JIT KAUR DO GURDIAL SINGH c/o Blk 7 Sin Ming Industrial Estate #01-76 Singapore 575642 Date: 27-01-2073 LONPAC INSURANCE BHD MOTOR CLAIMS DEPT. 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SKZ 4822 B AND XD 6852 M ALONG ALJUNICD ROAD ON 15-10-2022 SKZ 4822 B I / We, the owner of Vehicle No._ which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- 1.
- Costs of repair

 Loss of Use/Rental fees (8) Ay 4 1800.00

 Police / GIA report / LTA fees 4 3-00
- 3.
- 4.
- Others Driving & Arestmen Minimum Fee #21948.65

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s Alan's United Auto Pte. Ltd. and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKZ 4802 B AND XD 6852 M
ALONG ALJUNIED ROAD
ON_ 15-10-2022
BY THE LETTER OF AUTHORITY, I/We, JIT KAUR DO GURDIAL SINGH NRIC NO. SU174397 F The owner of Vehicle No. SKZ 4822 B
NRIC NO. S2174397 F The owner of Vehicle No. SKZ 4822 B
 Hereby irrevocably appoint Messrs Alan's United Auto Pte. Ltd. at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:- 1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim. 2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of Alan's United Auto Pte. Ltd. 3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.
I/ We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.
I / We further confirm that the acceptance by Messrs Alan's United Auto Pte. Ltd. of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.
Signed on the17

Acknowledged by Owner

(company stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 22/22/VC05/026428

DATE

: 30 MAY 2023

DISCHARGE VOUCHER

I/We, JIT KAUR D/O GURDIAL SINGH confirmed acceptance from M/s LONPAC **INSURANCE BHD** and/or owner of XD6852M the sum of Singapore Dollar Twenty One Thousand Five Hundred Twenty Seven Cents Sixty Five Only (\$21,527.65) in full and final satisfaction, liquidation and discharge of all property & injury claim losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property & injury claims losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKZ4822B and XD6852M on 15/10/2022 along/at ALJUNIED ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE THREE LOGISTICS PTE LTD BHD/ L AND/OR GANESAN VELMURUGAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "ALAN'S UNITED AUTO PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

JIT KAUR DO GURBIAL SINGH

Name of vehicle owner /Date



CLAIM NO : 22/22/VC05/026428

DATE : 30 MAY 2023

DISCHARGE VOUCHER

I/We, SORINTHER KOUR D/O JOTHIRAMBUL confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD6852M the sum of Singapore Dollar One Hundred Twenty One Only (\$121.00) in full and final satisfaction, liquidation and discharge of all property & injury claim losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property & injury claims losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKZ4822B and XD6852M on 15/10/2022 along/at ALJUNIED ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ L THREE LOGISTICS PTE LTD AND/OR GANESAN VELMURUGAN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "ALAN'S UNITED AUTO PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle ewner/Date

SORINTHER KOUR DO JOTHIRAMBUL

Name of vehicle owner/Date

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No.: 16432

Vehicle Insured : XD6852M Accident Date : 15-Oct-2022

Date: 26-Jan-2023

Our Ref: 022171 (LONPAC) / CHAN

PAGE: 1

JIT KAUR D/O GURDIAL SINGH 244 LORONG CHUAN #05-05 Singapore 556745

FINAL REPAIR COST FOR TOYOTA WISH SKZ4822B

To supply spare parts

To towing

To rewire damaged parts and refocus headlamp beam.

To remove roof lining, front and rear seats, trim board and carpet

To apply undersealing

To dismantle and lower front undercarriage

To check and adjust wheel alignment

To putty and spray replaced parts

To remove, cut-out damaged parts, panel beating, welding, align, refix and to renew above parts

18,350.00

Add 7% GST :

1,284.50

Total:

S\$19,634.50

Singapore Dollars Nineteen Thousand Six Hundred and Thirty Four and Cents Fifty Only

