

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 20 October 2022 10:36 AM
To: Sithara; Investigation; Bryan Ang (LKKAuto)
Cc: SUR; Eric Woo; Joanne Tan Jo Ann
Subject: RE: New Assignment (MSFCIL: D22003268MFVS)
Attachments: XD6137U IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of XD 6137U.
Pending for investigation.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sithara <Sithara@msfirstcapital.com.sg>
Sent: Tuesday, 18 October 2022 10:04 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Investigation <investigation@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Eric Woo <EricWoo@msfirstcapital.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: RE: New Assignment (MSFCIL: D22003268MFVS)

Dear Sirs,

We refer to the above matter.

We would like to appoint you for the survey as well as investigation into the cause of fire for this matter.

Further, please read our instructions as **"revert for instructions."**

Please do the necessary investigation on the repairs, service, maintenance and replaced parts as per the maintenance record. Please also comment if the vehicle deem as roadworthy and release to driver etc.

Please acknowledge receipt of this assignment. And we look forward to your updates.

Thanks and regards,

Sithara G S
Motor Claims

MS First Capital Insurance Ltd | 16 Raffles Quay #42-01 Hong Leong Building Singapore 048581 | TEL : 6507 3848 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, October 17, 2022 4:21 PM
To: Eric Woo <EricWoo@msfirstcapital.com.sg>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; Investigation <investigation@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment (MSFCIL: D22003268MFVS)

Dear Eric,

Thank you for the email.

Dear Investigation Team,

Please assist.

Best Regards,
Celine Fong
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 17 October 2022 4:15 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment (MSFCIL: D22003268MFVS)

Dear Meng Yan,

Further to our email below of even date, please assist to conduct investigations into this matter as our insured's vehicle is badly burnt.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd
16 Raffles Quay
#42-01 Hong Leong Building
Singapore 048581
Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848 A Member of Insurance Group

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-----Original Message-----

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, October 17, 2022 3:48 PM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Cc: Eric Woo <EricWoo@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: New Assignment (MSFCIL: D22003268MFVS)

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Monday, 17 October 2022 3:36 PM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: raymond.ting@scauto.com.sg; meilin.lee@scauto.com.sg; Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: New Assignment (MSFCIL: D22003268MFVS)

Dear Sir/Mdm,

Attached documents for survey assignment.

Insured Vehicle No : XD6137U

TP Vehicle No : XD6137U

Claim No : D22003268MFVS

Workshop Name : SC AUTO INDUSTRIES (S) PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Authorise if in order

Created By : JOANNATAN

Verified By : ERICWOO

Approved By : ERICWOO

This is a computer generated mail. Do not reply to this mail.