Hi LKK

Please advise if OD survey done and let us have the repair estimate.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 19 October 2022 2:50 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

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Dear Cecilia,

Thank you for the assignment.
Repairer arrange on 20/10/2022.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 19 October 2022 2:00 PM

To: Raymond Ting <raymond.ting@scauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

Without Prejudice

Dear Sir/Madam

We will appoint LKK to conduct survey on without prejudice basis.

Dear LKK

Please arrange to conduct OD survey on without prejudice basis. Case assigned in merimen.

The case is under investigation. Please seek approval before repair authorization.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Wednesday, 19 October 2022 11:35 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

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Hi Cecilia,

Case have been created in merimen. Please arrange arranger surveyor.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 19 October 2022 9:30 am

To: Raymond Ting <raymond.ting@scauto.com.sg>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

Dear Raymond

Please create OD claim in merimen first, we will assign our surveyor.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Wednesday, 19 October 2022 9:26 am

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

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Hi Cecilia,

Kindly assign your surveyor to carry out pre-inspection as this vehicle is now at our compound.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 19 October 2022 9:19 am

To: Raymond Ting <raymond.ting@scauto.com.sg>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

Hi Raymond

This is OD claim, no PRS list for repairer to choose. We'll assign surveyor to survey once the car is ready.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Raymond Ting <raymond.ting@scauto.com.sg>
Sent: Wednesday, 19 October 2022 9:15 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

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Hi Cecilia,

Please let us have your appointed surveyor list to arrange for the survey.

Thank you

Regards:

Raymond Ting
Claim Executive
D +65 6571 9958
E raymond.ting@scauto.com.sg

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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 19 October 2022 9:12 am
To: Raymond Ting <raymond.ting@scauto.com.sg>
Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SNM22D207267/c01/PC7285T: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

Dear Raymond

Please register the OD claim in merimen first and submit estimate once it's ready.

Thanks & Best Regards,
Cecilia Lee
Senior Executive

Claims Department

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From: Raymond Ting <raymond.ting@scauto.com.sg>

Sent: Saturday, 15 October 2022 11:07 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Lee Mei Lin <meilin.lee@scauto.com.sg>

Subject: ACCIDENT OWN DAMAGE (OD) CLAIM FOR PC7285T - D.O.A 13/10/2022

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WITHOUT PREJUDICE

Dear Sir/Mdm

We are writing with regards to the above mentioned accident.

Attach here are the GIA report for your reference.

We will sent you estimate once available.

Thank you

Regards:

Raymond Ting

Claim Executive

D +65 6571 9958

E raymond.ting@scauto.com.sg

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