

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Tuesday, 18 October 2022 8:54 AM  
**To:** Claims Banca (Allianz Insurance Singapore); Admin A  
**Cc:** assignments  
**Subject:** RE: TP DS claim: [EXT] Re: PRI ARRANGEMENT SMA492D | ACC ON 14/10/2022 INV VEH NO. SMA492D (OUR REF) & SJY1726H (YOUR REF)

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Monday, 17 October 2022 8:38 PM  
**To:** admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** csongauto csongauto <csongauto.claims@yahoo.com>  
**Subject:** TP DS claim: [EXT] Re: PRI ARRANGEMENT SMA492D | ACC ON 14/10/2022 INV VEH NO. SMA492D (OUR REF) & SJY1726H (YOUR REF)

Internal

Your ref: SMA492D

Our ref: 2022 22007498KC-SJY1726H

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

**Please download the documents from this link below (For Survey)**

**File:** SMA492D(TP).pdf, PS.pdf

**Link:** <https://fileexchange.allianz.de/SecureDownload.aspx?id=1b1e15a3-8db7-463c-9b75-9791d4d58c1f-e973d79d2f42110c>

**Size:** ~ 10 MByte, Download available until: 10/22/2022

Passwords will be sent in a separate email.

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

Please consider the environment before printing this e-mail.

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>

**Sent:** Monday, October 17, 2022 1:47 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] Re: PRI ARRANGEMENT SMA492D | ACC ON 14/10/2022 INV VEH NO. SMA492D (OUR REF) & SJY1726H (YOUR REF)

***Without Prejudice,***

Dear Sir / Madam,

Refer to attached GIA report for your reference

Thank you

***Warmest Regards,***

***Ms Ong***

**C.S.ONG AUTO PTE LTD**

7030, Ang Mo Kio Ave 5

#B1-01 Northstar @ AMK Singapore 569880

Tel: 6484 1933 | Fax: 6481 1916

E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)

On Monday, 17 October 2022 at 01:24:38 pm SGT, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

*Without Prejudice*

Dear Sir/Madam

Kindly provide us the GIA report.

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

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**From:** csongauto csongauto <[csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)>

**Sent:** Monday, October 17, 2022 10:22 AM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] PRI ARRANGEMENT SMA492D | ACC ON 14/10/2022 INV VEH NO. SMA492D (OUR REF) & SJY1726H (YOUR REF)

*Without Prejudice,*

RE: ACCIDENT INVOLVING **SMA492D** ALONG **JOO SENG CARPARK (BLK 16)** ON **14/10/2022 @ 1115HRS.**

We refer to the above matter.

We are instructed to notify you of a road accident on **14-OCT-2022** at about **1115** hours along **JOO SENG CARPARK (BLK 16)** involving our client's vehicle registration number **SMA492D** and vehicle registration number **SJY1726H** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thank you.

We are requested to inform you that our client's vehicle is available for pre-repair inspection at the following address:

10 Ang Mo Kio Ind Park 2A, #03-08  
AMK Autopoint

Singapore 568047

***Warmest Regards,***

***Ms Ong***

**C.S.ONG AUTO PTE LTD**

7030, Ang Mo Kio Ave 5  
#B1-01 Northstar @ AMK Singapore 569880  
Tel: 6484 1933 | Fax: 6481 1916  
E-Mail: [csongauto.claims@yahoo.com](mailto:csongauto.claims@yahoo.com)