HIN HIJI CAR RENTAL

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76,

SINGAPORE 575642. TEL: 6453 4680

VEHICLE RENTAL AGREEMENT

09356 NO: REGN. NO.: 53090791K 306 850 HIRER'S PARTICULAR SKQ662 U Mileage Out: Vehicle No: Auto / Manual Toyota Altis JIT KAUR DIO GURDIAL SINGH Make & Model: NRIC / Passport No: \$217 4397F Date of Birth: 16:08, 1956 730hrs OUT: Date 15.10.2027 OUT : Time 244 LORONG CHUAN #05-05 Replace Veh No: Mileage Out: S'PORE 556745 OUT: Time OUT : Date Driving Licence No: S2(74397 F 02-07-1999 Pass Date: CHARGES Contact Number: 180. 00 Daily @\$ 1001 per day DRIVERS PARTICULARS (if different from Hirer) Weekly @\$ per week @\$ per month Monthly Appointed Driver: _ per hour @\$ NRIC / Passport No: _ Date of Birth: Others @\$ Address: Driving Licence No: ___ Pass Date: 180. Contact Number: 00 SUB-TOTAL \$ **Terms & Conditions** PETROL LEVEL Out E 1/4 3/4 **ADDITIONAL S\$3000.00 EXCESS** 3/4 1/2 In E 1/4 For Hirer / Driver Age 23 years old & below. 00 TOTAL CHARGES \$ Age 70 years old & above. Less than Two (2) years Driving Experience. IMPORTANT! FOR SINGAPORE USE ONLY Malaysia Excess (Exclude Towing Fees and Any Charges in Malaysia) - \$3,500.00 Excess Liability \$\$2500.08 REMARKS ALLOWED Malaysia Excess (With Prior Consent) SKZ 4822B Hirer's Signature PAYMENT METHOD: BANK TRANSFER: OCBC 531-709517-001

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CHIN HUI CAR RENTAL in connection with this agreement is true.

Addition Driver's Signature

PAYNOW: 53090791K

- 1. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CHIN HUI CAR RENTAL
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CHIN HUI CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENCED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	And And	()	
02/11/22	1-45 pm	307208	lipi	7 31	GNATURE OF HIRER / DRIVER	

CHIN HUI CAR RENTAL REGN. NO.: 53090791K

BLK 7, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-76, SINGAPORE 575642. TEL: 6453 4680

CUSTOMER

JIT KAUR D/O GURDIAL SINGH C/O ALAN'S UNITED AUTO PTE LTD

BLK 7 SIN MING IND. ESTATE SECTOR C, #01-76 SINGAPORE 575642.

MR. ALAN KHONG

INVOICE NO: C22331

DATE

: 17.11.2022

TERM : CASH

RENTAL FEES FOR :-

S/N	VEHICLE NO.	VRA NO.	REFERENCE	NO. OF DAYS	UNIT	PRICE (\$)	AN	MOUNT (\$)
1	SKQ 662U	9356	SKZ 4822B	18	\$	100.00	\$	1,800.00
		***	******	***				

TOTAL:

1,800.00

PAYMENT MODE:

BY CHEQUE:

CHIN HUI CAR RENTAL

BANK TRANSFER:

OCBC 531-709517-001

PAYNOW TO UEN:

53090791K

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.

CHIN HUI CAR RENTAL

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

XD6852M

Date of Accident

15/10/2022 =



Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance Lonpac Insurance Bhd Requested Date _______15/10/2022 15:30

Payment details

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre GST Registration No: M400017735





MC No

: 4410087

Issue Date: 16 Oct 2022 (12:54)

NRIC

: S2174397F

NAME

: JIT KAUR D/O GURDIAL SINGH

ADMISSION DATE

: 15 Oct 2022

DISCHARGE DATE

: 16 Oct 2022

VISIT NO

: 2022814267

This is to certify that the above mentioned has been given:

HOSPITALIZATION / POST HOSPITALIZATION LEAVE

For 5 days

From 15 Oct 2022 to 19 Oct 2022

PRINCIPAL DOCTOR

: NARAYANASWAMY VENKETASUBRAMANIA (RD) (03524F)

PREPARED BY

: RAVINDRA KUMAR KARUTURI (M14550E)

DEPARTMENT

: WARD 13, Raffles Hospital

ADDRESS

: 585 North Bridge Road Raffles Hospital 188770

Printed: 16 Oct 2022, 12:55PM

 $This \ certificate \ is \ not \ valid \ for \ absence \ from \ court \ or \ other \ judicial \ proceedings \ unless \ specifically \ stated,$

*This certificate is electronically generated. No signature is required.



