

Our Ref: CT1022/SHB4451A/KS(st)  
Date: 24.11.2022



AXA INSURANCE PTE LTD  
8 SHENTON WAY AXA TOWER #24-01  
Singapore 068811

Attn : Motor Claims Department

Without Prejudice

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**ACCIDENT ON 13.10.2022 INVOLVING SHB4451A & SKK3189G ALONG ALEXANDRA RD**

**Workshops**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHB4451A, which was involved in the captioned accident with your insured vehicle No SKK3189G.

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	3,660.13
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]      **Total Claims**      S\$      **4,893.27**

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
[X]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[ ]	Survey Report / Bill	[ ]	Witness Statement / Accident Scene Photo(s)
[ ]	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
[ ]	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHB4451A , SKK3189G **ON 13-Oct-22 18:40**  
**ALONG** ALEXANDRA RD

I / We **LEE WENG KAI** (Hirer) NRIC No.: **SXXXX333D**

and/or **GIN HOCK CHEONG** (Relief) NRIC No.: **SXXXX434D**

Taxi Number **SHB4451A**


hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **14-Oct-2022**

Name of Hirer **LEE WENG KAI**  
Hirer NRIC **SXXXX333D**

Signature :

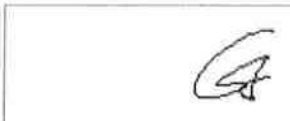


Address **722 JURONG WEST AVENUE 5 #03-...  
640722**

Contact No. **85228975**

Name of Relief **GIN HOCK CHEONG**  
Relief NRIC **SXXXX434D**

Signature :



Address **967A JURONG WEST STREET 93 08-827  
641967**

Contact No. **98561681**



**HSBC Life (Singapore) Pte. Ltd.**  
10 Marina Boulevard,  
Marina Bay Financial Centre Tower 2 #48-01,  
Singapore 018983  
☎ +65 6880 4888  
🌐 www.hsbc.com.sg  
✉ cc.gi@mail.life.hsbc.com.sg

### HSBC Life Third Party Direct Settlement

Vehicle No:	SKK 3189G (Insd veh)	Model:
	SHB 4451A (TP veh)	HYUNDAI AE IONIQ HEV FL 1.6 DCT
Date of Accident/ Time:	13/10/2022	

Repair Estimate	: \$	4,489.38
Final Repair Cost	: \$	
Loss of Use	: \$	days at \$ per day
Rental (if any)	: \$	days at \$ per day
LTA / GIA Search Fee	: \$	
Others:	: \$	
Final Settlement Sum (GLOBAL SUM)	: \$	4,500.00
Payee Name: ComfortDelGro Engineering Pte Ltd		
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)		
A) For Non GIA Registered Workshop:	Agreed Liability: _____ (%)	
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ <del>NO</del> BOLA Scenario No: <u>NIL</u>	
	BOLA Liability: _____ (%) Assessed Liability (*): <u>100</u> (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		

#### Note:

1. Please expressly reserve your client's rights if so required in this settlement document.
2. This settlement is on a without prejudice basis and should not be construed as an admission of liability on HSBC Life and their client/tortfeasor in any manner whatsoever.
3. HSBC Life reserves their rights under the policy terms & conditions as well as their rights in law.

Only applicable to rental claim - All documents are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and/or our client have/had/has against you (HSBC Life and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident

Signature of workshop representative / Workshop stamp  
Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD  
Date: 11/04/23

Signature of Witness / Workshop stamp (if applicable)  
Name of Witness: COMFORTDELGRO ENGINEERING PTE LTD  
Date: 11-04-23

Signature of HSBC Life's surveyor & stamp / Representative  
Name of HSBC Life's surveyor / Representative:  
Date: 12/04/2023

Please forward your cheque made payable to  
**COMFORTDELGRO ENGINEERING PTE LTD**

