

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 22 May 2023 2:57 PM
To: enquiry@sh-motor.com
Cc: Admin A
Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S
D.O.A. 15/10/2022 *** LKK REF: CC4/AIS22010358/pa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs,

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,170.00(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **15 OCT 2022**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: enquiry@sh-motor.com <enquiry@sh-motor.com>
Sent: Monday, May 22, 2023 1:48 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***
LKK REF: CC4/AIS22010358/pa3

Hi Ms Chew ,

Is the DV issue from your side or Allianz ?

Regards,
Regine .Y
S & H Motor Pte Ltd
T : +65 6453 4730
E : regine@sh-motor.com

From: Enquiry <enquiry@sh-motor.com>
Sent: Thursday, March 23, 2023 2:57 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***
LKK REF: CC4/AIS22010358/pa3

Dear Ms Chew,

We agree this offer. Please send us a DV.

Thank you & Best Regards,

You Qing
S&H MOTOR PTE LTD

**160 Sin Ming Drive #07-02
Sing Ming AutoCity Singapore 575722
Tel: 6453 4730 Fax: 64571931**

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, March 23, 2023 11:30 AM
To: Enquiry <enquiry@sh-motor.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***
LKK REF: CC4/AIS22010358/pa3

Without prejudice

Dae Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,568.00
2. Loss of Rental (6days x \$100.00)	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,170.00

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Monday, March 20, 2023 4:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***

LKK REF: CC4/AIS22010358/pa3

Dear Ms Chew,

Owner asking for extra two day loss of rental, will you able to increase extra two day?

Thanks & Best Regards,

Ms You Qing

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 7 March 2023 11:18 AM

To: Enquiry <enquiry@sh-motor.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***

LKK REF: CC4/AIS22010358/pa3

Without prejudice

Dae Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,568.00
2. Loss of Rental (5days x \$100.00)	\$ 500.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 3,070.00

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Saturday, February 18, 2023 12:40 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 *** LKK
REF: CC4/AIS22010358/pa3

Dear Hsiao Tong,

Any settlement?

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]

Sent: Thursday, 9 February 2023 5:18 PM

To: 'Hsiao Tong (LKKAuto)'

Cc: 'Admin A'

Subject: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 *** LKK
REF: CC4/AIS22010358/pa3

Dear Hsiao Tong,

Any offer?

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Enquiry [<mailto:enquiry@sh-motor.com>]
Sent: Tuesday, 3 January 2023 9:39 AM
To: 'Hsiao Tong (LKKAuto)'
Cc: 'Admin A'
Subject: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 *** LKK
REF: CC4/AIS22010358/pa3

Dear Hsiao Tong,

Pls see attached.

Thanks & Best Regards,

Ms Wong
S&H MOTOR PTE LTD
160 Sin Ming Drive #07-02
Sin Ming AutoCity
Singapore 575722
Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 30 December 2022 3:30 PM
To: Enquiry
Cc: Admin A
Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***
LKK REF: CC4/AIS22010358/pa3

Without Prejudice

Dear Sirs,

Thank you for your email.

Please provide rental agreement.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Tuesday, 27 December 2022 11:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 *** LKK
REF: CC4/AIS22010358/pa3

Dear Hsiao Tong,

Pls find attached documents pertaining to TP claim.

Looking forward to receiving your favourable offer soon.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Thursday, 20 October 2022 5:57 PM

To: Enquiry

Cc: Admin A; assignments

Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***
LKK REF: CC4/AIS22010358/pa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

****Kindly arrange for survey**

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 October 2022 3:36 PM

To: Enquiry <enquiry@sh-motor.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022 ***
LKK REF: CC4/AIS22010358/pa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Enquiry <enquiry@sh-motor.com>

Sent: Wednesday, 19 October 2022 3:27 PM

To: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Subject: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022

Dear Shanti,

Owner would like to know the status of liability first, pls revert.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931

From: Claims Banca (Allianz Insurance Singapore) [<mailto:claims@allianz.com.sg>]

Sent: Tuesday, 18 October 2022 6:56 PM

To: Enquiry; admin-a@lkkauto.com; Yan (LKK Auto)

Subject: Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022

Internal

Your ref: SLZ8138E

Our ref: 2022 22007538FR-YP1123S

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: YP1123S(OI).pdf, SLZ8138E(TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=95693862-473b-49c4-b6e4-070f4bf27c6e-00e77dd16d5b304b>

Size: ~ 2 MByte, Download available until: 10/23/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: Enquiry <enquiry@sh-motor.com>

Sent: Tuesday, October 18, 2022 10:36 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Accident Involving our vehicle no : SLZ8138E claiming TP vehicle no : YP1123S D.O.A. 15/10/2022

Dear Sir/Madam,

We attach GIA report for the TP claim.

Kindly let us know who is the Officer-in-charge and what is the liability first.

Thanks & Best Regards,

Ms Wong

S&H MOTOR PTE LTD

160 Sin Ming Drive #07-02

Sin Ming AutoCity

Singapore 575722

Tel: 6453 4730 Fax: 6457 1931