

Veron Chen (LKKAuto)

From: Admin <support@insurlogic.net>
Sent: Monday, 7 November 2022 8:32 AM
To: Veron Chen (LKKAuto)
Subject: Re: FW: ERGO REF. CDMCG22002161 | NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022
Attachments: Final SMZ9150A.pdf

Hi Veron,

Done

On Mon, Nov 7, 2022 at 7:54 AM Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Chee Wee,

Any update.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 4 November 2022 7:34 AM
To: ERGO Insurance Pte. Ltd. (Claims Department <claims@ergo.com.sg>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Chee Wee Tay <cheewee.tay@insurlogic.com.sg>
Cc: SUR <sur@lkkauto.com>; Admin <support@insurlogic.net>
Subject: FW: ERGO REF. CDMCG22002161 | NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022

Dear Chee Wee,

Any update.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 3 November 2022 10:12 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Chee Wee Tay <cheewee.tay@insurlogic.com.sg>

Cc: 'Admin' <support@insurlogic.net>

Subject: RE: ERGO REF. CDMCG22002161 | NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022

Dear Chee Wee,

Attach mark estimate for your review.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 17 October 2022 3:31 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: ERGO REF. CDMCG22002161 | NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022

Dear Pauline,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 17 October 2022 3:01 PM
To: 2ND AUTO <accident.2ndauto@gmail.com>; admin-d <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: ERGO REF. CDMCG22002161 | NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022

Hi LKK,

Understand from JPK that you have surveyed this vehicle.

Kindly input our **Claims ref no.** in Merimen upon case submission.

(Note: LOD will be handled by Ergo)

Thank you.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Monday, 17 October 2022 10:50 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022

Hi,

LKK has yet to receive this case from your company. Please update so we can proceed.

Thank you,

Mr Ng

98370300

2ND Auto Pte Ltd

From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Friday, October 14, 2022 3:34:17 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ4061L ON 10 OCTOBER 2022

Hi,

Attached as requested. Please arrange for surveyor to come down.

Thank you

On Thu, 13 Oct 2022, 15:32 ERGO Insurance Pte. Ltd. (Claims Department), <claims@ergo.com.sg> wrote:

Dear Mr Ng,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
LBS	Mohd Fadhilah
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
Genesis (Temp unavailable)	Roy (Temp unavailable)
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: 2ND AUTO <accident.2ndauto@gmail.com>
Sent: Wednesday, 12 October 2022 4:30 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ 4061 L ON 10 OCTOBER 2022

You don't often get email from accident.2ndauto@gmail.com. [Learn why this is important](#)

Your Ref:

Our Ref: SMZ 9150 A

12 October 2022

ERGO Insurance Pte. Ltd
8 Temasek Boulevard
PREJUDICE
#04-01
Personal Injury
Suntec Tower Three
Singapore 038988
Attn: Claims Department
Email

**PROPERTY CLAIM
(WITHOUT
TO: Any
Claims)
Via**

Dear Sir/Mdm,

NOTICE OF ACCIDENT: ACCIDENT INVOLVING SMZ 9150 A & YQ 4061 L ON 10 OCTOBER 2022

We are instructed to notify you of a road traffic accident on **10 OCTOBER 2022** at about **2100H** at **JALAN KEBUN LIMAU** involving our client's vehicle registration number **SMZ 9150 A** and vehicle registration number **YP 4061 L** by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **14 OCTOBER 2022 (FRIDAY), 1300H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance with the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is accident.2ndauto@gmail.com

Thank you and we hope to hear from you soonest.

Thank you,

Mr Ng

98370300

2ND Auto Pte Ltd

13 Kaki Bukit Road 4 #01-05 S417807 / 15 Kaki Bukit Road 4 #01-53 S417808

accident.2ndauto@gmail.com

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