Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Tuesday, 18 October 2022 2:43 PM

To: Ang Chong Boon; Seah Hai Hua; Linda Yeung Fook Mooi; SUR; assignments Yao Tianhao; Zhang Xi; Veeneshraj Subramaniam; Adam Ng Yeow Hian

Subject: OUR REF: SNM22D207444/C02/ SLM9176G/KHONGLH & YOUR REF: SBS 3901G |

ASSIGN LKK

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Chong Boon,

We refer to your email of even date.

We will be appointing **M/s LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey (PRS) on your client's vehicle.

We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange PRS.

Thank you

Regards,

Lynn Khong

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6156 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

From: Claims Dept of CTI

Sent: Tuesday, 18 October 2022 2:38 pm

To: Ang Chong Boon <angcb@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi lindayeung@sbstransit.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>

Cc: Yao Tianhao <yaoth@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Veeneshraj Subramaniam

<VeeneshrajS@sbstransit.com.sg>; Adam Ng Yeow Hian <adamngyh@sbstransit.com.sg>

Subject: OUR REF: SNM22D207444/C02/ SLM9176G/KHONGLH & YOUR REF: SBS 3901G TO CONDUCT PRS & REVERT

ON LIABILITY

WITHOUT PREJUDICE via EMAIL ONLY

Dear Lynn,

Please refer to the below email.

Please conduct PRS SBS 3901G & revert liability soonest possible.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 Taiping SG

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From: Ang Chong Boon angcb@sbstransit.com.sg

Sent: Tuesday, 18 October 2022 11:46 am

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>; Seah Hai Hua < <u>seahhh@sbstransit.com.sg</u>>; Linda Yeung Fook Mooi < <u>lindayeung@sbstransit.com.sg</u>>

Cc: Yao Tianhao <<u>yaoth@sbstransit.com.sg</u>>; Zhang Xi <<u>zhangxi@sbstransit.com.sg</u>>; Veeneshraj Subramaniam <<u>VeeneshrajS@sbstransit.com.sg</u>>; Adam Ng Yeow Hian <<u>adamngyh@sbstransit.com.sg</u>>

Subject: SBS 3901G involved in an accident with SLM 9176G on 12 Oct 2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good day

Please be informed that an accident involving SBS Transit bus SBS 3901G and your insured vehicle no: SLM 9176G had taken place at/along Lorong 4 Toa Payoh on 12/10/2022 at 2259hrs.

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.

TO ARRANGE FOR THE INSPECTION:

Workshop Address:

Bedok North Depot 1470 Bedok North Ave 4 Singapore 489946

Fax: 624436811

Name of Contact person (s): Zhang Xi / Veeneshraj / Adam Ng Yeow Hian.

Office number: 6244 4515 / 6244 4517 (96774088). Email of contact person: zhangxi@sbstransit.com.sg

/VeeneshrajS@sbstransit.com.sg/ adamngyh@sbstransit.com.sg.

Aside, Linda, AR 29222969.

Thank you

Regards Ang Chong Boon

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SBS Transit Ltd [Registration No. 199206653M]