Download RafflesConnect to:

- . Teleconsult with our GP Doctor
- . Request eQueue before coming to GP clinic
- . Book an appointment for GP phone consult
- . More features ...

Medicine Delivery Service:

. Scan QR Code to request online.

North Bridge Road | Singapore 188770 Tel: 6311 1111 | Fax: 6338 1318 Website: www.raffleshospital.com Registration No. 199303258D

RafflesHospital

TAX INVOICE

GST REG NO.

: M9-0000467-N

COMPANY REG NO.

: 199303258D

BILL TYPE

: In-Patient Bill - Detail By Bill

CASE NO.

: 2022814267

BILL DATE

: 19.10.2022

PAY BY

: SELF

ADMISSION DATE/TIME DISCHARGE DATE/TIME

: 15.10.2022 : 16.10.2022

18:51 13:35

HRN NO.

PATIENT ID NO.

: XXXXX397F

PATIENT NO.

: 1141491

REFERENCE NO.

PRINT DATE

: 19.10.2022

PAGE

: 1 of 3

JIT KAUR D/O GURDIAL SINGH 244 LORONG CHUAN #05-05 SINGAPORE 556745

PATIENT NAME

: JIT KAUR D/O GURDIAL SINGH

S	S\$	MOU	QTY	SERVICE DESCRIPTION	CODE/REF	DATE
130.60				A&E/SOC SERVICES		
	130.60		1.00	A&E SERVICES B4 HOSPITALISATION	511000	15.10.2022
174.9				ACCOMMODATION		
	174.95		1.00	MULTI-BEDDED ROOM	A080311	15.10.2022
63.00				CONSULTATION		
	63.00		1.00	WARD RMO SERVICE	A070078	16.10.2022
183.3				DAILY TREATMENT FEE		
	183.37		1.00	DAILY TREATMENT FEE	A080201	15.10.2022
89.28				LABORATORY		
	89.28		1.00	VRE SCREENING	457236	15.10.2022
41.73				MEDICAL CONSUMABLES		
	3.61	PC	1.00	DISH,KIDNEY PLASTIC 248X145X40X0.45 MM	804731	15.10.2022
	15.13	PC	1.00	HYGIENE SHEET 80X210CM #190077445402	800314	15.10.2022
	1.14	PC	2.00	MASK,## FACE SURGICAL EAR-LOOP (NC)	802514	15.10.2022
	3.11	вох	1.00	TISSUE, ## FACIAL W/RH LOGO 90PCS	801800	15.10.2022
	15.13	PC	1.00	HYGIENE SHEET 80X210CM #190077445402	800314	16.10.2022
	3.61	PC	1.00	DISH,KIDNEY PLASTIC 248X145X40X0.45 MM	804731	16.10.2022
163.1				PHARMACEUTICAL		
	19.54	G	30.00	KETOPROFEN 2.5% (FASTUM) GEL, 30G	602185	15.10.2022
	62.37	EA	100.00	9-VITAMIN D3 (CHOLECALCIFEROL)1000IU CAP	603252	15.10.2022
	1.44	EA	2.00	ANTACID TAB	647021	15.10.2022
	0.72	EA	1.00	DICLOFENAC 50MG TAB	701566	15.10.2022
	0.61	EA	2.00	PARACETAMOL 500MG TAB	603841	15.10.2022
	19.54	G	30.00	KETOPROFEN 2.5% (FASTUM) GEL, 30G	602185	16.10.2022
	14.41	EA	20.00	ANTACID TAB	647021	16.10.2022

RafflesHospital

TAX INVOICE

GST REG NO. **COMPANY REG NO.** : 199303258D

: M9-0000467-N

BILL TYPE

: In-Patient Bill - Detail By Bill

Group

CASE NO.

