

Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 2:30 PM
To: Rajes (LKK Auto); assignments; SUR
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

Hi LKK

Claimant changed workshop – Hui Wang Enterprise Pte Ltd.

Please carry on with PRS on without prejudice basis. We had re-assigned the PRS in merimen.

RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: . SJV5258G TO CONDUCT PRS



Cecilia Lee

To 'Hui Wang Enterprise Pte Ltd'; assignments@lkkauto.com; sur@lkkauto.com

Without Prejudice
Save As To Costs

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis. We reserve our rights for re-inspection.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

NOTICE :

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 9 November 2022 11:44 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

No survey was done for this vehicle.

We will close this file at our end without billing.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 12:44 AM
To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

Dear LKK

Please advise if PRS done?

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Cecilia Lee

Senior Executive

Claims Department

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From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Wednesday, 19 October 2022 11:54 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

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Dear Cecilia,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 19 October 2022 10:16 AM

To: Claims <claims@procarcare.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice

Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Marcus Chua to conduct PRS on without prejudice basis.

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg

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Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Claims <claims@procarcare.com.sg>
Sent: Wednesday, 19 October 2022 10:08 am
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi

Marcus Chua - LKK

Regards,

Lily LIM
Claims Advisory
Progressive Car Care Pte Ltd
Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716
T: +65 6741 5336 | F: +65 6741 7208
E: claims@procarcare.com.sg
W: www.procarcare.com.sg



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From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, October 19, 2022 10:06 AM
To: Claims <claims@procarcare.com.sg>
Subject: RE: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

Without Prejudice
Save As To Costs

Our reference: SNM22D207486/C02/ SME8870Y/LEEPG
Your reference: SJV5258G

Dear Sirs,

We refer to your email of 18/10/2022. Our insured has not reported the accident.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Cecilia Lee
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 19 October 2022 9:52 am
To: Claims <claims@procarcare.com.sg>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: OUR REF: SNM22D207486/C02/ SME8870Y/LEEPG & YOUR REF: SJV 5258 G TO CONDUCT PRS & REVERT ON LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Cecilia,

Please refer to the below email.

Please conduct **PRS SJV 5258 G & revert liability** soonest possible.

Please contact our claims department **Cecilia Lee 6389 6530** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims <claims@procarcare.com.sg>
Sent: Tuesday, 18 October 2022 2:42 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: Arrange for survey-Acc on 13.10.22 invlg SJV 5258 G & SME 8870 Y

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Dear Sir

Please refer to attached and arrange survey

VEHICLE NOT IN WORKSHOP

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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