

## Hsiao Tong (LKKAUTO)

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**From:** CHARMAINE KONG <charmainekong@lonpac.com>  
**Sent:** Wednesday, 10 May 2023 10:47 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG; CS A Team  
**Subject:** RE: [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 \*\*\* LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

## Lonpac External - General

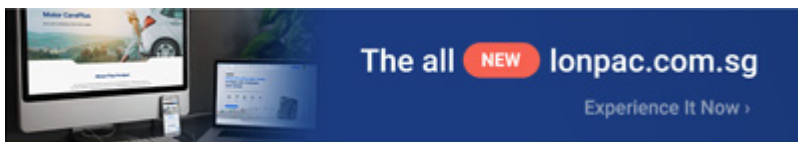
## Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended and to issue separate DVs.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, May 9, 2023 12:00 PM  
**To:** KENNY LIM CHING GHEE <kennylim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 \*\*\* LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

Dear Sirs,

We refer to our mandate request.

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, March 31, 2023 11:49 AM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

\*\*\* LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

Your ref: **22/22/22/VC05/026428**

LKK ref : CC4/LPC22010315/Kpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING XD6852M(LONPAC) / SKZ4822B(TP)/ OTHERS ON 15/10/2022**

We refer to the above matter.

We are of the view that liability is not in our driver favour as he changed lane and hit third party(SKZ4822B). The impact caused third party spin and hit SBS bus.

We seek your approval to offer repairer **"ALAN'S UNITED AUTO PTE LTD"** at **\$21,748.65(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 28,358.96	\$ 19,634.50 (\$18,350.00 + 7% GST)
2. Loss of RENTAL (18days x \$100.00)	\$ 1,800.00	\$ 1,600.00 (16DAYS X \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. MEDICAL FEE (DRIVER – JIT KAUR D/O GURDIAL SINGH)	\$ 391.15	\$ 391.15
5. MEDICAL FEE (PASSENGER – SORINTHER KOUR D/O JOTHIRAMBUL)	\$ 121.00	\$ 121.00
<b>Total</b>	<b>\$ 30,673.11</b>	<b><u>\$ 21,748.65</u></b>

Surveyor recommended 12days for repair + 2SUNDAY +1PH(24/10/2022) + 1PRS = 16DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 30/03/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Wednesday, November 9, 2022 2:42 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 \*\*\* LKK REF: CC4/LPC22010315/Kpa3 - Oref: 22/22/22/VC05/026428

## Lonpac External - General

Dear Hsiao Tong

Thanks for the footages. As it is clear that Insured driver is at fault, please proceed with DS.

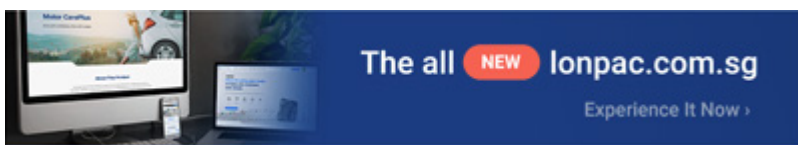
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 9 November 2022 11:48 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 \*\*\* LKK REF: CC4/LPC22010315/Kpa3

Dear Kenny,

Attached here with a copy of third party video footage for your easy reference. We are of the view that liability is not in our driver favour as he changed lane and hit third party(SKZ4822B). The impact caused third party spin and hit SBS bus.

We will proceed DS with third party. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 19 October 2022 6:21 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>;  
CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022 \*\*\* LKK REF:  
CC4/LPC22010315/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Tuesday, 18 October 2022 1:24 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 18 October 2022 12:29 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

## Lonpac External - General

Our Ref : 22/22/22/VC05/026428 ( Kenny `s case)

Dear Yan,

FYNA. Attached insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** [kennychan@alanutd.com](mailto:kennychan@alanutd.com) <[kennychan@alanutd.com](mailto:kennychan@alanutd.com)>

**Sent:** Tuesday, 18 October 2022 10:27 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** ARRANGE T. P. SURVEY FOR SKZ4822B ,CLAIMING XD6852M ACCIDENT ON 15-10-2022

Dear Motor Claims Dept.

Please arrange surveyor to survey our client vehicle SKZ4822B for t. p. claim your insured vehicle XD6852M accident on 15-10-2022 , our vehicle estimate is not ready yet , will follow up to your good office once ins ready thank you .

Regards

Kenny

Alan's United Auto Pte Ltd

64538686

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