: 2022814267

BILL DATE

: 19.10.2022

PAY BY

: SELF

ADMISSION DATE/TIME DISCHARGE DATE/TIME

: 15.10.2022 : 16.10.2022 18:51 13:35

HRN NO.

PATIENT ID NO.

: XXXXX397F

PATIENT NO. : 1141491

REFERENCE NO.

PRINT DATE : 19.10.2022

PAGE

: 2 of 3

JIT KAUR D/O GURDIAL SINGH 244 LORONG CHUAN #05-05

SINGAPORE 556745

PATIENT NAME

: JIT KAUR D/O GURDIAL SINGH

DATE	CODE/REF	SERVICE DESCRIPTION	QTY	UOM	S\$	S\$
16.10.2022	701566	DICLOFENAC 50MG TAB	10.00	EA	7.21	
16.10.2022	602787	KETOPROFEN 30MG PLASTER	18.00	EA	29.94	
16.10.2022	603841	PARACETAMOL 500MG TAB	24.00	EA	7.32	
		RADIOLOGY				1,786.56
15.10.2022	341220	CT CERVICAL SPINE	1.00		891.20	
15.10.2022	341229	CT HEAD (PLAIN)	1.00		895.36	
		SURGICAL/MEDICAL PROCEDURE				225.78
15.10.2022	PF5952	SPECIALIST CASE MANAGEMENT	1.00		200.00	
16.10.2022	FF9016	BLOOD GLUCOSE MONITORING	1.00		25.78	
		WARD PROCEDURES				16.20
15.10.2022	A070071	ADMISSION ASSESSMENT	1.00		16.20	
15.10.2022	511002	NON SUBSIDISED ITEMS A&E (NON-SUBSIDISED ITEM) B4 HOSPITALISATION	1.00		8.00	8.00
		ONAL FEES BY RAFFLES CONSULTAN YANASWAMY VENKETASUBRAMANIA	1ST EMERGENC		270.00	540.00
	(RD		ACTIVATION B4 I	MN: GEN		
		YANASWAMY VENKETASUBRAMANIA	WARD ATTENDA		270.00	
SUB TOTA	(RD		SUN/PH A000306			3,422.57
	ERNMENT S	RSIDY				(3,036.97)
	AYABLE BEF					385.60
GST @ 7%		ONE 001				26.99
	PAYABLE AFT	FR GST				412.59
		BY GOVERNMENT				(26.43)
	SPITAL CHAI					386.16

RafflesHospital

TAX INVOICE

GST REG NO.

: M9-0000467-N

COMPANY REG NO.

: 199303258D

BILL TYPE

: In-Patient Bill - Detail By Bill

Group

CASE NO.

: 2022814267

BILL DATE

: 19.10.2022

PAY BY

: SELF

ADMISSION DATE/TIME

: 15.10.2022

18:51

DISCHARGE DATE/TIME

: 16.10.2022

13:35

HRN NO.

PATIENT ID NO.

: XXXXX397F

PATIENT NO.

: 1141491

REFERENCE NO.

PRINT DATE

: 19.10.2022

PAGE

: 3 of 3

JIT KAUR D/O GURDIAL SINGH 244 LORONG CHUAN

#05-05

SINGAPORE 556745

PATIENT NAME

: JIT KAUR D/O GURDIAL SINGH

DATE	CODE/REF	SERVICE DESCRIPTION	QT	Y UOM	S\$	S\$
NET AMO	OUNT PAYABLE					386.16
ROUNDIN	NG ADJUSTME	NT				(0.01
TOTAL A	MOUNT PAID (F	PAID)/REFUND				(391.15
JIT KAUR	R D/O GURDIAL	SINGH				
CREDIT	CARD ALANCE DUE	VISA	XXXX-XXXX-XXXX-9235			(5.00)
AMOUNT	DUE FROM	JIT KAUR D/O GURDIAL SI	NGH			(5.00)

REMITTANCE ADVICE

PATIENT NAME

JIT KAUR D/O GURDIAL SINGH

BANK/CHEQUE NO.

PATIENT ID NO.

XXXXX397F

CHEQUE AMOUNT

CASE NO.