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Internal

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

Description : 3P.13.10.22

VEHICLE NO  
SHB4451A

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
29.01.2021

CHASSIS CODE  
KMHC851CVLU192789

INV. NO/DATE  
92733609 21.11.2022

JOB NO.  
305533028

ODOMETER READING

DATE/TIME IN  
14.10.2022 13:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-0595	PANEL ASSY-REAR DOOR RH#	1	2,147.90	20.00	1,718.32
0002	04-01-0104-2470	MOULDING ASSY-W/LINE RR DOOR RH	1	125.30	20.00	100.24
0003	28-01-9999-2032	ZIG BOOK NOW APP LOGO REAR DOOR CTPL	1	80.00	0.00	80.00
0004	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL				:		2,175.68

**JOB NATURE**

0001	PB	PANEL BEAT(SHB4451A)TP	525.00	525.00
0002	SP	SPRAYPAINT CHARGE	600.00	600.00
0003	20-204	REMOVE/REFIX UPHOLSTERY REAR	60.00	60.00

1) WHILE MAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES NOT DRIVEN AND NOT IN OURS POSSESSION.  
2) CUSTOMERS SHALL SIGNIFY THEIR RECEIPT IMMEDIATELY UPON DELIVERY WITHIN 7 DAYS FROM SUCH DELIVERY & NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE, THE WORKS WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 11% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (7 DAYS AFTER 7 DAYS FROM THE INVOICE) AND THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	92733609	3,660.13	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHB4451A

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
29.01.2021

CHASSIS CODE  
KMHC851CVLU192789

INV. NO/DATE  
92733609 21.11.2022

JOB NO.  
305533028

ODOMETER READING

DATE/TIME IN  
14.10.2022 13:45

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	L TRANSFER DOOR PARTS		60.00		60.00
		SUB-TOTAL	:		1,245.00

Items total	3,420.68
Add GST @ 7.000 %	239.45
Invoice amount	3,660.13

Issued by : CHEWBEELING 21.11.2022 13:36:42  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	92733609	3,660.13	

Our Ref: CT22100220

Date: 17 October 2022



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      13/10/2022    @   18:40 hrs  
ALONG                                ALEXANDRA RD  
INVOLVING                        SKK3189G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4451A** (the "Taxi"). The Taxi was hired to **LEE WENG KAI IC NO SXXXX333D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



MILEAGE READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)	NAME OF DRIVER	DATE	MILEAGE READING			MILEAGE TRAVELLED (KM)	OPERATED (TIME)	
	FROM	TO								DATE	TO
1014	0400	1218	10/10/22	Lee 3218		233	718	228			
1254	0400	1150	10/10/22	GIN 3176		233	998	243.2			
1573	0400	1250	11/10/22	Lee 3094		234	223	224			
1831	0400	1220	11/10/22	GIN 2355		234	455	232.6		14/14	
2101	0400	1230	12/10/22	Lee 3319		234	696	240		0400	
2334	0400	1200	12/10/22	GIN 2090		234	926	229.2		1445	224
2571	1435	2255	13/10/22	Lee 468		234	987	61		0400	0430
2821	0400	1230	13/10/22	GIN		235	212	622.2		1605	0145
3033	1420	2240	14/10/22	GIN C		235	322	110.5		0820	1345
3252	0400	0950	14/10/22	3 Accident				848.45711		1345	
3425	0400	1200	19/10/22	3 Accident				64			1340

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SKK3189G

Date of Accident

13/10/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... AXA Insurance Pte Ltd

Period of Insurance ..... 31/05/2022 - 30/05/2023

Requested By ..... Huang Xiao Yan (COMFORTDEL...

Requested Date ..... 14/10/2022 14:22

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 31 October 2022 5:18 PM  
**To:** winhaz@singnet.com.sg  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SKK3189G(AXA) AND SHB4451A ALONG/AT ALEXANDRA ROAD / HYDERABAD ROAD ON 13/10/2022

CHEN FUN GEE [By Email only]

Dear Sirs/ Mdm

**OUR REF : CC4/ASM22010304/pa3 // S2M04CW9**  
**YOUR REF : SKK3189G**  
**ACCIDENT INVOLVING SKK3189G(AXA) AND SHB4451A ALONG/AT ALEXANDRA ROAD / HYDERABAD ROAD ON 13/10/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a third-party claim(s) from SHB4451A against your motor insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your favour. We shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization to confirm that the driver is allowed to drive the vehicle
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)