

Shiau Chan (LKKAuto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 8 November 2022 4:11 PM
To: Shiau Chan (LKKAuto)
Cc: SUR; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Subject: RE: Preliminary Report for Approval: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022 // MSFC REF: D22003243MFSH/STRIDES/TPD/KT
Attachments: SLW1076L IA.pdf

Dear Shiau Chan,

You may proceed to authorise repair at \$13,000.00.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | DID : 6507 3582

| Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of  INSURANCE GROUP

With effect from 10/10/2022, our new mailing address will be:

*16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581*

Our phone and fax numbers remain unchanged.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Sent: Tuesday, November 8, 2022 3:31 PM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: Preliminary Report for Approval: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

Dear Karen

FYNA

Regards,

ashlene

Ashlene Lee

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, 8 November 2022 2:42 pm
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>
Subject: RE: Preliminary Report for Approval: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

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Dear Sir/Madam,

Enclosed herewith preliminary advice of SLW 1076L.
Kindly advise on approval.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 18 October 2022 5:18 PM
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; SUR <sur@lkkauto.com>
Cc: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

Dear Ashlene,

Thank you for the assignment.

Repairer arrange on 19.10.22.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Tuesday, 18 October 2022 4:59 PM
To: admin-d <admin-d@lkkauto.com>

Cc: MTPRI <MTPRI@smrt.com.sg>; Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

Ref: TAX/10/22/2045/AL

Dear Meng Yan,

Kindly survey on "Without Prejudice" basis.

TP: SLW1076L
Insured: SHB5951S
Workshop: Fastech Auto

Thank you.

Regards,

ashlene

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>



From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Tuesday, 18 October 2022 4:16 pm
To: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

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Without Prejudice

Dear Ashlene,

Please arrange (**M/s LKK Marcus Chua Kang Seng**) to conduct the pre-repair survey.

Thank You

Best Regards,
Szelin
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
Autobay Singapore 417883
Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Tuesday, October 18, 2022 15:50
To: MTPRI <MTPRI@smrt.com.sg>; Siow Szelin <szelin.siow@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

Resent.

From: MTPRI
Sent: Tuesday, 18 October 2022 3:48 pm
To: 'Siow Szelin' <szelin.siow@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; MTPRI <MTPRI@smrt.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

Ref: TAX/10/22/2045/AL

WITHOUT PREJUDICE

Dear Sirs

We are the owner of SHB5951S as such we do not follow the new protocol.
Attached is a copy of our insurers, MS First Capital Insurance Limited's letter for your perusal.

However, we have 10 surveyors for you to choose from :-

1. M/s LKK Bryan Ang Tani
2. M/s LKK Adrian Ling Wai Ping
3. M/s LKK Kenneth Kong Seng Cheong
4. M/s LKK Marcus Chua Kang Seng
5. M/s LKK Mohammed Rasul Bin Mohd Yunus
6. M/s LKK Mohamad Taufikh Bin Hamid
7. M/s LKK Xing Guo Qiang
8. M/s LKK Steve Chen Tsue Yee
9. M/s LKK Lim Teow Guan
10. In House Low Thian Seng (currently on MC for covid-19)

Thank you.

Regards

Ashlene Lee
On behalf of MTPRI

From: Siow Szelin <szelin.siow@fastechauto.com.sg>
Sent: Tuesday, 18 October 2022 3:13 pm
To: MTPRI <MTPRI@smrt.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLW 1076L DOA: 12/10/2022

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Without Prejudice

Dear Sir / Madam,

Second reminder.

Your insured' s vehicle: SHB 5951S.

Date of accident: 12/10/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: SLW 1076L.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,

Szelin

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-48

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.