: 2022814267

BALANCE DUE

: \$\$ 0.00

Raffles Hospital | 585 North Bridge Road | Singapore 188770

Tel: 6311 1111

Website: www.raffleshospital.com

Registration No. 199303258D



Company Reg No: 199202734G

Date: 15/10/2022

Name: JIT KAUR D/O GURDIAL SINGH

Sex : Female Age: 066Y

NRIC: S2174397F Alt ID : -

Referring Doctor :

LO SZE MAN CONNIE

Referring Clinic :

RMG IST LEVEL - 24HR EMERGENCY

Performing Centre:

RAFFLES NUCLEAR MEDICINE CENTRE (RAFFLES HOSF

CT CERVICAL SPINE

CT scan of cervical spine was performed. No previous study is available for comparison.

Loss of the expected lordosis.

The craniovertebral junction is congruent. The atlantoaxial alignment is maintained.

The vertebral bodies are normal in height and reveal normal alignment. The posterior elements are intact and the facet joints are congruent. No fracture or dislocation is seen.

Mild degenerative changes in the cervical spine. Moderate narrowing of the C5/C6 disc space. Multilevel mild to moderate facet arthropathy.

Pre-and paraspinous soft tissues are unremarkable.

The airway is patent. Visualised lungs are unremarkable.

Impression:

No fracture or dislocation is seen in the cervical spine. Further evaluation with MRI of cervical spine may be done if clinically concerned about the spinal cord injury.

DR PRAVIN MUNDADA MBBS (INDIA), FRCR (UK) Consultant, Radiology Department

This is a computer generated result, no signature is required. Printed on 16/10/202212:17:59

Page 1 of 1

Raffles Diagnostica Pte Ltd Company Registration No.: 1992027346

Laboratory

585 North Bridge Road Level 7 Raffles Hospital Singapore 188770 | Tel: (65) 6311 1760 | Fax: (65) 6311 1194

Radiology
Changi Airport Terminal 3
Changi Airport Terminal 3
Marina Bay Financial Centre
Affiles Holland V
Shaw Centre
Shaw Centre
118 Holland Avenue #05-02/03/04/04 Raffles Holland V Singapore 228208 | Tel: (65) 6383 0309 | Fax: (65) 6363 4553 (65) 6355

Clinic Visit No:

Accession No:

G09822054413

226290204960



Company Reg No: 199202734G

Date: 15/10/2022

Name: JIT KAUR D/O GURDIAL SINGH

Sex : Female Age: 066Y

NRIC: S2174397F

Alt ID : -

Referring Doctor :

LO SZE MAN CONNIE

Referring Clinic :

RMG IST LEVEL - 24HR EMERGENCY

Performing Centre:

RAFFLES NUCLEAR MEDICINE CENTRE (RAFFLES HOSF

CT HEAD

Non-enhanced CT scan of brain was performed. Review of the previous study dated: None.

No acute intracranial haemorrhage or evidence of acute territorial infarct is seen.

The grey-white matter differentiation is maintained. No mass effect or midline shift. No hydrocephalus. The basal cisterns are preserved.

A mucosal retention cyst/polyp is seen in the right maxillary sinus. Bilateral orbits and mastoids are unremarkable.

No skull fracture.

Impression:

No acute intracranial haemorrhage or evidence of acute territorial infarct or skull fracture.

DR PRAVIN MUNDADA MBBS (INDIA), FRCR (UK) Consultant, Radiology Department

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Page 1 of 1

Raffles Diagnostica Pte Ltd Company Registration No.: 199202734G

Laboratory

585 North Bridge Road Level 7 Raffles Hospital Singapore 188770 | Tel: (65) 6311 1760 | Fax: (65) 6311 1194

Clinic Visit No :

Accession No :

G09822054413

226290204961



Your Trusted Partner for Health RMG 24Hr Accident and Emergency

585, North Bridge Road 24 hrs Emergency

Singapore 188770

Name

: JIT KAUR D/O GURDIAL SINGH

Age / Sex

:66/F

NRIC No

: S2174397F

Alt ID

Laboratory No

: 2210151029

Date Received

: 15 October 2022 15:44:07

MICROBIOLOGY

Specimen: NASAL GROIN AXILLA

Culture

Methicillin Resistant Staphylococcus aureus (MRSA) Not Detected

RafflesDiagnostica MOH License No. 9700042/09/212

Dr Nicholas Goh Seng Geok Consultant Pathologist Consultant Pathologist
MBBS, FRCPA, FAMS (Path)

Consultant Pathologist
MBBS, FRCPath(UK)

Dr Jean Ho May Sian

Generated from ERS on: 10/16/2022 12:17:50 PM Page 1 of1 Results electronically verified. No signature is required

Raffles Diagnostica Pte Ltd Company Registration No.: 199202734G

Laboratory

585 North Bridge Road Level 7 Raffles Hospital Singapore 188770 | Tel: (65) 6311 1760 | Fax: (65) 6311 1194

Radiology
Changi Airport Terminal 3
Marina Bay Financial Centre
Raffles Holland V
Shaw Centre
Raffles Holland S
Raffles Holland R
Raffles



Inpatient Discharge Medical Summary

Patient Information

Name:

JIT KAUR D/O GURDIAL SINGH

ID No.:

S2174397F

Gender/DoB:

FEMALE / 16.08.1956

Age:

66 Y 2 M

Address:

244 LORONG CHUAN #05-05 SG 556745

Admission Information

Admission Date/Time: Discharge Date/Time: 15.10.2022 18:51:00 16.10.2022 14:00:00

Discharge Type:

Discharge

Duration of Stay:

2

Principal Dr.:

NARAYANASWAMY VENKETASUBRA

Dept / Location:

W1341

Diagnosis

Primary:

Contusion of unspecified body region

Diagnosis Remarks: multiple

ICD10 Code

T1405

Procedure

Surgery Date

Surgical Code

Allergies & Medical Alerts

Drug Allergy:

OTHERS - GLIPIZIDE

Medical Alert:

NIL

Clinical Summary

Chief Complaint / Reason for Admission:

66/Ind/F

At around 1pm, while driving, her car was hit on the left side by a lorry, causing her car to spin, stopping when she braked hard and car hit a kerb

Was then in state of shock, shivering, head spinning, unable to walk straight, blur vision, dry throat causing her to choke

Then developed intermittent R head and neck pain and backache

Past hx - HPT DM HLD anaemia, knee pain

Allergy - glipizide recorded, pt does not think she is allergic

Fly hx - brain, spine - 0

Med - colecalciferol, linagliptin, Iosartan, Glucophage XR, atorvastatin

Clinical Findings:

Well No external signs of injury

Tender R scalp, R lower rib cage, R back

Painful neck movements

Inpatient Management and Progress:

Symptoms generally improved with paracetamol, diclofenac/antacid, ketoprofen gel and plaster

CT brain - normal

CT cervical spine - losa of lordosiss, mild degenerative changes

Xray lumbar and thoracic spine - done

CXR - ordered

Treatments and Investigations

Radiological Investigations

CT SCANS

15.10.22 CT CERVICAL SPINE 15.10.22 CT HEAD (PLAIN)

Condition at Discharge:

Stable

Follow up appointment Date:

Discharge Advice:

To follow up at SOC. If unwell, return to A&E.

Name: JIT KAUR D/O GURDIAL SINGH

ID No.: S2174397F

Admission Date:

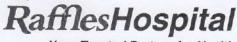
15.10.2022 18:51:00

*This is a computer generated copy. No signature is required.

*This is not a medical report. For Patient's Personal Reference Only.

Page 1 of 2

Raffles Hospital | 585 North Bridge Road | Singapore 188770 Tel: 6311 1111 | Fax: 6338 1318 Website: www.raffleshospital.com Registration No. 199303258D



Your Trusted Partner for Health

Inpatient Discharge Medical Summary

Patient Information

Name: JIT KAUR D/O GURDIAL SINGH

ID No.: S2174397F

Gender/DoB: FEMALE / 16.08.1956

Age: 66 Y 2 M

Address: 244 LORONG CHUAN #05-05 SG 556745

Admission Information

Admission Date/Time: 15.10.2022 18:51:00 Discharge Date/Time: 16.10.2022 14:00:00

Discharge Type: Discharge

Duration of Stay: 2

Principal Dr.: NARAYANASWAMY VENKETASUBRA

Dept / Location: W1341

For continuity of care:

Please review and manage.

Completed by: Printed on: N.V.RAMANI (M03524F) 16.10.2022 12:12 PM

Name: JIT KAUR D/O GURDIAL SINGH

D No.: S2174397F

Admission Date: 15.10.2022 18:51:00

*This is a computer generated copy. No signature is required.

*This is not a medical report. For Patient's Personal Reference Only.

Page 2 of 2



TAX INVOICE

GST REGN NO

: M9-0000467-N

CLINIC

: 24 HR EMERGENCY

VISIT NO

: G09822054414

BILL TYPE

: ECC_RPT_10_AE

VISIT DATE/TIME : 15/10/2022 14:43:00

BILL DATE

: 15/10/2022

INVOICE NO

: SORINTHER KOUR D/O

: PG09822054414-1

PATIENT NAME

JOTHIRAMBUL

PAY BY

: *****980J

PATIENT ID NO

PAYER'S NAME : SORINTHER KOUR D/O

JOTHIRAMBUL

POLICY NO

: *****980J

ADDRESS

: 159 BISHAN STREET 13 #03-56 SINGAPORE 570159

DESCRIPTION	REMARK	QTY	S\$	S\$
ATTENDANCE FEE	STANDARD	1.0	121.00	121.00
SUB-TOTAL			_	121.00
LESS: GOVERNMENT SUBSIDY				(0.00)
TOTAL CHARGES BEFORE GST				121.00
GST@ 7%				8.47
TOTAL CHARGES AFTER GST				129.47
LESS: GST ABSORBED BY THE G	OVERNMENT			(8.47)
NET TOTAL CHARGES				121.00
TOTAL AMOUNT PAID				(121.00)
REG2201603882 - 15/10/2022 - 1	MASTER		121.00	
TOTAL BALANCE DUE				0.00
AMOUNT DUE FROM PATIENT				0.00

RafflesHospital 24 HR EMERGENCY 585 North Bridge Road

Raffles Hospital #01-00 Singapore 188770 Tel: (65) 6311 1555 Fax: (65) 6311 1162

Raffles Medical Group Ltd | Company Registration No: 198901967K | GST Registration No: M9-0000467-N



Our Ref: TP/IP/28071/2022

JIT KAUR D/O GURDIAL SINGH 000100 244 LORONG CHUAN #05-05 Singapore 556745 Traffic Police 10 Ubi Avenue 3 Singapore 408865

IB Call Centre: 65470000

Date: 14/12/2022

Dear Mdm

TRAFFIC ACCIDENT INVOLVING SKZ4822B, SBS6645B & XD6852M ALONG ALJUNIED ROAD ON 15/10/2022 AT ABOUT 1318 HRS

I refer to the above accident.

- We have completed our investigation into the case. Action has been initiated against the driver of XD6852M for the offence of Careless Driving without Due Care and Attention Causing Hurt under Sec 65(1)(a) punishable under Sec 65(4)(a) RTA Cap 1961 (Heavy Vehicle).
- 3 Please be informed that our decision does not preclude you from pursuing insurance / civil claims.
- If you have any clarification, you may contact the Investigation Officer, Lee Guang Hui at office number: 65476423.

Yours faithfully, Sr Staff Sgt Lee Guang Hui Investigation Officer (GIT B) Traffic Police Singapore Police Force

This is a computer-generated letter. No signature is required.



Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 7 June 2023 8:27 AM

To: 'CHARMAINE KONG'

Cc: Admin A; MT_Claim_SG; CS A Team

Subject: RE: [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING

XD6852M ACCIDENT ON 15-10-2022 *** LKK REF: CC4/LPC22010315/Kpa3 - Oref:

22/22/22/VC05/026428

Dear Sirs,

For an update, we have settled the matter at \$21,648.65(all-in) with third party.

1. Cost of Repair (w/GST)	\$ 19,634.50
2. Loss of Rental (15days x \$100.00)	\$ 1,500.00
3. LTA/GIA Search Fee	\$ 2.00
4. MEDICAL FEE (DRIVER – JIT KAUR D/O GURDIALSINGH)	\$ 391.15
5. MEDICAL FEE (PASSENGER – SORINTHER KOUR D/OJOTHIRAMBUL)	\$ 121.00
Total	\$ 21,648.65

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, May 10, 2023 10:47 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com> **Subject:** RE: [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-

2022 *** LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

Lonpac External - General

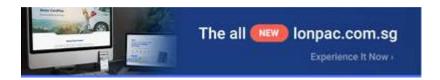
Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended and to issue separate DVs.

Thank you.

Best Regards, Charmaine Kong Claims Officer | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Tuesday, May 9, 2023 12:00 PM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com> Subject: RE: [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-

2022 *** LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

Dear Sirs,

We refer to our mandate request.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, March 31, 2023 11:49 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Subject: [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 *** LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

Your ref: **22/22/22/VC05/026428** LKK ref: CC4/LPC22010315/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD6852M(LONPAC) / SKZ4822B(TP)/ OTHERS ON 15/10/2022

We refer to the above matter.

We are of the view that liability is not in our driver favour as he changed lane and hit third party(SKZ4822B). The impact caused third party spin and hit SBS bus.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at \$21,748.65(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 28,358.96	\$ 19,634.50 (\$18,350.00 + 7% GST)
2. Loss of RENTAL (18days x \$100.00)	\$ 1,800.00	\$ 1,600.00 (16DAYS X \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. MEDICAL FEE (DRIVER – JIT KAUR D/O GURDIAL SINGH)	\$ 391.15	\$ 391.15
5. MEDICAL FEE (PASSENGER – SORINTHER KOUR D/O JOTHIRAMBUL)	\$ 121.00	\$ 121.00
Total	\$ 30,673.11	<u>\$ 21,748.65</u>

Surveyor recommended 12days for repair + 2SUNDAY +1PH(24/10/2022) + 1PRS = 16DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, November 9, 2022 2:42 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 *** LKK REF:

CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

Lonpac External - General

Dear Hsiao Tong

Thanks for the footages. As it is clear that Insured driver is at fault, please proceed with DS.

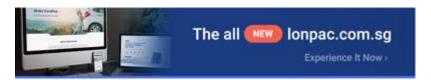
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com Sent: Wednesday, 9 November 2022 11:48 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; CS A Team <<u>cs-a@lkkauto.com</u>> Subject: RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 *** LKK REF:

CC4/LPC22010315/Kpa3

Dear Kenny,

Attached here with a copy of third party video footage for your easy reference. We are of the view that liability is not in our driver favour as he changed lane and hit third party(SKZ4822B). The impact caused third party spin and hit SBS bus.

We will proceed DS with third party. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 19 October 2022 6:21 PM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>;

CS A Team < cs-a@lkkauto.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 *** LKK REF:

CC4/LPC22010315/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you. Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) < mengyan@lkkauto.com >

Sent: Tuesday, 18 October 2022 1:24 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments assignments@lkkauto.com; Admin A admin-1

a@lkkauto.com>

Cc: MT_Claim_SG < mt_claim@lonpac.com>

Subject: RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Tuesday, 18 October 2022 12:29 PM

To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

Lonpac External - General

Our Ref: 22/22/VC05/026428 (Kenny 's case)

Dear Yan,

FYNA. Attached insured report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: kennychan@alanutd.com <kennychan@alanutd.com>

Sent: Tuesday, 18 October 2022 10:27 am **To:** MT_Claim_SG < mt_claim@lonpac.com >

Subject: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

Dear Motor Claims Dept.

Please arrange surveyor to survey our client vehicle SKZ4822B for t. p. claim your insured vehicle XD6852M accident on 15-10-2022, our vehicle estimate is not ready yet, will follow up to your good office once ins ready thank you.

Regards Kenny Alan's United Auto Pte Ltd 64538686

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.